

Exabyte X200 Library

Installation and Operation



341729-001

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341729-001

Revision History

Revision	Date	Description
000	March 1999	Initial release
001	February 2000	Updated to include information about Mammoth-2 and LVD SCSI.

Note: The most current information about the library is available from Exabyte's web site (www.exabyte.com).

FCC Notice

This equipment has been tested and found to comply with the limits for a digital device, pursuant to 47 CFR, Part 15, Subpart B, Class A of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a residential, commercial, or light-industrial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications.

Shielded cables are required for this device to comply with FCC Rules. **Use shielded cables when connecting this device to others.**

According to FCC regulations, changes or modifications to this equipment that are not expressly approved by Exabyte could void the user's authority to operate the equipment.

Industry Canadian Notice ICES-003 digital apparatus

Cet appareil numérique de la Classe A respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.

English translation:

This Class A digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations.

Laser Safety Notice

This library complies with 21 CFR 1010.10 and 1040.11, Class I for laser products and IEC 825-1, Safety of Laser Products, Part 1: Equipment Classification, Requirements and User's Guide.

Bureau of Standards, Metrology, and Inspection (BSMI) - Taiwan

This equipment has been tested and complies with CNS C6357.

警告使用者：
這是甲類的資訊產品——在居住的環境中使用時——可能會造成射頻干擾——在這種情況下——使用者會被要求採取某些適當的對策——

English Warning! This is a Class A product. In a domestic environment, this product may cause radio interference, in which case, the user may be required to take adequate measures.

Australia/ New Zealand

This equipment has been tested and complies with AS/NZS 3548.

European Union

This equipment complies with the following standards:

- EN 55022/CISPR22 Class A
- EN 50082-2 or EN 55024:1998
- EN 61000-3-2
- EN 61000-3-3

Product Warranty Caution

The Exabyte® X200 Library is warranted to be free from defects in materials, parts, and workmanship and will conform to the current product specification upon delivery. For the specific details of your warranty, refer to your sales contract or contact the company from which the library was purchased.

The warranty for the library shall not apply to failures of any unit when:

- The library is repaired by anyone other than the Manufacturer's personnel or approved agent.
- The library is physically abused or is used in a manner that is inconsistent with the operating instructions or product specification defined by the Manufacturer.
- The library fails because of accident, misuse, abuse, neglect, mishandling, misapplication, alteration, faulty installation, modification, or service by anyone other than the factory service center or its approved agent.
- The library is repaired by anyone, including an approved agent, in a manner that is contrary to the maintenance or installation instructions supplied by the Manufacturer.
- The Manufacturer's serial number tag is removed.
- The library is damaged because of improper packaging on return.

CAUTION

Returning the library in unauthorized packaging may damage the unit and void the warranty.

If problems with the library occur, contact your maintenance organization; do not void the product warranty by allowing untrained or unauthorized personnel to attempt repairs.

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
About this manual

Use this manual to install, configure, operate, maintain, and diagnose problems with the Exabyte® X200 Library. This manual includes the following chapters:

- [Chapter 1](#) provides an overview of library components.
- [Chapter 2](#) describes how to install and set up the library.
- [Chapter 3](#) describes how to select data cartridges.
- [Chapter 4](#) describes basic configuration settings.
- [Chapter 5](#) describes optional configuration settings.
- [Chapter 6](#) describes how to operate the library.
- [Chapter 7](#) describes how to operate the tape drives.
- [Chapter 8](#) provides routine maintenance procedures.
- [Chapter 9](#) provides library upgrade procedures.
- [Chapter 10](#) describes how to perform hardware exercises.
- [Chapter 11](#) describes how to monitor library status.
- [Chapter 12](#) describes how to access the firmware.
- [Chapter 13](#) provides basic troubleshooting procedures.
- [Appendix A](#) provides library performance specifications.
- [Appendix B](#) provides library SCSI specifications.
- [Appendix C](#) describes LCD error codes.

- [Appendix D](#) provides basic laser safety information.
- [Appendix E](#) provides shipping instructions.

Conventions used in this manual

 Boxed text indicates context-sensitive softkeys on the operator panel's keypad that correspond to key positions on the LCD screen.

Note: Notes provide hints or suggestions about the topic or procedure being discussed.

➤ **Important** Information next to the word “Important” helps you complete a procedure or avoid extra steps.

CAUTION

Boxed text under the heading “CAUTION” provides information you must know to avoid damaging the library or tape drives or losing data.

WARNING!

Boxed text under the heading “WARNING!” provides information you must know to avoid personal injury.

Related publications

For information about the library and the standards used by this library, refer to the following publications. To order an Exabyte publication, see “[Contacting Exabyte](#)” on the inside of the back cover. To download a PDF version of an Exabyte publication, go to the Exabyte web site (www.exabyte.com).

Exabyte X200 Library

- *Exabyte X200 Library Product Specification*, 341730
- *Exabyte X80 and X200 Libraries SCSI Reference*, 341731
- *Exabyte Bar Code Label Specification for 8mm Cartridges*, 308607

Exabyte Mammoth-2 tape drive

- *Exabyte Mammoth-2 Installation and Operation*, 330875
- *Exabyte Mammoth-2 Product Specification*, 330874
- *Exabyte Mammoth-2 SCSI Reference*, 330876

Exabyte Mammoth tape drive

- *Exabyte Mammoth Installation and Operation*, 306484
- *Exabyte Mammoth Product Specification*, 306482
- *Exabyte Mammoth SCSI Reference*, 306483

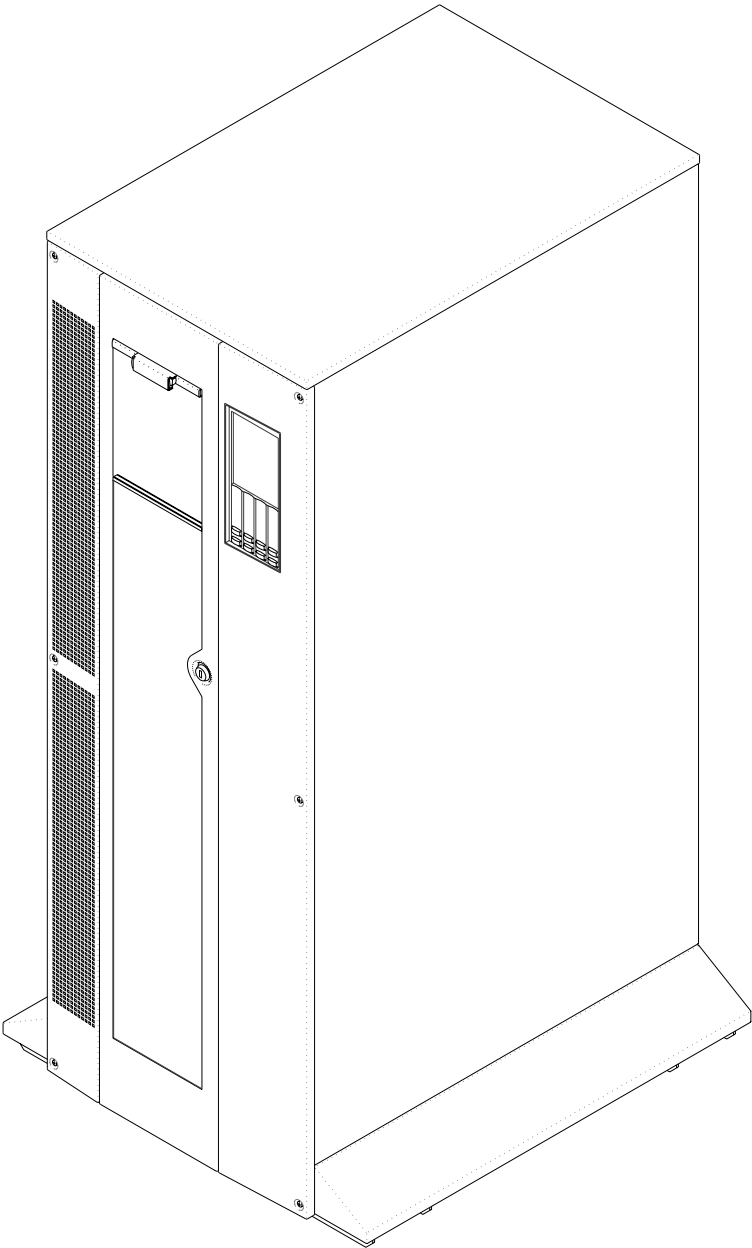
Standards

- *ANSI Small Computer System Interface-2 (SCSI-2), X3.131 – 1994*
- *ANSI SCSI-3 Fast20 Parallel Interface (Fast-20), X3.277 – 1996*
- *ANSI SCSI Parallel Interface-2 (SPI-2), X3T10/1142D Rev. 11*
- *Standard ECMA-249, 8mm Wide Magnetic Tape Cartridge for Information Interchange – Helical Scan Recording – DA-2 Format, June 1998*
- *Standard ECMA-xxx, 8mm Wide Magnetic Tape Cartridge for Information Interchange – Helical Scan Recording – DA-3 Format, December 1999*
- *TapeAlert Specification, Version 1.0, December 1996*
- *IEEE 802.3 Carrier Sense Multiple Access with Collision Detection (CSMA/CD) Access Method and Physical Layer Specifications, 1985*
- *EIA Rack Standards, RS-310-B*

1 Product Overview

Congratulations on selecting the Exabyte® X200 Library. Your new library provides unattended data storage, archiving, backup, and retrieval for midrange and high-end workstations, servers, and networks.

The Exabyte X200 is available as a standalone model in raven-black or pearl-white color. You can convert the library to a rack-mount model with hardware available commercially or from Exabyte. The standalone model is shown in the figure on the following page.



About the Exabyte X200

The library contains the following components:

- Cartridge handler (referred to as the *robot*)
- Two to ten Exabyte Mammoth-2 (M2) or Exabyte Mammoth tape drives
- 8, 16, 24, 32, or 40 data cartridge magazines (each magazine holds five cartridges), for a total of 40, 80, 120, 160, or 200 cartridges
- One or two power supplies
- Fixed cartridge slot to store a cleaning cartridge or an additional data cartridge
- Calibration block slot to store the calibration block
- Laser bar code scanner to maintain a customized cartridge inventory and to calibrate the library
- Entry/exit port, containing a removable magazine with five cartridge slots, to access data cartridges without opening the library door
- Ethernet interface for NetStorM Library Monitor remote library management

The storage capacity of the Exabyte X200 library depends on the type of drive installed and the media being used. The following table describes the library’s storage capacity in terabytes (TB) when operating with ten tape drives and 200 data cartridges.

Drive type	Library storage capacity
M2	30.0 TB* (using 225-meter SmartClean media)
Mammoth	8.0 TB* (using 170-meter standard AME media)

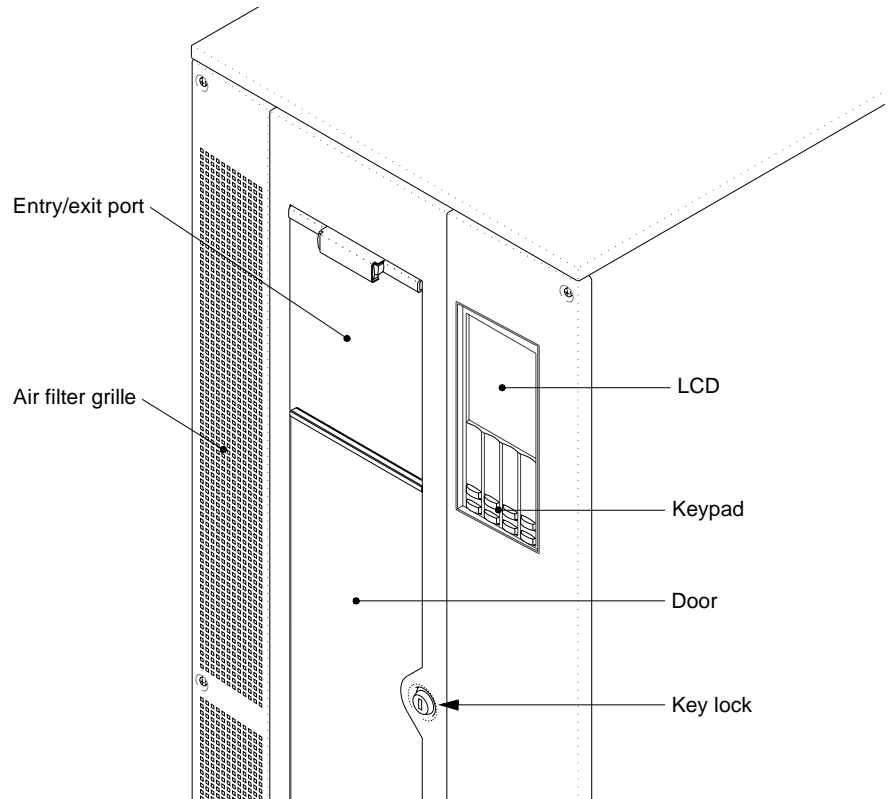
* Assuming an average data compression ratio of 2.5:1 for M2 and 2:1 for Mammoth.

The X200 library is available in a wide, low-voltage differential (LVD) or high-voltage differential (HVD) SCSI configuration. The library and tape drives operate as independent SCSI devices on up to 11 SCSI buses.

Library components

The following sections describe the library’s front panel, internal, and back panel components.

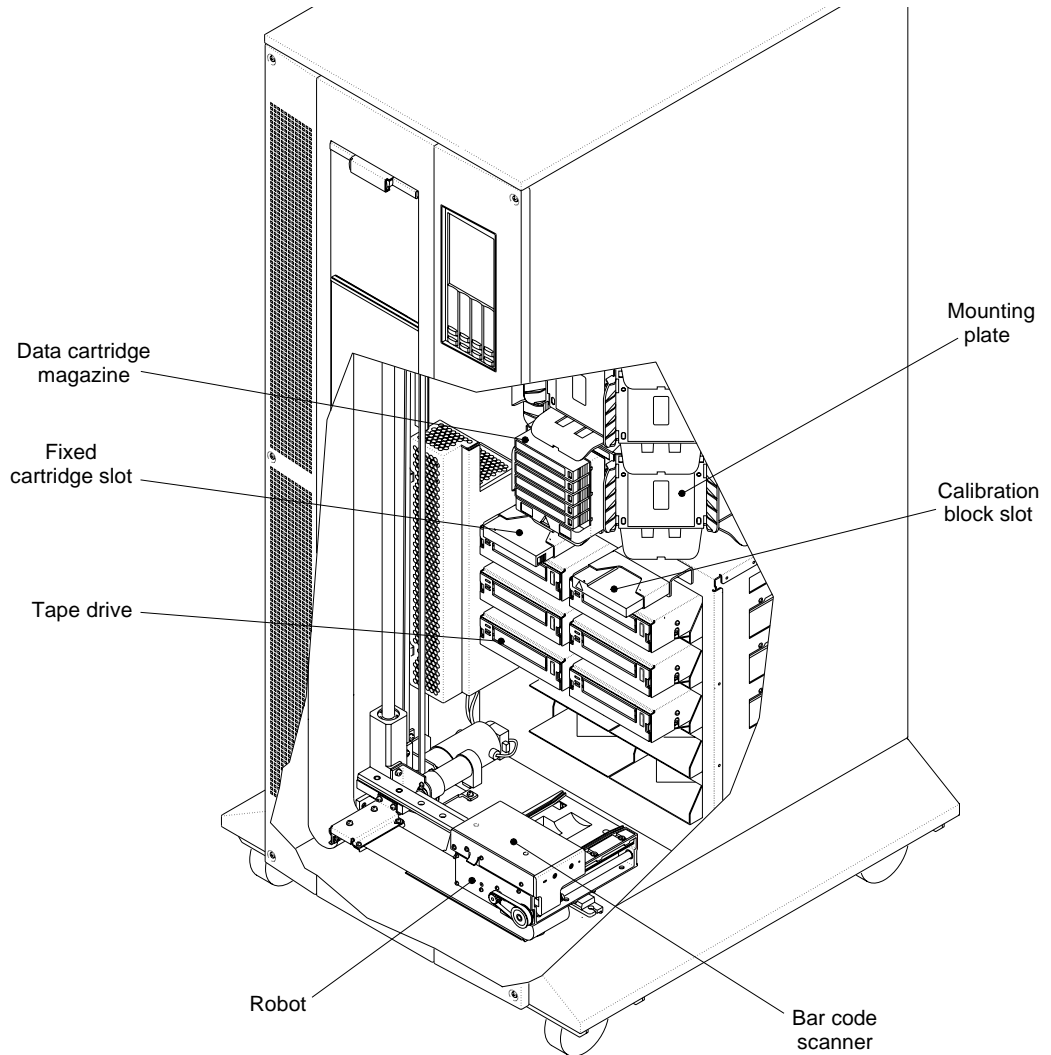
Front panel components



- **Entry/exit port (EE port).** The EE port contains one removable data cartridge magazine that can hold five data cartridges. Using the EE port, you can insert or remove individual data cartridges or the entire EE port magazine without opening the library door.
- **LCD and keypad (operator panel).** The LCD (liquid crystal display) contains a 240×320 pixel display that allows you to view the operational status of the library. The keypad contains context-sensitive keys, called *softkeys*, that allow you to select a range of functions within each level of the menu structure.

- **Door and key lock.** The front door features a key lock that enables you to lock the door for data security.
- **Air filter grille.** The air filter grille allows air to circulate through the library to reduce the operating temperature of the library and tape drives. A fan inside the library pulls air through the air filter grille, and a replaceable air filter located behind this grille prevents dust and other airborne contaminants from entering the library's enclosure.

Internal components



- **Mounting plate.** The mounting plates are attached to the drum assembly (not shown). The mounting plates hold the data cartridge magazines, which rotate on the drum to position the magazines in front of the robot.

- **Calibration block slot.** The calibration block slot provides a storage location for the calibration block. The calibration block slot is not addressable and cannot be accessed by the robot except during calibration.

➤ **Important** Do not remove the calibration block from the calibration block slot. If you place the calibration block in a different slot, library operation may be interrupted or terminated.

- **Robot.** The robot moves cartridges between the storage locations and the tape drives. The robot contains a laser **bar code scanner** that reads bar code labels affixed to the cartridges. See [Appendix D](#) for laser safety information.
- **Tape drives.** The library includes up to ten M2 or Mammoth tape drives, which are housed in removable Exabyte drive carriers. Each tape drive carrier contains a cooling fan.

CAUTION

Do not mix M2 and Mammoth drives in the library. Mixing drive models could cause data loss or drive failure.

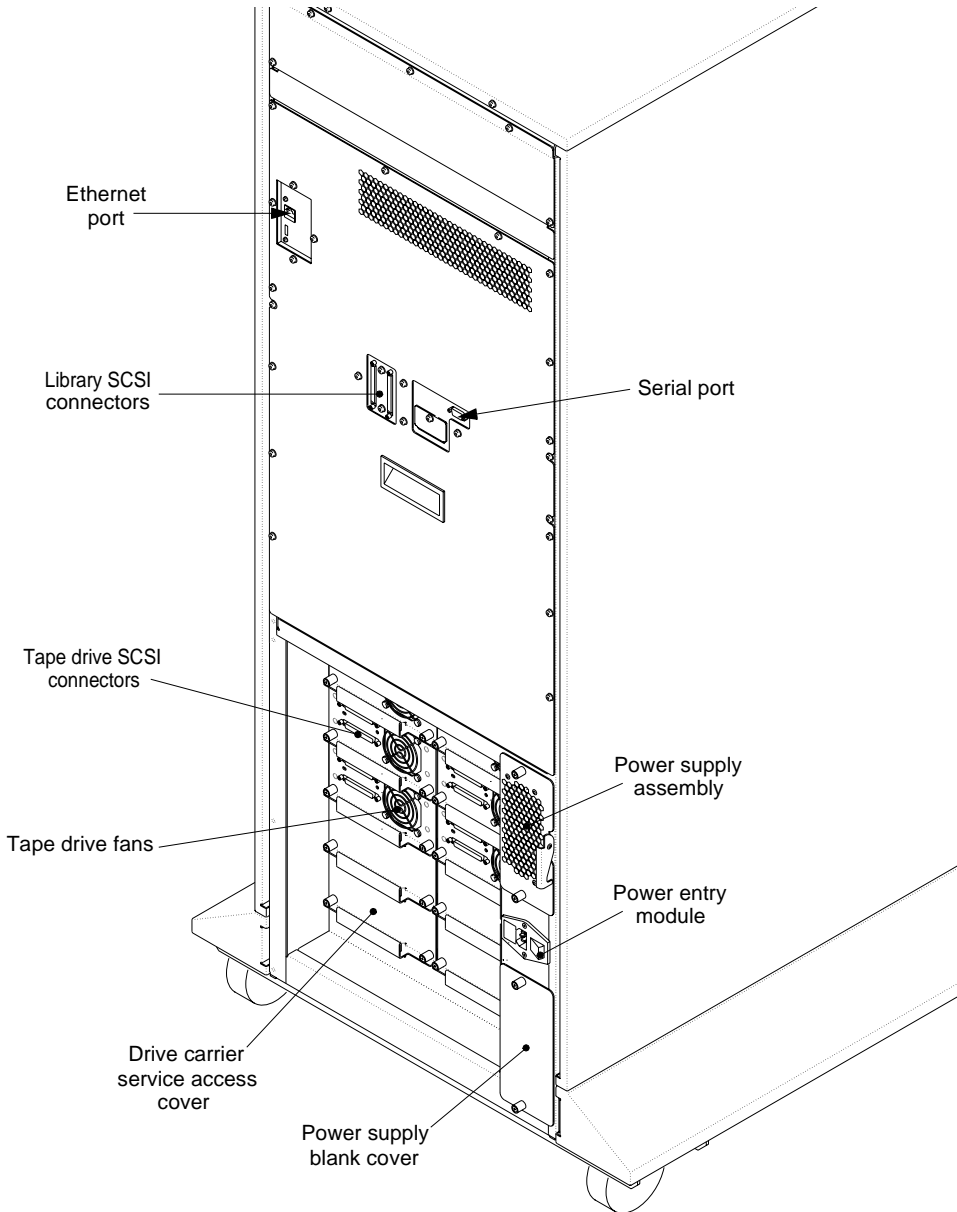
- **Fixed cartridge slot.** The fixed cartridge slot provides a storage location for a single cartridge. This slot is typically used to store an Exabyte Mammoth cleaning cartridge.

- **Cartridge magazines.** Cartridge magazines are the removable carriers for the data cartridges. Each magazine contains five *cartridge slots*. The bottom of each magazine contains a white triangle, called a *calibration target*, that is used by the robot's laser scanner to accurately detect the location of the magazine.

Up to five rows of magazines can be attached to the library's drum. Each row holds eight magazines, making a total of 8, 16, 24, 32, or 40 magazines. The magazines snap onto mounting plates attached to the library's drum, allowing easy removal and replacement of the data cartridges.

- **Power distribution fan (not shown).** The power distribution fan, located toward the back on the left side of the library, lowers the operating temperature of the primary power supply and the redundant power supply.
- **Auxiliary fan (not shown).** The auxiliary fan, located inside the back panel, lowers the operating temperature of the library's controller card.

Back panel components



- **Serial port.** The serial port allows you to connect a serial cable from the library to a remote terminal so that you can obtain information and perform diagnostics using emulation software.
- **Power supply assembly.** The power supply assembly houses the power supply for the library. The library is equipped with a primary power supply, located above the power entry module. A second power supply is optional and can be installed in the housing below the power entry module.
- **Power entry module.** The power entry module includes the power connector, the power switch, and the fuse drawer.
- **Power supply blank cover.** The library contains housing for a second power supply, located directly beneath the power entry module. This power supply is optional and can be ordered from Exabyte. See “[Contacting Exabyte](#)” on the inside of the back cover.
- **Drive carrier service access cover.** The library can hold up to 10 Exabyte M2 or Mammoth tape drives. If your library contains fewer than 10 tape drives, the unused drive slots are protected by drive carrier service access covers.
- **Tape drive fan.** Each tape drive carrier contains a fan. The fan reduces the tape drive’s operating temperature.
- **Tape drive SCSI connectors.** Each tape drive installed in the library contains two wide LVD or HVD SCSI connectors.

- **Library SCSI connectors.** The Exabyte X200 contains two wide LVD or HVD SCSI connectors for the library.
- **Ethernet port.** The Ethernet port allows you to connect a 10/100BaseT cable from the library to a network server. With an Ethernet connection and NetStorM Library Monitor, you can remotely monitor library operation from anywhere on the network. For more information about the NetStorM Library Monitor software, see [page 80](#).

2 Installation and Setup

This chapter describes how to install and set up the library hardware.

Preparing for installation

This section provides step-by-step instructions for preparing the library. You can use the table below as a checklist.

✓	Step	Description
	1	Unpack the library.
	2	Check the accessories and equipment.
	3	Obtain additional equipment.
	4	Prepare the host computer.
	5	Prepare the library for installation.

Step 1 – Unpack the library

Complete the unpacking steps printed on the box. Save all the original packing materials in case you need to ship or move the library later.

Step 2 – Check the accessories

Make certain you received the accessories included with the library. You can use the table below as a checklist.

Required accessories and equipment	
Power cord (U.S. and Canada only)	Included with the library. (For power cord specifications for other voltages and international use, see page 234 .)
Two keys for the front door	Included with the library.
Exabyte data cartridge magazines	Installed in the library (one data cartridge magazine for the entry/exit port and 8, 16, 24, 32, or 40 magazines for the data cartridge slots depending on how many you ordered). One magazine cover is included with the library.
Magazine labels and cartridge slot labels	Included with the library.
Sample bar code labels	Included with the library.
Cleaning packets for the door	Included with the library.
Four wheel chocks	Included with the library.

Step 3 – Obtain additional equipment

The following table lists the additional equipment you may need to obtain.

Equipment	For more information...
SCSI cables*	Use only wide LVD or HVD SCSI cables. For more information about cable specifications, see page 235 .
SCSI terminators*	See page 236 .
SCSI adapters*	See page 237 .
Power cord (if outside the U.S. or Canada)*	See page 234 .
Ethernet cable	See page 237 .
Data cartridges* (40, 80, 120, 160, or 200, depending on the number of slots in your library)	See page 42 .
Cleaning cartridges* (1 to 2)	See page 21 .
Bar code labels	To create your own labels, see the <i>Exabyte Bar Code Label Specification for 8mm Cartridges</i> . To obtain information about reliable vendors, see Exabyte's web site at www.exabyte.com .
Rack-mount conversion: 19-inch by 30- to 36-inch EIA standard rack with anti-tip support legs	Contact a rack supplier.

* These items can be purchased from Exabyte. See "[Contacting Exabyte](#)" on the inside of the back cover, or contact your service provider.

Step 4 – Prepare the host computer

Make sure your application software is compatible with the Exabyte X200 or the Exabyte 480 library. (See [page 81](#) for information about the EXB-480 emulation option.) You can obtain software compatibility information about Exabyte products from Exabyte's web site (www.exabyte.com).

You can install the software application on the host computer before or after library installation. However, if you install the software first, you may need to reconfigure it for use with the library.

Step 5 – Prepare the library for installation

Prepare the library as follows:

- Ensure that the work area is free from conditions that could cause electrostatic discharge (ESD). Discharge static electricity from your body by touching a known grounded surface.
- Locate an appropriate area for the library. The library must be positioned on a level surface near a readily accessible outlet. For proper cooling, allow 4 inches (10.2 cm) minimum clearance behind the library for adequate air flow.

Installing the library hardware

This section provides step-by-step instructions for installing the library hardware. You can use the table below as a checklist.

✓	Step	Description
	1	Install the library into a rack (optional).
	2	Lock the wheels into place.
	3	Remove the packing foam and the attached cable clip.
	4	Install a cleaning cartridge.
	5	Attach labels to the magazine mounting plates.
	6	Prepare and install data cartridges.
	7	Connect the library to the SCSI bus.
	8	Connect the power cord.
	9	Power on the library.

WARNING!

Before performing this installation or maintenance procedure, be sure that the library power switch is in the off position and that the power cord is disconnected from the library and the outlet.

Step 1 – Install the library into a rack (optional)

If desired, you can convert the standalone library to a rack-mount model. To do this, contact Exabyte for a rack-mounting kit, which includes hardware and installation instructions. (See “[Contacting Exabyte](#)” on the inside of the back cover.)

Installing the library into a rack involves removing the outriggers that support the wheel casters and removing the library’s cosmetic covers. The library can then fit into a standard 19-inch EIA rack.

WARNING!

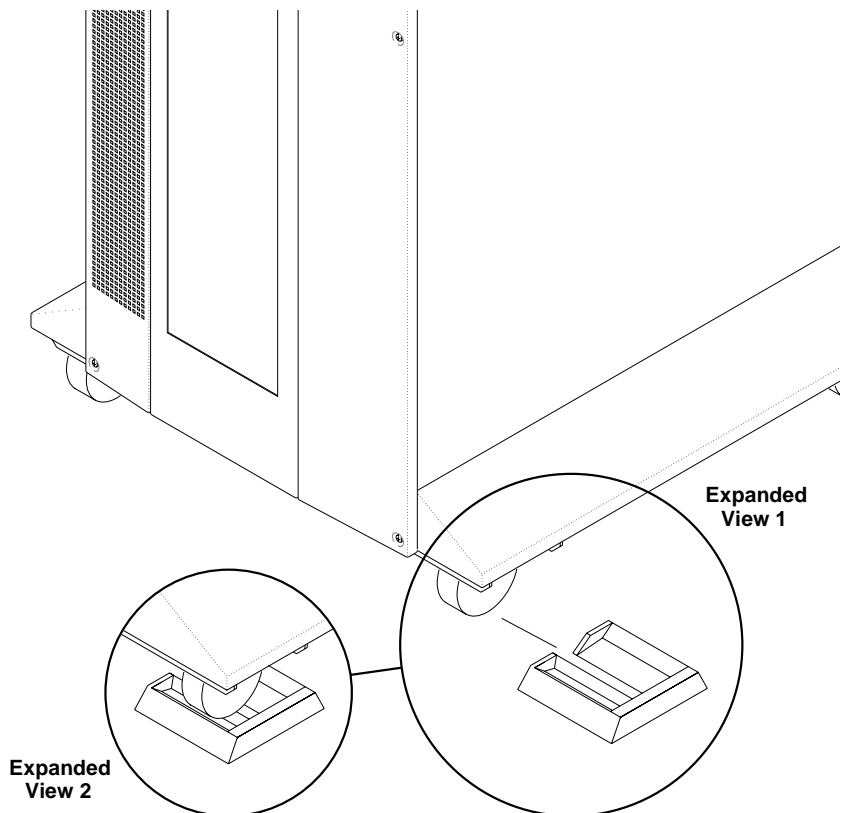
The library weighs 365–470 pounds (166 – 213 kg). You must use a mechanical lift to elevate the library before removing the outriggers.

To adequately support the library’s weight, make sure to extend the rack’s anti-tip support legs before moving the library in or out of the rack.

Step 2 – Lock the wheels into place

Once you have located an appropriate area for the library, lock the wheels into place by using the four wheel chocks provided in the accessory kit.

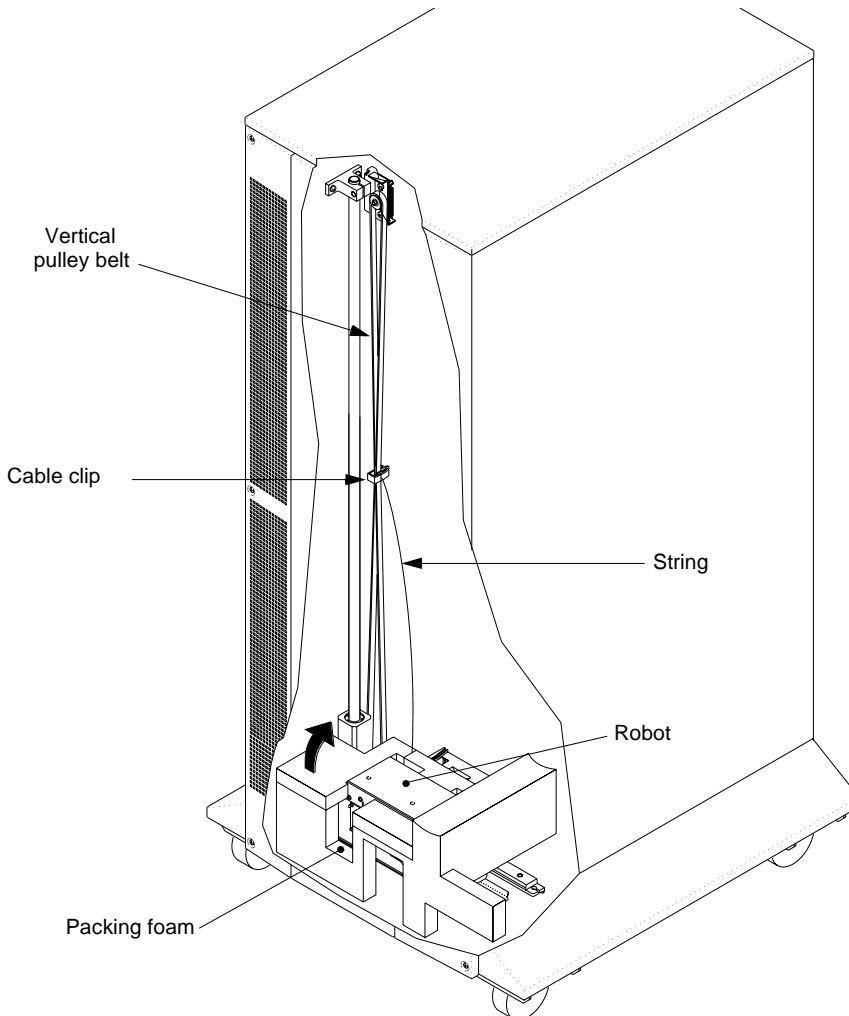
1. Position the open end of the wheel chock so that it faces the side of a caster, as shown in Expanded View 1 of the following figure.



2. For each of the four casters, slide the chock toward the wheel, then position the left and right side of the chock around the front and back of the caster, as shown in Expanded View 2.

Step 3 – Remove the packing foam and cable clip

1. Insert the key in the lock of the library door, push in, and turn it one quarter turn clockwise. Open the library door.
2. From inside the door, locate the string attached to the left side of the foam packing piece, as shown in the following figure.



3. Follow the string from the packing foam up to the cable clip attached to the robot's vertical pulley belt.
4. Release the cable clip so that it disengages from the pulley belt, and remove it from the belt.
5. Leaving the loop of string attached, snap the two sides of the clip together. Place the clip on top of the packing foam.
6. Grasping the packing foam, pull it straight up until it releases from the robot. You can now remove the packing foam, the string, and the cable clip as one piece from the library.
7. Save the packing foam and the cable clip with the other library packing materials.

Step 4 – Install a cleaning cartridge

The library contains one fixed cartridge slot for a cleaning cartridge or an additional data cartridge. The location of the fixed cartridge slot is shown in the figure on the following page.

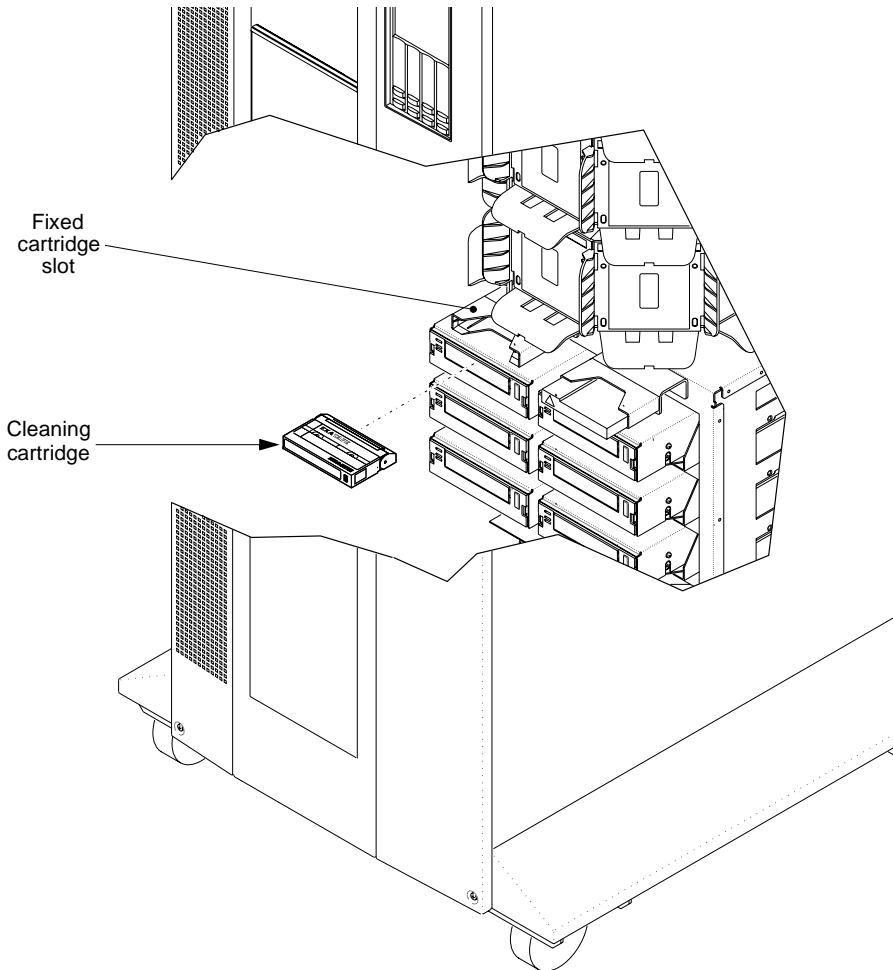
Use an Exabyte Mammoth 8mm Cleaning Cartridge or a cleaning cartridge approved by Exabyte for use with M2 and Mammoth tape drives. To order cleaning cartridges, see [“Contacting Exabyte”](#) on the inside of the back cover.

CAUTION

Use Exabyte or Exabyte-approved cleaning cartridges only. Using cloth swabs, cotton swabs, cleaning agents, or cleaning cartridges not approved for your tape drive by Exabyte may void the tape drive warranty.

To install a cleaning cartridge:

1. Position the cleaning cartridge so that the window showing the tape reels is toward the top, as shown in the following figure.
2. Insert the cartridge into the fixed cartridge slot until it snaps into place.



Step 5 – Attach labels to the mounting plates

The library is equipped with numbered labels attached to each mounting plate on the drum. However, these labels are no longer visible after you install the magazines. Additional labels are therefore provided that allow you to visually identify the magazine numbers that correspond to the mounting plate numbers. Labels are also provided to identify the cartridge slot numbering scheme that corresponds to the element index numbering scheme (see [page 155](#)).

Each magazine label number should match the mounting plate number. For example, magazine label 0 is attached to mounting plate 0. Similarly, each cartridge slot label should match its assigned range of element index numbers.

For information about the mounting plate numbering scheme, see the table on the following page and the illustrations on [page 135](#) and [page 136](#). For more information about the element index numbering schemes, see the illustrations on pages [157](#) to [161](#).

The following table describes the cartridge slot label numbers and their corresponding magazine label numbers.

Magazine label	Cartridge slot label	Magazine label	Cartridge slot label
0	1 – 5	20	101 – 105
1	6 – 10	21	106 – 110
2	11 – 15	22	111 – 114
3	16 – 20	23	115 – 120
4	21 – 25	24	121 – 125
5	26 – 30	25	126 – 130
6	31 – 35	26	131 – 135
7	36 – 40	27	136 – 140
8	41 – 45	28	141 – 145
9	46 – 50	29	146 – 150
10	51 – 55	30	151 – 155
11	56 – 60	31	156 – 160
12	61 – 65	32	161 – 165
13	66 – 70	33	166 – 170
14	71 – 75	34	171 – 175
15	76 – 80	35	176 – 180
16	81 – 85	36	181 – 185
17	86 – 90	37	186 – 190
18	91 – 95	38	191 – 195
19	96 – 100	39	196 – 200

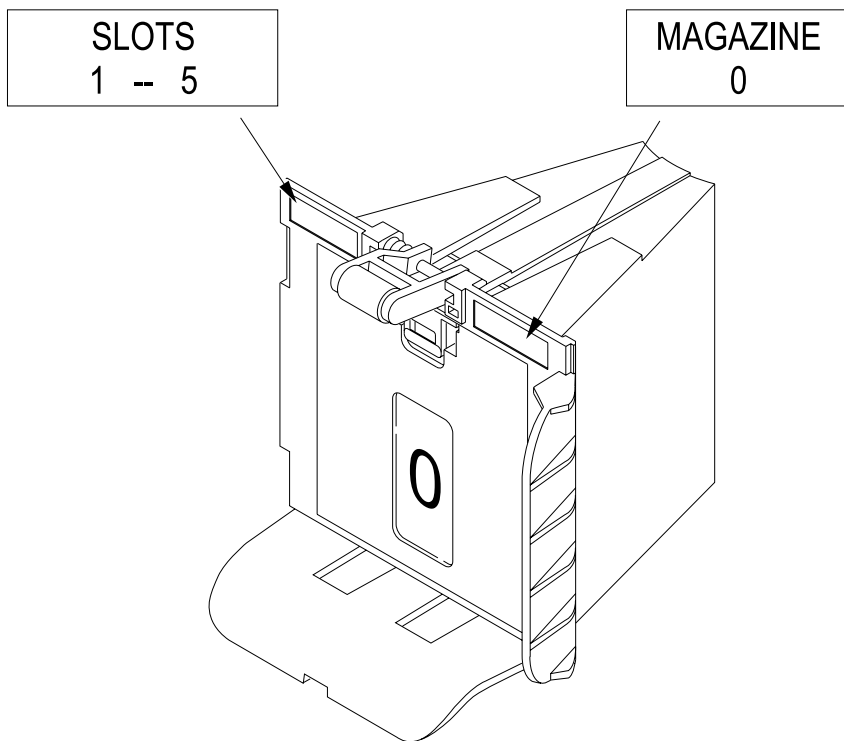
Remove the magazines

To easily access the mounting plates, first remove the magazines.

1. Make sure the robot and its cabling are safely out of the way of the magazines. If necessary, move the robot to the bottom of the vertical axis by pushing firmly against the top of its base.
2. Remove all of the magazines from the library by pulling each magazine out first from the top, then the bottom. (You can access back magazines by rotating the drum manually.)

Attach the cartridge slot and magazine labels

1. Rotate the drum until mounting plate 0 is facing you.
2. On the upper left indentation of mounting plate 0, attach the Slots 1 – 5 label, as shown in the following figure.
3. On the upper right indentation of mounting plate 0, attach the Magazine 0 label.



4. Rotate the drum until mounting plate 1 is facing you.
5. Repeat steps 2 and 3, this time using Slots 6 – 10 and Magazine 1 labels.

6. Continue repeating steps [2](#) and [3](#) until you have attached cartridge slot and magazine labels to all of the mounting plates.
7. If your library contains fewer than 40 magazines (200 slots), discard the remaining labels.
8. Leave the magazines out of the library for easier cartridge installation, described in the next step.

Step 6 – Prepare and install data cartridges

Depending on whether your library contains M2 drives or Mammoth drives, you can select advanced metal evaporated (AME) cartridges with SmartClean™ (for M2 drives), or standard AME cartridges (for Mammoth drives). For detailed information about selecting the appropriate data cartridges for your library, see [Chapter 3](#) beginning on [page 41](#).

➤ **Important** Because of media management and application software issues, Exabyte recommends that you do not mix AME and MP data cartridges in the same library.

To prepare and install data cartridges, you need to perform the following steps:

- Determine whether your labels contain checksums
- Attach the bar code labels
- Set the write-protect switches
- Install data cartridges in the magazines
- Install magazines in the library

➤ **Important** To ensure that your library will correctly read bar code labels, use bar code labels that contain checksum characters. (Sample bar code labels provided by Exabyte contain checksum characters.)

Also, make sure the Verify Checksums option is set to ON. (See [page 81](#) for information about this option.)

Determine whether your labels contain checksums

Determine whether your bar code labels contain checksum characters by contacting your label vendor or by following these steps.

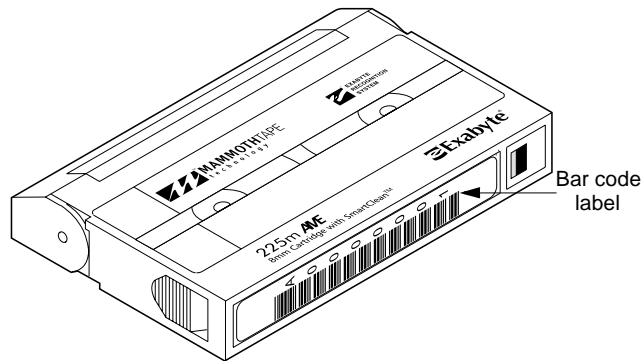
➤ **Important** If you create your own bar code labels, be sure to follow the specification precisely. For best results, use a reliable vendor to create bar code labels and use bar code labels that contain checksum characters.

1. Count the number of black bars on the label. (The number will be a multiple of 5.)
2. Divide this number by 5 to get the number of characters.
3. Subtract the number of human-readable characters on the label from the result of step 2. If the result is 2, the label does not include a checksum character; if the result is 3, the label includes a checksum character.
4. If the labels contain checksum characters, make sure to set the Verify Checksums option to ON in the SCSI Setup Menu (see [page 81](#)).

➤ **Important** If you use labels that do not contain checksum characters or if you mix labels containing checksum characters with labels that do not contain checksum characters, you must set the Verify Checksums option to OFF.

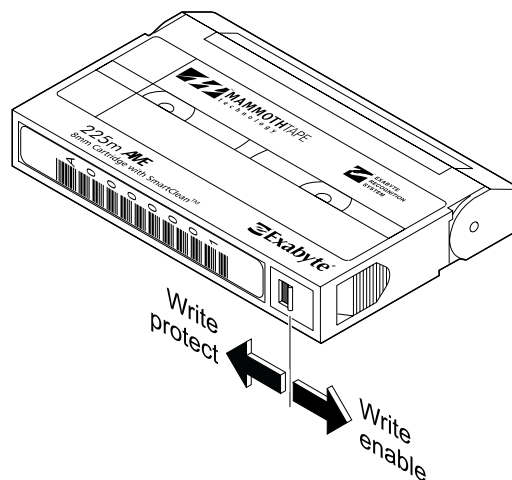
Attach bar code labels

To attach bar code labels to the cartridges, position the label using the indented area for guidance. Make sure you orient the label correctly, as shown below.



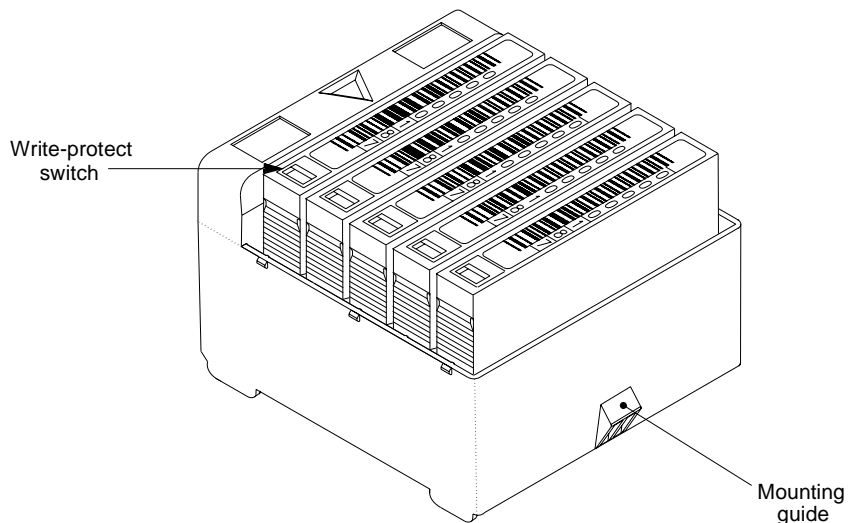
Set the write-protect switches

Make sure the write-protect switch on the cartridge is set correctly for your operation, as shown in the following figure. (You can use a ball-point pen or similar instrument to set the switch.)



Install data cartridges in the magazines

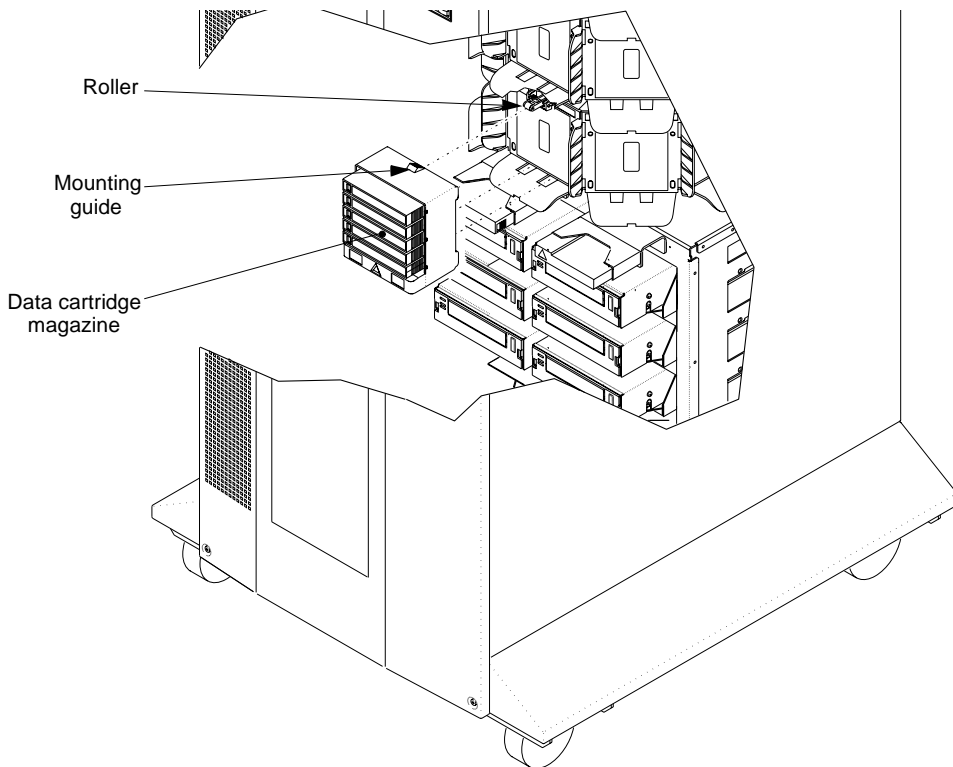
1. Place the magazine on its feet with the single mounting guide on the right.
2. Position each cartridge so that the bar code label is on top and the write-protect switch is closest to you, as shown in the following figure.
3. Insert the cartridge into the magazine slot.



Note: Very little force is needed to install a data cartridge. If it does not snap into place easily, check the orientation of the cartridge.

Install magazines in the library

1. If necessary, manually rotate the drum to access the mounting plate where you want to install the magazine.
2. On the magazine mounting plate, locate the roller at the top of the plate.
3. Position the magazine so that the single mounting guide on the magazine is aligned with the roller on the mounting plate, as shown in the figure.



4. Insert the bottom end of the magazine first, then snap the magazine into place by pressing against the top.

5. Repeat the previous steps until you have installed all of the magazines.
6. Close and lock the library door.

Step 7 – Connect the library to the SCSI bus

This section provides general guidelines for connecting the library to the SCSI bus. The library consists of up to 11 wide LVD or HVD SCSI devices: the library itself and up to ten tape drives. For information about SCSI cable specifications, see [page 235](#).

Although LVD SCSI is compatible with single-ended SCSI, the internal SCSI cable lengths for the X200 LVD library may cause the total cable length to exceed the maximum length allowed for a single-ended bus (see [page 235](#)). Exabyte therefore does not support single-ended devices on an LVD library's SCSI bus.

CAUTION

Do not connect an LVD library to a single-ended bus. Doing so may cause the bus to hang.

Also, do not mix LVD and HVD devices on the same SCSI bus, or you may damage the devices attached to that bus.

Before you begin

1. Power off the host computer and any peripheral devices.

CAUTION

To avoid damaging the tape drives, make sure the library is powered off when you connect the library and the tape drives to the SCSI bus.

2. If you are unfamiliar with connecting devices on a SCSI bus, especially issues concerning LVD and HVD configurations, read [Appendix B](#).
3. Determine the SCSI bus configuration (that is, how many SCSI buses you will connect to the library and which device you will connect to which bus). If you want to connect the wide library to a narrow SCSI bus, see [page 237](#) for adapter specifications.
4. Make sure you have the necessary SCSI cables and terminators to connect the library to the SCSI bus. (If you need to order any of these items, see “[Contacting Exabyte](#)” on the inside of the back cover.)

Connecting the Exabyte X200

The following sections describe two examples of SCSI connector configurations: the library connected to two tape drives, and the library connected to six tape drives. (Your configuration may differ depending on how many tape drives your library contains and the way you connect the library to the SCSI bus.)

Also, your software application may require you to connect the tape drives in sequential order. Refer to your software documentation for information about element address recognition. For information about how element address numbers relate to element index numbers, see [page 162](#).

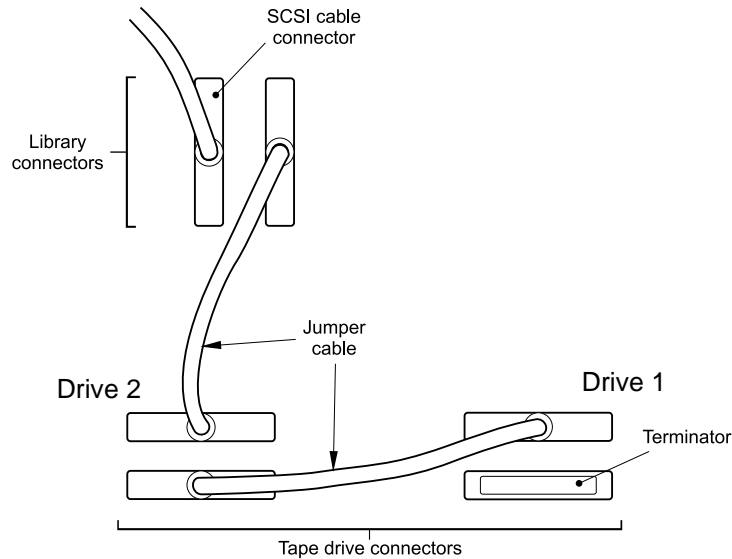
The following figure shows the element index numbers assigned to the ten tape drives, as viewed from the back of the library.

Rear view of tape drives

Drive 2 = 452	Drive 1 = 451
Drive 4 = 454	Drive 3 = 453
Drive 6 = 456	Drive 5 = 455
Drive 8 = 458	Drive 7 = 457
Drive 10 = 460	Drive 9 = 459

Connecting the library to one SCSI bus

This section describes how to connect a library containing two tape drives to one SCSI bus, as shown in the following figure.



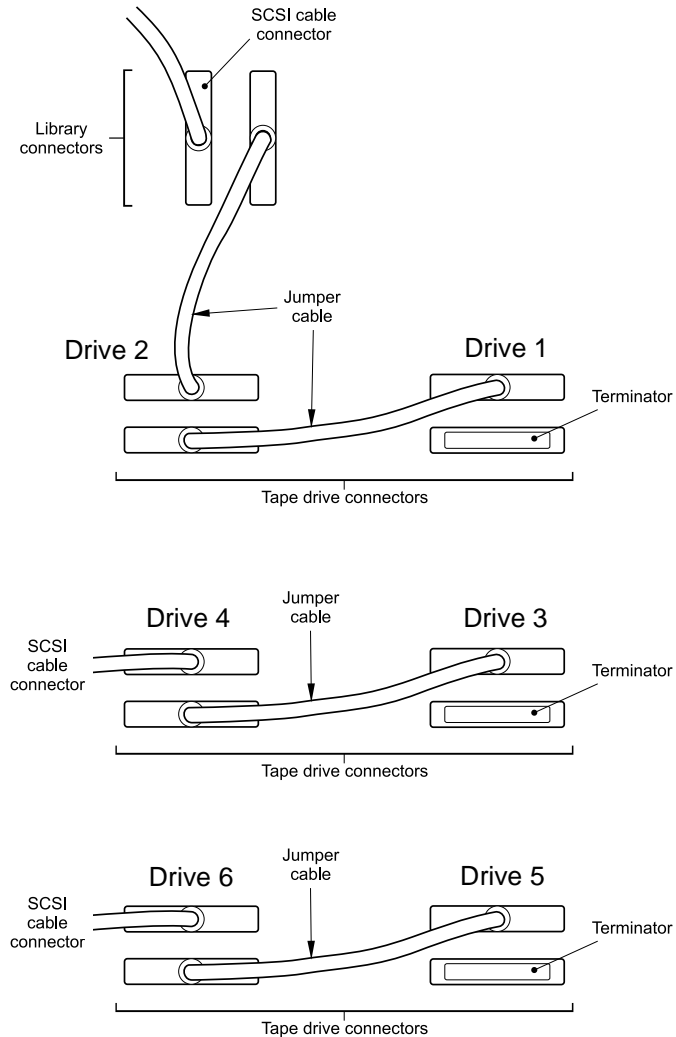
1. Connect the host SCSI cable to the library SCSI connector.

➤ **Important** When you attach the SCSI cables to the SCSI connectors, tighten the SCSI cable jack screws to no more than 2.0 inch-pounds (2.3 kg-cm) of torque.

2. Use jumper cables to connect the library and the tape drives to one SCSI bus. In the example shown, a jumper cable connects the library to Drive 2. A second jumper cable connects Drive 2 to Drive 1.
3. Install a terminator on the last device on the SCSI bus. In the example shown, Drive 1 is terminated.

Connecting the library to three SCSI buses

This section describes how to connect the library with six tape drives to three separate SCSI buses, as shown in the following figure.



1. Connect the host SCSI cable to the library SCSI connector.

➤ **Important** When you attach the SCSI cables to the SCSI connectors, make sure you tighten the SCSI cable jack screws to no more than 2.0 inch-pounds (2.3 kg-cm) of torque.

2. Use SCSI cables to connect the library and the first two tape drives (Drive 1 and Drive 2) to one SCSI bus.
3. Use SCSI cables to connect the remaining tape drives to other SCSI buses.
4. Install a terminator over the last device on each of the three SCSI buses. In the example shown, a terminator is installed over Drive 1, Drive 3, and Drive 5.

Step 8 – Connect the power cord

➤ **Important** The power cord shipped with the library is a 120 VAC three-conductor power cord for use in the United States and Canada. If you are using an input voltage other than 120 volts AC or if you plan to use the library outside the United States or Canada, you must supply your own power cord. Refer to [page 234](#) for more information.

1. Make sure that the power switch on the back of the library is off (the **0** is pressed).
2. Connect the female end of the power cord to the power connector on the back of the library.
3. Plug the male end of the power cord into the power source.

Note: The library has autoranging voltage selection, so you do not need to change the voltage setting.

Step 9 – Power on the library

1. Make sure the library door is closed and locked.
2. Turn on the host computer system.

Note: If your host system requires that attached peripheral devices be powered on before the host, turn on the library before you turn on the host.

3. Push the power switch on the back of the library to the on position (the **I** is pressed).
4. Wait while the library performs its power-on sequence. During this time, the following activities occur:
 - The cooling fans begin to rotate.
 - The LCD illuminates and displays the Status Screen.
 - Each tape drive and the library perform a power-on self-test.

If problems occur. . .

If the library does not power on as described	<p>Check the following:</p> <ul style="list-style-type: none">▪ Is the host computer system turned on?▪ Is the library power switch on (I)?▪ Is the power cord inserted correctly?▪ Is the library door closed and locked?▪ Are the SCSI cables firmly connected to the library and host computer?▪ Are the SCSI buses terminated? <p>For additional troubleshooting tips, see “Library installation problems” on page 226.</p>
If an error code is displayed on the LCD	See Appendix C for a list of error codes and corrective actions.
If you cannot solve the problem yourself	Contact your service provider or Exabyte.

3 Selecting Data Cartridges

The Exabyte X200 library is available with either Mammoth-2 (M2) or Mammoth tape drives. Each drive has its own media requirements. This chapter describes how to select data cartridges for each drive.

Exabyte strongly recommends that you use Exabyte data-grade media with all Exabyte tape drives. Exatape media meets specifications that are the most stringent in the industry.

CAUTION

Never use video-grade tape for data storage. Video-grade tape can be less accurate than data-grade tape and is more abrasive to tape drive recording heads.

Data cartridge and drive compatibility

M2 drives in the X200 library write data with a new Mammoth-2 data format. By contrast, Mammoth drives write data with the original Mammoth format. This means that a cartridge placed in an M2 drive will write data in M2 format, while a cartridge placed in a Mammoth drive will write data in the original Mammoth format.

Two types of data cartridges are available for the X200 library containing M2 or Mammoth drives: Advanced Metal Evaporated (AME) with SmartClean™ or standard AME. The following table summarizes which media is compatible with which drive.

	Compatible with ...	
	M2	Mammoth
AME with SmartClean™	Read/Write	No
Standard AME	Read/Write*	Read/Write

* M2 can read standard AME tapes written in the original Mammoth format. M2 can read and write M2 format to standard AME tapes.

➤ **Important** Because of media management and application software issues, Exabyte recommends that you do not mix AME and MP data cartridges in the same library.

Data cartridges for the M2 tape drive

M2 drives can use either AME with SmartClean or standard AME data cartridges. This section describes the cartridges and their recommended use with M2.

Using AME SmartClean cartridges with M2

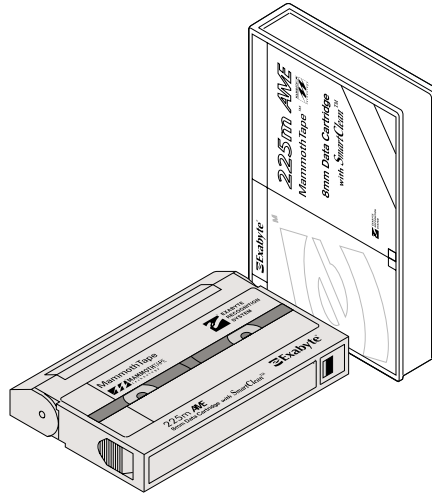
For M2 tape drives, Exabyte recommends that you use AME cartridges with SmartClean technology. Exabyte AME SmartClean cartridges are specifically designed for M2 drives to give you the best performance and longest head life.

Each Exabyte AME cartridge with SmartClean contains a section of cleaning tape. This built-in tape cleans the M2 drive when required.

➤ **Important** If you are using primarily AME SmartClean cartridges and your software application monitors drive cleaning, make sure the cleaning option in your software is set to OFF.

The SmartClean cartridges, shown in the figure on the following page, are easily identified by their cobalt-blue color. They are available from Exabyte in 225-meter, 150-meter, and 75-meter lengths. The 225-meter cartridge has a native capacity of 60 GB and a compressed capacity of 150 GB (assuming an average data compression ratio of 2.5:1). See [page 232](#) for the maximum data capacity of the library with the 225-meter cartridge.

Note: Exapaks for M2, containing 10 AME SmartClean cartridges and two magazines, are available from Exabyte. See [“Contacting Exabyte”](#) on the inside of the back cover for ordering information.



Using standard AME cartridges with M2

Although M2 drives write data using the new Mammoth-2 data format, the M2 drives can read standard AME cartridges written in the original Mammoth format.

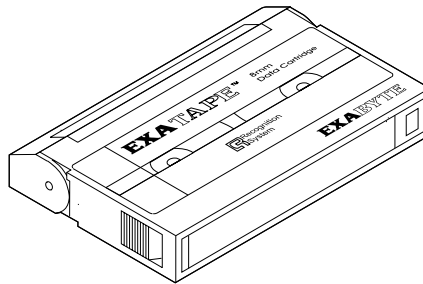
M2 drives can also write to standard AME cartridges. When standard AME cartridges are used, M2 requires regularly scheduled manual cleaning with an Exabyte Mammoth 8mm Cleaning Cartridge (see [page 96](#)). Such maintenance is greatly reduced by using only SmartClean media.

Using metal particle (MP) cartridges with M2

M2 cannot read or write to metal particle (MP) cartridges. If you insert an MP cartridge, the M2 tape drive immediately ejects it. If you need to retrieve data from MP tape, contact Exabyte Technical Support and ask about the data conversion service (see [“Contacting Exabyte”](#) on the inside of the back cover).

Data cartridges for Mammoth tape drives

Mammoth tape drives can read and write data to standard Exabyte AME data cartridges, shown in the following figure. Mammoth drives cannot read or write to the new AME SmartClean cartridges. In addition, Mammoth drives can read, but not write metal particle tapes.



Standard AME cartridges are available from Exabyte in 170-meter, 125-meter, 45-meter, and 22-meter lengths. The 170-meter cartridge has a native capacity of 20 GB and a compressed capacity of 40 GB (assuming an average data compression ratio of 2:1). See [page 232](#) for the maximum data capacity of the library with the 170-meter cartridge.

Notes

4 Library Configuration

After installing the library hardware and application software, you can set basic configuration options. This chapter describes how to:

- Use the operator panel
- Access menus from the status screen
- Set basic configuration options
- Check the setup

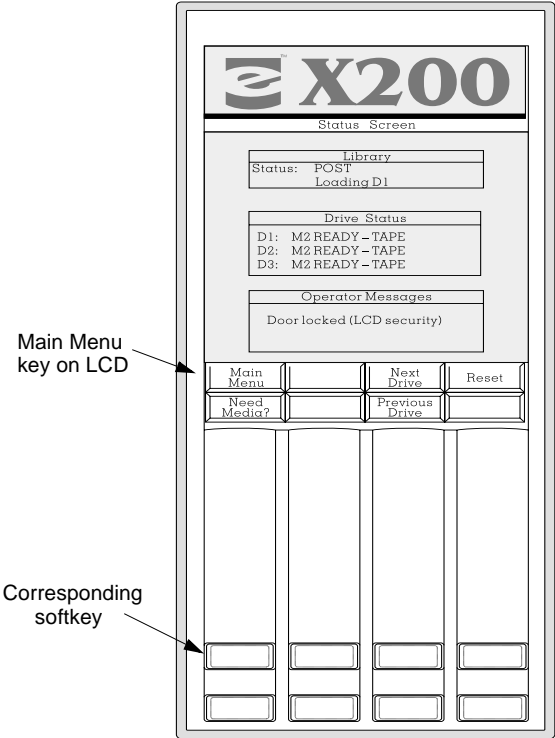
Using the operator panel

The library includes a 240 × 320 pixel LCD and keypad, called the *operator panel*, which allows you to interactively control library operations. Using the operator panel, you can set library options, check operating statistics, and diagnose errors.

LCD and keypad

The keypad contains a set of context-sensitive keys, called *softkeys*, located below the LCD screen. Softkey functions change as you navigate to different locations in the menu structure.

To select a menu option, press the softkey corresponding to the key displayed on the LCD. For example, to access a menu from the Status Screen (the first screen displayed when you power on the library), press the Main Menu softkey, as shown in the following figure.



Accessing menus from the Status Screen

After the library performs a power-on self test, the Status Screen appears. The Status Screen contains the following information:

- Current library status
- Current tape drive status
- Operator messages

The Status screen also has a **Need Media?** softkey. You can press this softkey to obtain information about ordering Exabyte media.

An example of the Status Screen is shown below.

			
Status Screen			
Library			
Status: POST Loading D1			
Drive Status			
D1: M2 READY – TAPE D2: M2 READY – TAPE D3: M2 READY – TAPE			
Operator Messages			
Door locked by LCD security			
Main Menu		Next Drive	Reset
Need Media?		Previous Drive	

Error messages

If a hardware error occurs, an error message will appear in the Operator Messages box on the Status Screen (see previous page) and in the Robot Control and Security box on other screens.

Two types of error messages can appear on the LCD: numbered and unnumbered. Numbered errors must be corrected before library operation can continue. Unnumbered errors provide notification of a hardware error but do not interrupt library operation.

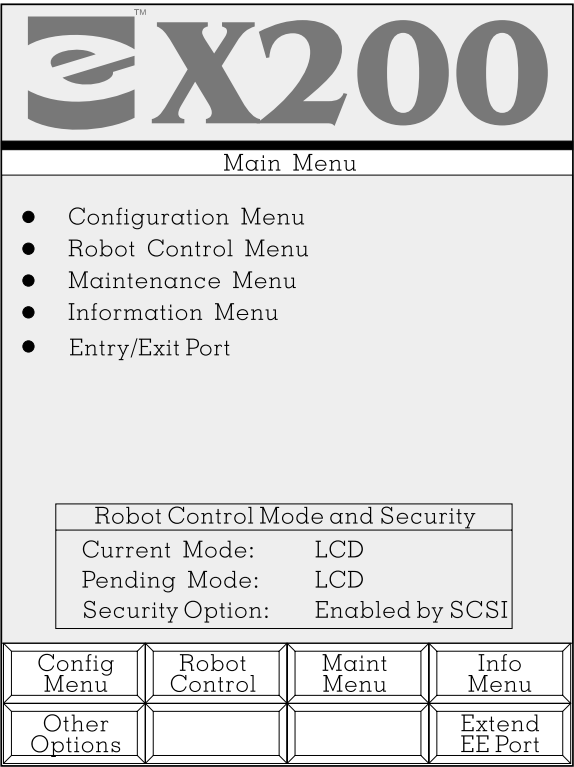
The following example shows a numbered error message and a brief explanation of the error.

Robot Control Mode and Security	
Current Mode:	Error 87
EE door open	
Security Option:	Disabled

For a complete description of individual error conditions, see [Appendix C](#).

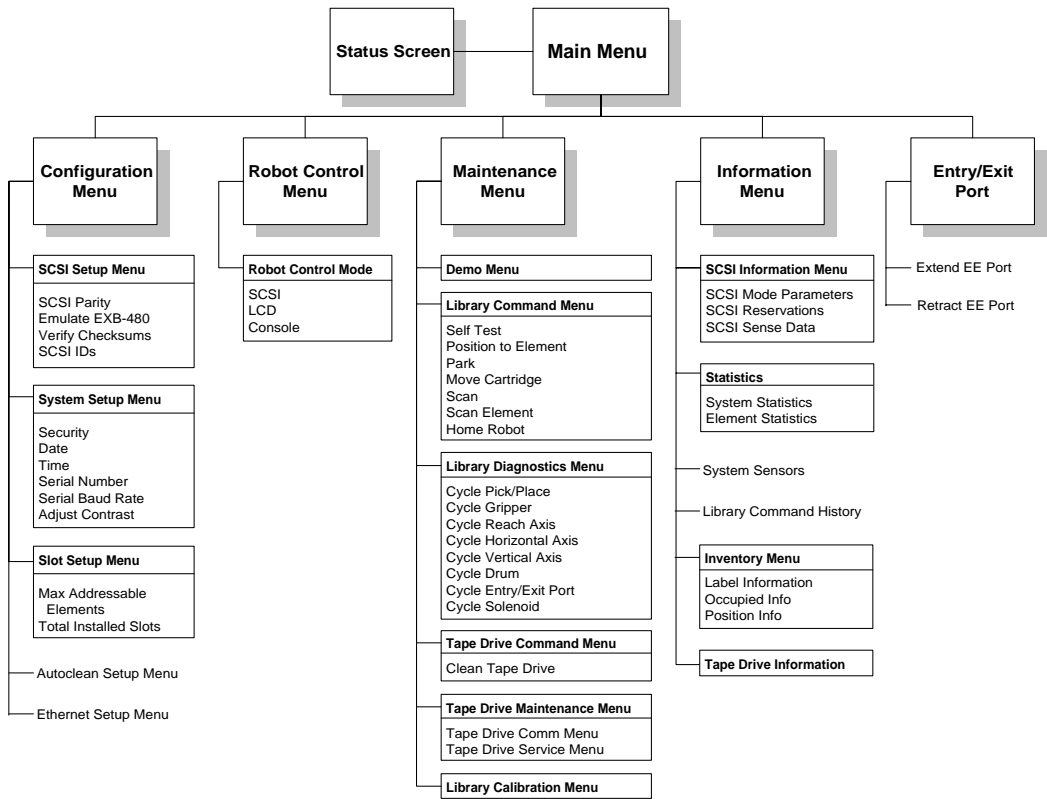
Main Menu

To access the Main Menu, press the **Main Menu** softkey, available from many locations in the menu structure. The following screen appears:



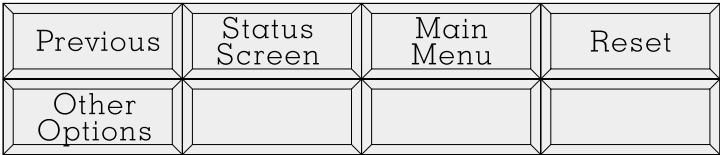
Selections available from the Main Menu are described in the following table. The menu structure for all LCD selections is shown on the following page.

Main Menu selection	Allows you to...
Configuration Menu	Set SCSI IDs, LCD security, Autoclean, number of slots, Ethernet access, and other configuration options.
Robot Control Menu	Change the robot control mode to SCSI, LCD, or console.
Maintenance Menu	Perform demos, hardware exercises, and manual tape drive cleaning.
Information Menu	View library and tape drive status information.
Entry/Exit Port	Extend the entry/exit port (so that you can open the entry/exit port door); retract the entry/exit port (so that the robot can access cartridges in the entry/exit port magazine).



Operator keypad

The operator keypad contains context-sensitive keys, called *softkeys*, that allow you to select a range of functions within each level of the menu structure. However, certain softkey positions and functions remain constant throughout the menu structure. For example, the Other Options key appears on all menu screens. When you press **Other Options**, the following keys appear on the LCD:



These softkey functions are described in the following table.

Pressing this softkey...	Allows you to...
Previous	Go back one level in the menu structure.
Status Screen	Return to the Status Screen.
Main Menu	Return to the Main Menu.
Reset	Display the Reset screen so that you can reset the library and the tape drives.
Other Options	Return to the most previous screen.

Other softkey positions and functions that remain constant are numbering schemes and device selection keys. For example, if you want to select SCSI IDs for the library and tape drives, the following key options appear on the LCD screen:

	+1	Next Device	Save
Other Options	-1	Previous Device	Cancel

These softkey functions are described in the following table.

Pressing this softkey...	Allows you to...
+1	Increase the value by one.
-1	Decrease the value by one.
Next Device or Next Digit	Scroll to the next selection.
Previous Device or Previous Digit	Scroll to the previous selection.
Save	Save the current selection.
Cancel	Cancel the current selection.

Setting basic configuration options

You can access basic configuration settings from the Configuration Menu. Basic configuration procedures include:

- Setting the SCSI IDs
- Setting library security

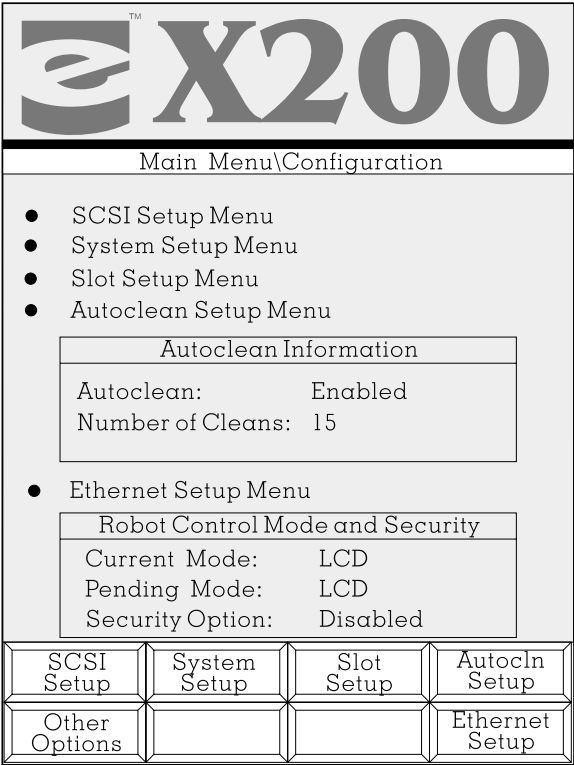
Setting SCSI IDs

Default SCSI IDs are assigned at the factory for the library and each tape drive. Empty drive slots are assigned a status of “No Drive.”


➤ **Important** The library and tape drives must each have a unique SCSI ID within each SCSI bus. Because you may have multiple buses, the library does not check for duplicate SCSI IDs. It is your responsibility to make sure you do not assign duplicate IDs within a bus.

To view or change the SCSI IDs:

1. From the Main Menu screen, press the **Config Menu** softkey. The Configuration Menu appears:



2. From the Configuration Menu, select SCSI Setup. The following screen appears:


 EX200			
Main Menu\Configuration\SCSI			
●	SCSI Parity	ON	
●	Emulate EXB-480	OFF	
●	Verify Checksums	OFF	
●	SCSI ID Menu		

SCSI IDs	
Library: 02	
D1: 01	D2: 04
D3: 03	D4: No drive
D5: No drive	D6: No drive
D7: No drive	D8: No drive
D9: No drive	D10: No drive

Robot Control Mode and Security	
Current Mode:	LCD
Pending Mode:	LCD
Security Option:	Enabled by LCD

Toggle Parity	Toggle Emul 480	Toggle Checksum	SCSI ID Menu
Other Options			

- you want to change any of the IDs, press the **SCSIID Menu**


TM

Main Menu\Configuration\SCSI\IDs

SCSI IDs

Library: 02

D1: 01	D2: 04
D3: 03	D4: No drive
D5: No drive	D6: No drive
D7: No drive	D8: No drive
D9: No drive	D10: No drive

Other
Options

+ 1

- 1

Next
Device

Previous
Device

Save

Cancel

- displays the correct SCSI ID.

7. Repeat steps 5 and 6 until you have set SCSI IDs for all of the tape drives.

Note: If a drive slot is empty, “No drive” appears next to the drive name, and you cannot change the SCSI ID.

8. When the SCSI IDs for all of the tape drives and the library are correct, press **Save** to accept your choices.

After you change the SCSI IDs and save the new settings, the library changes the IDs and then waits until all of the affected drives have accepted the new IDs.

Note: You do not need to power cycle the library to put the new SCSI IDs into effect.

Setting library security

Setting security allows you to prevent unauthorized personnel from disrupting the operation of the library. When you enable security, the following activities are prevented:

- Changing the library configuration settings
- Changing the robot control mode
- Using the operator panel to perform demos or diagnostics
- Using the operator panel to perform tape drive operations
- Calibrating the library
- Extending the entry/exit port (LCD security only; see [page 62](#))
- Opening the front door (LCD security only; see [page 62](#))

If you attempt to perform any of the above operations when security is active, the library displays a message stating that security is enabled and that the selected operation cannot be performed until you disable security.

Methods for setting library security

You can set library security in one of two ways:

- **LCD security.** LCD security is enabled and disabled from the operator panel using the Configuration Menu, as described in this section.
- **SCSI security.** SCSI security is enabled and disabled from the application software using a MODE SELECT command. However, SCSI security alone does not prevent the library door or the entry/exit port door from being opened or closed; you must use a PREVENT/ALLOW MEDIUM REMOVAL command. For more information about SCSI security, see your software documentation or the *Exabyte X80 and X200 Libraries SCSI Reference*.

The method you use to enable security (LCD or SCSI) must also be used to disable security. That is, if you enable security from the operator panel (LCD), you must disable it from the LCD. If you enable security from the application software (SCSI), you must disable it from SCSI.

To determine how security has been set in the library, look at any LCD screen containing the Robot Control Mode and Security box at the bottom of the screen, as shown in the following figure.

Robot Control Mode and Security	
Current Mode:	LCD
Pending Mode	LCD
Security Option:	Enabled by LCD

Security (enabled or disabled) remains in effect across resets and power cycles.

Enabling LCD security

1. From the Configuration Menu, select the System Setup Menu.
2. From the System Setup Menu, press **Security**. The following screen message appears:

Enter the new password:
Password: 000

Press Enable Security or Cancel

3. Select a three-digit password. Press **Next Digit** and **Previous Digit** to move from column to column and **+1** and **-1** to change the numbers. (The default password is 000.)

➤ **Important** Make note of the password you select to enable security; you must use the same password to turn security off.

4. When you are finished, press **Enable Security**. A confirmation message appears. Press the **Save** softkey. Or, to exit without enabling security, press **Cancel**.

Disabling LCD security

1. From the Configuration Menu, select System Setup Menu.

Note: If you used the application software to enable security, you must use the software to disable security. Refer to your software documentation or the *Exabyte X80 and X200 Libraries SCSI Reference*.

2. Press **Security**.

3. Enter the three-digit password you selected to enable security.

Note: If you forget the password, follow the instructions starting on [page 222](#) to view the LCD password, or contact your service provider.

4. Press .

Checking the setup

After installing the hardware and software, check the setup by performing some exercises on the library, as described below. While these exercises are not required, it is a good idea to verify that your software and hardware are properly communicating before you begin operations.

- Use options in the Demo Menu (see [page 162](#)) or the Library Command Menu (see [page 165](#)) to exercise the hardware. This determines whether the library hardware components are operating properly.
- Instruct the application software to load cartridges into the tape drives. This determines whether the software and library are communicating properly.
- Back up several megabytes of data to a tape drive and perform a comparison check on the backed up data. This determines whether the software and tape drives are communicating properly.

If problems occur . . .

If the library and tape drives are not operating as expected	See Chapter 13 for troubleshooting information.
If there is an error code displayed on the LCD	See Appendix C for a list of error codes and corrective actions.
If you cannot solve the problem yourself	Contact your service provider or Exabyte.

Where to go from here

Before you begin library operations, check the following:

- ✓ The magazines are installed.
- ✓ A magazine is present in the entry/exit port. (The library is shipped with this magazine already installed.)
- ✓ The calibration block is stored in the calibration block slot. (The library is shipped with the calibration block in place.)
- ✓ The robot gripper does not contain a cartridge.
- ✓ The library door is closed and locked.
- ✓ The library is in the proper control mode. The standard operating mode is SCSI (see [page 84](#)).

5 Optional Configuration

After you have configured the library for basic operation, you can set optional features. The optional configuration settings include:

- Autoclean
- Number of slots (hardware and software)
- Ethernet access
- Other configuration options

Enabling Autoclean

When you enable Autoclean, the library automatically cleans the tape drives whenever necessary. Autoclean does not interrupt normal library operation.

➤ **Important** Enabling Autoclean allows the drives to be cleaned only when necessary. If you enable Autoclean, make sure the cleaning option in your software is set to OFF.

This section describes the following procedures:

- Selecting cleaning cartridges
- Enabling Autoclean
- Replacing a cleaning cartridge and re-enabling Autoclean
- Disabling Autoclean

Selecting cleaning cartridges

Use an Exabyte Mammoth Cleaning Cartridge or a cleaning cartridge approved by Exabyte for use with M2 and Mammoth tape drives. To order cleaning cartridges, see [“Contacting Exabyte”](#) on the inside of the back cover.

➤ **Important** If you enable Autoclean, you must permanently store the cleaning cartridge in the fixed cartridge slot.

Enabling Autoclean

1. Make sure the fixed slot contains a cleaning cartridge.

➤ **Important** If the fixed slot contains a data cartridge (rather than a cleaning cartridge), Autoclean will fail and you will need to manually remove the cartridge from the tape drive.

2. From the Configuration Menu, press **Autocln Setup**, then **Enable Autocln**. The following screen appears:

EX200

Main Menu\Configuration\Autoclean

Set the number of cleaning cycles remaining on the installed cleaning cartridge:

● Number of Cleans:

Press Save to enable Autoclean or Cancel.

	+1	Next Digit	Save
Other Options	-1	Previous Digit	Cancel

3. Determine the number of cleaning cycles that remain on your cleaning cartridge, and use the softkeys to enter this number into the Number of Cleans field.

Note: A new Exabyte Mammoth Cleaning Cartridge contains 18 cleaning cycles.

4. Press **Save** to enable the Autoclean option, or press **Cancel**.

Replacing the cleaning cartridge

After completing each cleaning cycle, the library decreases the Number of Cleans by one. When the Number of Cleans is zero, the library disables Autoclean. A message appears on the Status Screen, notifying you that the cleaning cartridge needs replacement.

➤ **Important** When you install a new cleaning cartridge, you must reset the Number of Cleans and re-enable Autoclean (see [page 66](#)).

Disabling Autoclean

1. From the Configuration Menu, press **Autocln Setup**.
2. Press **Disable Autocln**.

Setting the number of slots

This section describes how to configure the number of cartridge slots from the Slots Setup Menu on the library's front panel. You can use this menu to set two types of slot configurations:

- **Hardware slots.** The hardware slots setting, called *Total Installed Slots*, allows you to configure the library for the actual number of slots the library contains.
- **Software slots.** The software slots setting, called *Max Addressable Elements*, allows you to configure the library for the number of slots you want the software application to recognize.

Setting the Total Installed Slots option

The Total Installed Slots (hardware slots) default value equals the number of cartridge slots shipped with the library. You do not need to change the hardware slots setting unless your library contains less than 200 slots and you want to install additional slots. For more information about installing additional slots, see [page 125](#).

Setting the Max Addressable Element option

The Max Addressable Element option (software slots) allows you to decrease the number of slots your library reports to the software. This means that the library can use and report fewer slots than are physically present. This option is useful with software applications that offer scalable licenses based on the number of cartridges.


The Max Addressable Element default value equals the number of cartridge slots shipped with the library. You do not need to change this setting unless you want the library to report fewer slots to the software.

➤ **Important** If your software does not monitor the number of slots you are using, you do not need to set this option. Refer to your software documentation for more information.

To set the Max Addressable Element option, enter the highest element number that can store a cartridge. For example, if the software license you purchased supports 64 cartridges, set the Max Addressable Element option to 63. This tells the library to place cartridges in slot 0 through slot 63, resulting in 64 total storage locations. (For more information about the element numbering scheme, see [page 155](#).)

To change the Max Addressable Elements value:

1. From the Configuration Menu, press **Slot Setup**. The following screen appears:



Main Menu\Configuration\Slots

- Max Addressable Elem: 200
- Total Installed Slots: 200

Set Max Address	Set # Installed		
Other Options			

2. Press **Set Max Address**. The following screen appears:

eX200

Main Menu\Configuration\Slots

Select the number of storage slots to use:

- Max Addressable Elem: 200

Press Save, or Cancel to quit.

	+1	Next Digit	Save
Other Options	-1	Previous Digit	Cancel

3. Depending on how many total slots you want the software to recognize, press the appropriate softkeys. For example, if your library contains 200 cartridge slots and you want the software to recognize only 120, press the following softkeys:

-1
Next Digit
+1 twice.

4. Press **Save**, or press **Cancel** to quit.

Setting Ethernet options

This section describes how to establish an Ethernet connection so that you can access Exabyte's NetStorM™ Library Monitor. Establishing the Ethernet connection involves the following procedures:

- Configuring the library's Ethernet connection
- Viewing the community strings
- Connecting the Ethernet cable
- Installing the NetStorM Library Monitor software

Note: You can also use the Ethernet connection to access the library's firmware via FTP. For more information about using FTP, see [Chapter 12](#).

Configuring the Ethernet connection

To configure the Ethernet connection for communication with NetStorM Library Monitor, you can use the Ethernet Setup Menu, available from the library's front panel.

The following table describes the configuration options and settings available from the Ethernet Setup Menu. (The figure on [page 75](#) shows these options as they are displayed on LCD.)

Ethernet Menu option	Description
Ethernet Access	Ethernet access to the library's data is allowed (enabled) or is prevented (disabled).
Control Enabled	Currently not a supported feature.
Network Address	The method used to set the IP address of the library (static or DHCP). A Static setting is recommended since DHCP may require periodic reinstallation of the NetStorM Monitor software.
IP Address	The IP address of the library, which allows information to be routed from the library to the server where the NetStorM Monitor software is installed.
Subnet Mask	The network subnet mask, which allows communication to be routed to designated devices within the network.
Default Gateway Address	The default TCP/IP gateway address, which allows communication to be routed outside the subnet.
Ethernet Security and Defaults	Restores factory settings for FTP user name and password, as well as community strings.
	Restores factory settings for all NetStorM Monitor fields, including security defaults.
Community Strings	You can view community string values from this screen with security disabled. See page 74 for more information about community strings.

Viewing the community strings


The NetStorM Library Monitor uses Simple Network Management Protocol (SNMP), which employs community strings as a way to restrict access to certain areas by requiring users to identify the strings.

The NetStorM monitor recognizes three community strings: Read, Write, and Broadcast. You need to be able to identify the Read string when installing NetStorM Library Monitor software. You also need to be able to identify the Write and Broadcast strings if you want to change certain fields after launching NetStorM Library Monitor in a browser.

Default values for the three community strings are set at the factory and can be easily viewed on the library's Ethernet Setup screen with security disabled. For more information about the community strings, see the readme file contained in the NetStorM Library Monitor CD.

To configure the Ethernet connection between the library and NetStorM Library Monitor software:

1. If necessary, disable security (see [page 62](#)).
2. From the Configuration Menu, press **Ethernet Setup**. The following screen appears:

			
Main Menu\Configuration\Ethernet			
● Ethernet Access:		Disabled	
● Control Enabled:		Disabled	
● Fixed Addresses:		Enabled	
● IP Addr:		000.000.000.000	
● Snet Mask:		000.000.000.000	
● Gateway Address:		000.000.000.000	
Community Strings			
Read:		"public"	
Write:		"private"	
Broadcast:		"private-traps"	
Toggle Access	Toggle Control	Toggle Fixed	Set IP Address
Other Options		Set Gateway	Set Sub-net Mask

➤ **Important** Do not enable Ethernet access until [step 8](#). If you enable Ethernet access before configuring the library, you must power cycle the library after completing the following steps to ensure that the new settings will take effect.

3. To enable static IP addressing, press **Toggle Network** until the screen reads Network Address: Static.

Note: Although you can enable DHCP addressing, dynamic assignment of the library's IP address may require periodic reinstallation of the NetStorM Library Monitor software since an IP address for the library must be entered when you install the software.

4. To set the library's IP address, press **Set IP Address**, then use the **+1**, **-1** and **Next Digit**, **Previous Digit** softkeys to enter the IP address of the library.

Note: If you do not know the library's IP address, subnet mask, or default gateway address, contact your system administrator.

5. Press **Save**, or press **Cancel** to quit.
6. Press **Set Subnet Mask** and repeat steps 4 and 5 to set the subnet mask.
7. Press **Set Gateway** and repeat steps 4 and 5 to set the gateway address.
8. Press **Toggle Access** until the first line of the screen reads Ethernet Access: Enabled.

9. Press **Ethernet Security**. The following screen appears:

eX200

Main Menu\Configuration\Ethernet

- Restore Security Defaults
- Restore All Ethernet Defaults

FTP Access	
ID:	"anonymous"
PW:	"Exabyte"

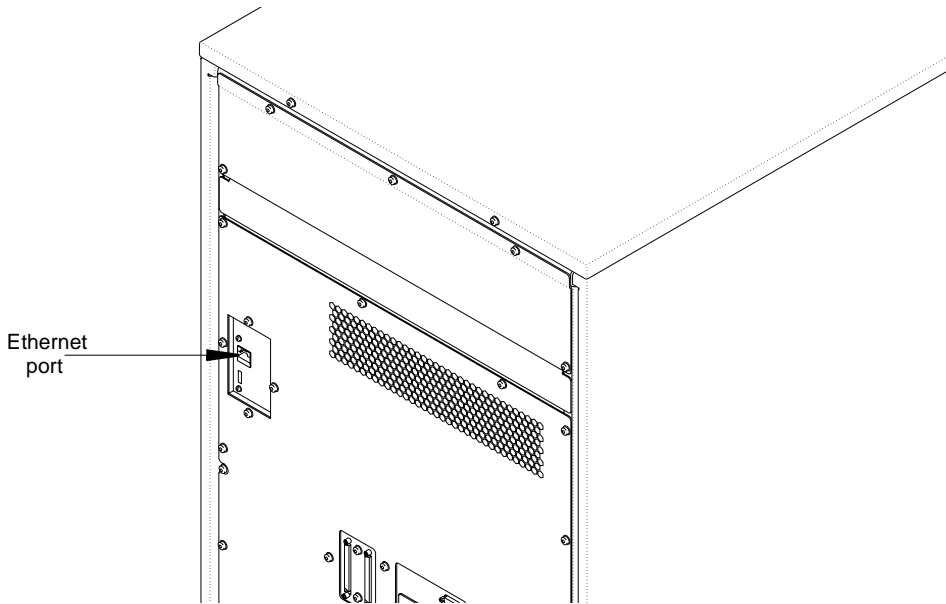
Community Strings	
Read:	"public"
Write:	"private"
Broadcast:	"private-traps"

Default Security	Default All		
Other Options			Cancel

10. Make note of the community string values. You may need these values when installing and using NetStorm Library Monitor. (For more information about the community strings, see [page 74](#).)
11. To restore the factory default settings for FTP and the community strings, press **Default Security**. (Default settings are shown above.)
12. To restore the factory default settings for FTP and the community strings, as well as all NetStorM Monitor writable fields, press **Default All**.

Connecting the Ethernet cable

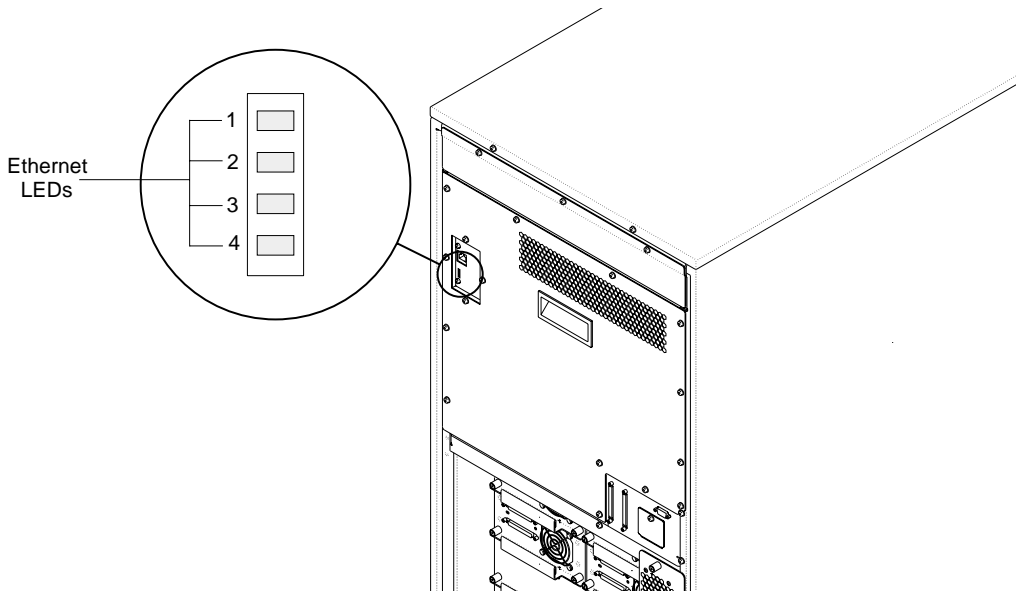
After setting the Ethernet configuration options, connect the library to the server by attaching an Ethernet cable to the Ethernet port. The Ethernet port is located on the back of the library, as shown in the following figure. (For Ethernet cable specifications, see [page 237](#).)



To connect the Ethernet cable to the library:

1. Insert one end of the cable into the Ethernet port until you hear it snap into place.
2. Connect the other end of the cable to the server where you plan to install the NetStorM Library Monitor software.

After you connect the Ethernet cable, you can check the Ethernet light-emitting diodes (LEDs) for information about the status of the Ethernet connection, as shown in the following figure and described in the following table.



The following table describes the operating status of the four Ethernet LEDs.

LED	Color	Name	Description	Typical status
1	Yellow	Full Duplex	Auto-negotiate mode is disabled and Ethernet is operating in Full Duplex mode.	Off
2	Green	Speed	A device is detected on the network (for example, the Ethernet card) that allows 100BaseT transmission speed.	On
3	Green	Link Status	A link to the network has been established.	On
4	Yellow	Activity	Data transmission/reception is taking place.	Blinking

Installing NetStorM Library Monitor software

You are now ready to install the NetStorM Library Monitor software from the CD that is shipped with your library. The CD also contains a readme file with software installation instructions.

Once you have installed NetStorM Library Monitor software on a host server, you can launch the Monitor from any client machine via a web browser. (For more information about how to launch NetStorM Library Monitor, see the readme file.)

For information about software upgrades, check Exabyte's web site (www.exabyte.com).

Setting other configuration options

You can select additional configuration settings from the SCSI Setup Menu and the System Setup Menu. Make sure these settings match your hardware and software configurations.

SCSI Setup Menu options

SCSI Setup Menu option	Allows you to...
SCSI Parity*	Enable parity checking for the library (if the SCSI adapter card connected to the library supports it). When this option is enabled, the library checks all data coming across the SCSI bus for parity. The setting remains in effect across power cycles.
Emulate EXB-480	Set the library to emulate an EXB-480 library. In this mode, the library returns "EXB-480" in response to a SCSI INQUIRY command. This allows you to use most application software packages that provide a driver for the EXB-480 library but not for the Exabyte X200.
Verify Checksums	Specify whether your bar code labels include a checksum character (see page 29). When Verify Checksums is ON, the library expects to find a checksum character on each label. When it is OFF, the library does not look for checksum characters. Important: To ensure that your library will correctly read bar code labels, use bar code labels that contain checksum characters.

* Parity checking for the library can also be enabled through the application software by using the SCSI command, MODE SELECT. The method used last to set parity checking (LCD or SCSI command) has precedence. Parity checking for tape drives is set separately.

System Setup Menu options

System Setup Menu option	Allows you to...
Date	Set the system date for the library. The date appears on the Library Command History screen (see page 191 for more information).
Time	Set the time that is shown on the library's Status Screen and Command History screen (see page 191 for more information).
Serial Number	Ensure that the serial number label on the back of the library also appears on this screen, as well as change the serial number.
Serial Baud Rate	Set the baud rate for communication through the library's serial port.
Adjust Contrast	Control the lettering contrast on the LCD.

6 Library Operation

Once the library is configured for operation, you can use the application software to automatically perform backup and restore operations.

During a typical backup and restore operation, there is no need for you to intervene. However, you may need to occasionally perform the following library operations:

- Change the robot control mode
- Replace data cartridges in the library
- Reset the library

Changing the robot control mode

To establish the interface that will control robot motion, you can set the library to one of the following control modes:

- **SCSI.** Control robot motion with the application software (most common).
- **LCD.** Control robot motion with the library's operator panel.
- **Console.** Control robot motion with a remote console program.

The following sections describe robot control modes for the library. Instructions for changing the control mode begin on [page 85](#).

Note: Robot control mode settings remain through resets and power cycles.

SCSI mode

To control robot movement using the application software, set the library to SCSI mode. In this standard operating mode, the application software controls the motion of the robot by issuing SCSI commands across the SCSI bus.

Note: The application software can issue SCSI commands to the library regardless of the control mode. However, the library must be in SCSI mode for the application software to control robot motion (for example, when it issues cartridge movement commands).

For detailed information about SCSI commands, refer to the *Exabyte X80 and X200 Libraries SCSI Reference*.

LCD mode

To control robot movement from the operator panel, set the library to LCD mode. Library operations that require LCD mode to move the robot (such as cleaning the tape drives and performing hardware exercises) are accessed from the Maintenance Menu.

Note: You can set many operator panel features (for example, configuration options) without changing to LCD mode. LCD mode is required only when you want to control the motion of the robot from the LCD.

Console mode

To control robot movement from Console mode, the library must be connected to a remote terminal through the serial port. Controlling robot movement from Console mode is typically used only by service providers.

You do not need to switch to Console mode if you want to upgrade the firmware or create diagnostic listings. For more information about firmware upgrades and diagnostic listings, see [Chapter 12](#).

Changing the control mode

1. Make sure the library is in the ready state (idle operating status, no hardware errors, and so on).
2. If security is enabled, disable it (see [page 62](#)).

3. From the Main Menu, select Robot Control Menu. The following screen appears:

EX200

Main Menu\Robot Mode

Select a new mode for controlling the robot:

Current Mode: CONSOLE
New Mode:

- Press Save or Cancel

SCSI	LCD	Console	Save
Other Options			Cancel

4. Select the desired mode by pressing the appropriate softkey.

► **Important** When the library is in LCD mode or in Console mode, the software application cannot control robot movement.

5. Press **Save** to activate the robot control mode you have selected.

Replacing cartridges and magazines

This section describes how to:

- Replace a single cartridge
- Replace the cartridge magazines
- Store cartridges outside the library

Note: For information about selecting data cartridges for the library, see [Chapter 3](#) beginning on [page 41](#).

Replacing data cartridges

To replace individual data cartridges in the library, use the entry/exit port (EE port). The EE port contains a magazine that can hold up to five cartridges.

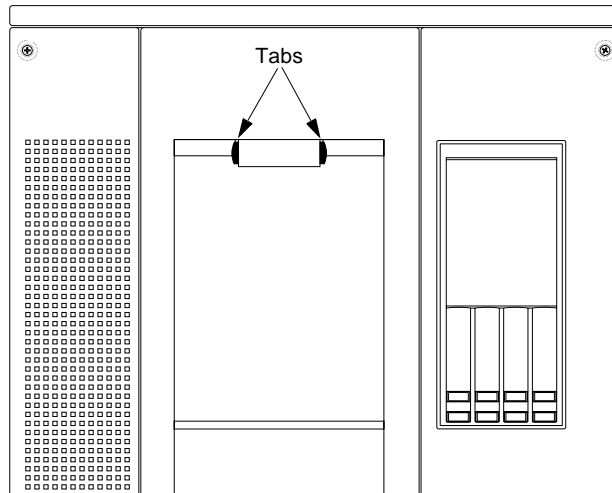
➤ **Important** Do not open the library door to replace individual cartridges. Opening and closing the library door causes the library to perform a time-consuming cartridge inventory.

Inserting cartridges in the EE port magazine

1. If necessary, disable security (see [page 62](#)).
2. From the library's Main Menu, press **Extend EE Port**. The library moves the EE port magazine toward the EE port door.

➤ **Important** You must extend the EE port before you can open the EE port door.

3. Open the EE port door by pressing in on the tabs located on either side of the door handle, as shown in the following figure.



4. Lower the EE port door.
5. Insert up to five cartridges into the EE port magazine.
6. Raise the EE port door until the latch engages.
7. To retract the EE port (so that the robot can access cartridges in the EE port magazine), press the **Retract EE Port** softkey.

► **Important** You must retract the EE port so that the robot can inventory and access cartridges in the EE port magazine.

8. To move cartridges from the EE port to empty slots in the library, use the application software or the Move Cartridge command (see [page 166](#)).

Removing cartridges from the EE port magazine

1. Use the application software or the Move Cartridge command to move up to five cartridges from the library's storage slots or drives to the EE port magazine.
2. Follow steps [1](#) through [4](#), starting on [page 87](#).
3. Remove the cartridges from the EE port magazine, or remove the entire magazine.
4. If you removed the magazine, replace it with an empty one.
5. Raise the EE port door until the latch engages.
6. To retract the EE port (so that the robot can access cartridges in the EE port magazine), press **Retract EE Port**.

Replacing magazines

1. Turn the key in the library door one quarter turn clockwise.
2. When the door's interlock mechanism releases, open the door.

CAUTION

Do not force the library door open. The door's interlock mechanism may be prevented from releasing by LCD security, laser scanner operation, or a SCSI PREVENT/ALLOW MEDIUM REMOVAL command.

3. Make sure the robot and its cabling are safely out of the way of the magazines. If necessary, move the robot to the bottom of the vertical axis by pushing firmly against its base.
4. Remove each cartridge magazine by pulling it out first from the top, then the bottom. (You can access back magazines by rotating the drum manually.)
5. Replace the cartridges, if necessary (see [page 27](#)).
6. Replace the magazines, if necessary (see [page 32](#)).
7. Close and lock the library door.

Note: If your library contains fewer than 40 magazines (200 slots), you can install additional magazines by using an upgrade kit available from Exabyte (see “[Contacting Exabyte](#)” on the inside of the back cover). Each upgrade kit increases the library's capacity by 40 slots.

Storing data cartridges

To maximize the shelf life of your tapes and ensure data integrity, follow these guidelines when storing cartridges:

- **Store cartridges in a suitable environment.** Follow the specifications for storage temperature and other environmental requirements, as described on the cartridge packaging. Do not allow the temperature and humidity in the storage environment to fluctuate.
- **Keep the storage location as free of airborne particulates as possible.** To eliminate obvious sources of particulates, do not permit anyone to smoke, eat, or drink near the storage area, and do not store cartridges near a copier or printer that may emit toner and paper dust.
- **Store cartridges with the write-protect switch in the protected position.** See [page 30](#) for information about setting the write-protect switch.
- **Store cartridges as soon as possible after you remove them from the library.** Immediate storage helps avoid many of the conditions that can damage tapes, such as temperature and humidity fluctuation, particulate contamination, and excessive handling.
- **If possible, store cartridges in a cartridge magazine.** In the cartridge magazine, cartridges are protected from airborne contaminants by a clear plastic cover. With the cover in place, the magazines can be stacked on top of each other to make the most efficient use of storage space.

Resetting the library

If the library has encountered an error and is still not operating after you have tried the corrective action for the error, you may need to reset the library. A reset causes the library and the tape drives to perform their power-on self-tests. The tape drive will rewind the tape after a reset but will not eject the cartridge.

CAUTION

Before resetting the library, make sure the library or tape drives are not communicating across the SCSI bus. Resetting the library may disrupt communications on the SCSI bus.

To reset the library, you can use one of the following methods:

- From any screen, select **Other Options**. Press **Reset**, then press **Reset** again at the confirmation screen.
- Perform a power-on reset by turning the library off, then back on.

Note: The library, tape drives, or the entire SCSI bus can also be automatically reset by the host.

When the library is reset from the front panel, the library performs a power-on self-test (POST). The Status Screen appears on the LCD as soon as POST begins.

Note: If the library is performing a cartridge move operation when it is reset, it completes the move operation before performing POST.

7 Tape Drive Operation

The application software automatically controls the tape drive to perform backup and restore operations. You do not need to intervene in the cartridge processing; however, you may need to perform the following tasks:

- Monitor the tape drive LEDs
- Eject a data cartridge from the tape drive
- Clean a tape drive
- Reset a tape drive
- View tape drive information
- View tape drive statistics
- Place a tape drive in pass-thru mode
- Take a tape drive offline

Monitoring the tape drive LEDs

The figure below shows the front panel of the Exabyte Mammoth tape drive. The following pages provide descriptions of the indicators and controls.

Note: The front panel of the M2 drive differs slightly from the Mammoth drive. However, the LEDs function identically.



The tape drive uses light emitting diodes (LEDs) to indicate its operating states. Normally, you do not need to monitor the LEDs when the tape drive is installed in the library; however, basic LED states are described below for your reference.

- **Top LED (amber).** When this LED is flashing, an error has occurred. When this LED is on but not flashing, the tape drive needs to be cleaned (see [page 96](#)).
- **Middle LED (green).** When this LED is on, tape is loaded and the tape drive is ready to begin operations.
- **Bottom LED (green).** When this LED is flashing, tape motion is occurring.

The following table describes the LED combinations that occur during normal tape drive operation.

	Tape Drive State							
	POST* or reset	Error or failed POST	Ready (notape loaded)	Ready (tape loaded)	Normal tape motion	High speed motion	Time to clean	Clean in progress
Top LED	●	*	n/a	n/a	n/a	n/a	●	●
Middle LED	●	○	○	●	●	●	n/a	●
Bottom LED	●	○	○	○	*	* fast	n/a	*

* POST = power-on self-test

Legend: ○ = off ● = on * = flash n/a = not applicable (may be any state)

Ejecting a cartridge from a tape drive

You may need to manually eject a cartridge from the tape drive before replacing a drive, calibrating the library, or if a hardware error occurs.

To eject a cartridge from the drive:

1. If security has been enabled, disable it (see [page 62](#)).
2. Unlock and open the library door.
3. Press the unload button on the right side of the tape drive's faceplate.
4. Wait for the cartridge to eject, then remove the cartridge.

Cleaning a tape drive

You can clean the tape drives in the library in one of three ways:

- Enable Autoclean (see [page 65](#)).
- If available, set the cleaning option in your software application so that the software monitors drive cleaning.

➤ **Important** Enabling Autoclean from the library allows the drives to be cleaned only when necessary. If you enable Autoclean, make sure the cleaning option in your software is set to OFF.

- Clean the tape drives manually (see [page 97](#)).

Selecting cleaning cartridges

Use an Exabyte Mammoth 8mm Cleaning Cartridge or a cleaning cartridge approved by Exabyte for use with M2 or Mammoth drives. To order cleaning cartridges, see “[Contacting Exabyte](#)” on the inside of the back cover.

CAUTION

Do not use cloth swabs, cotton swabs, cleaning agents, or cleaning cartridges not approved for your tape drive.

Cleaning a tape drive manually

If you decide to clean a tape drive manually, you should clean it when any of the following conditions occur:

- The library displays a Clean Drive message next to the drive number on the Status Screen of the LCD.
- The library displays a Clean indicator on the LCD line of the Tape Drive Information screen (see [page 99](#)).
- The tape drive's top LED is on (see [page 94](#)).
- Your application software notifies you. (Not all software applications display cleaning requirements.)

To clean a tape drive manually from the library's operator panel:

1. If necessary, disable security (see [page 62](#)).
2. Switch to LCD mode (see [page 85](#)).
3. Make sure a cleaning cartridge is installed in the fixed cartridge slot.

➤ **Important** If the fixed slot contains a data cartridge (rather than a cleaning cartridge), the cleaning will fail and you will need to manually unload the data cartridge from the tape drive.

4. From the Maintenance Menu, select Tape Drive Command Menu, then Clean Tape Drive.

5. To clean Tape Drive 1, press **Start**. To clean another tape drive, press the following softkeys:

Set Dest

+1 (until you reach the tape drive you want to clean)

Save

Start

When you select a drive, the following activities occur:

- The robot picks the cleaning cartridge from the fixed slot and inserts it in the tape drive.
 - The tape drive automatically performs the cleaning process and unloads the cartridge when the process is complete. This may take several minutes.
 - The robot automatically picks the cartridge from the tape drive and replaces it in the fixed cartridge slot.
6. Confirm that the cleaning was done by looking at the LEDs on the front of the tape drive. The top LED should be off. If the LED is still on, the cleaning cartridge may need to be replaced. Obtain a new cleaning cartridge and clean the tape drive again.

Note: If the top LED is still on after the second cleaning, there may be a problem with the tape drive. Contact your service provider.

7. When the cleaning is complete, return the library to SCSI mode and re-enable security, if appropriate.

Resetting a tape drive

Resetting the tape drive clears any error, resets the drive, and ejects the cartridge from the drive (unless a hardware error has occurred).

Note: If you reset the tape drive while a cartridge is loaded, it rewinds the tape to the beginning after the reset is complete. The reset may take as long as 2.5 minutes depending on what size cartridge you are using.

To reset the tape drive:

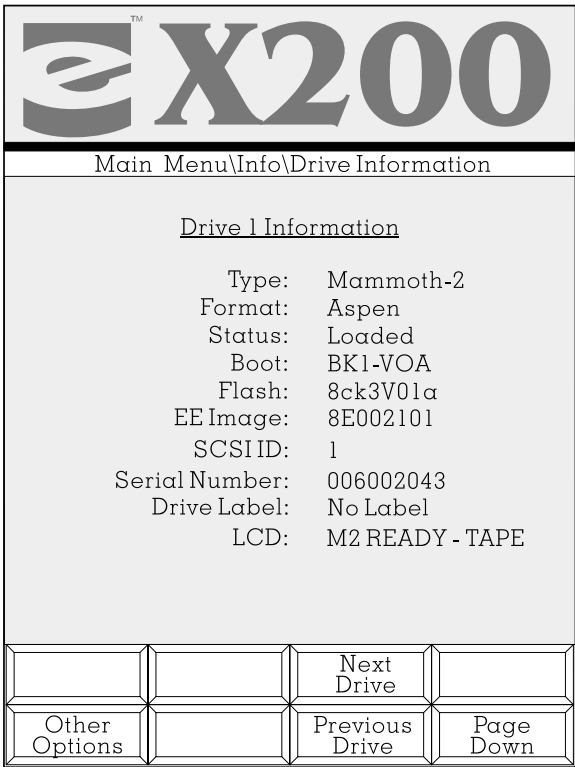
1. Press and hold the unload button for at least 10 seconds.
2. Release the unload button.

Viewing tape drive information

The Tape Drive Information Menu allows you to view information about the tape drive, including the type of tape drive installed and its operational status. Tape drive information is updated whenever there is a change in drive status.

To view tape drive information:

- 1. From the Information Menu (in the Main Menu), select Tape Drive Information Menu. The following screen appears:



- 2. To display additional tape drive information, press **Page Down**.
- 3. To display information about the next or previous tape drive, press **Next Drive** or **Previous Drive**.

The following table describes the information on the Tape Drive Information screen.

Tape Drive Information screen	
Type	The type of tape drive installed.
Format	Tape Format. The formats are: <ul style="list-style-type: none"> ▪ Mammoth ▪ Mammoth-2 ▪ 8200 ▪ 8200c ▪ 8500 ▪ 8500c ▪ 6 MHz ▪ Only 6MHz ▪ 13 MHz ▪ Aspen ▪ R1-02 ▪ 01-R2 ▪ Random ▪ Blank ▪ Ones
Status	Tape Motion Status. One of the following: <ul style="list-style-type: none"> ▪ Present ▪ Loading ▪ Loaded ▪ Unloading ▪ Empty
Boot	The code level of the tape drive's boot ROM.
Flash	The code level of the tape drive's flash EEPROM.
EE Image	The code level of the tape drive's EE Image.
SCSI ID	The SCSI ID of the tape drive.
Serial Number	The serial number of the tape drive.

Tape Drive Information screen (continued)	
Drive Label	Drive label.
LCD	<p>The current status of the tape drive, as follows:</p> <ul style="list-style-type: none">▪ READY–NOTAPE: The tape drive is ready to operate but does not contain a cartridge.▪ LOADING: The tape drive is loading a cartridge.▪ READY–TAPE: The tape drive has successfully loaded a cartridge and is ready to operate.▪ EJECT: The tape drive is ejecting a cartridge (after completing its current operation).▪ EJECT–PRVNT: The software has disabled the eject function with the PREVENT/ALLOW MEDIUM REMOVAL command.▪ ILLEGAL TAPE: The tape drive detected an incompatible cartridge and has ejected it.
Present	<p>0 – A tape drive is not installed.</p> <p>1 – A tape drive is installed.</p>
Occupied	<p>0 – There is no cartridge in the tape drive.</p> <p>1 – There is currently a cartridge in the tape drive.</p>
Occupied Valid	<p>0 – The library door has been opened or some other interruption has occurred so the occupied information may not be reliable.</p> <p>1 – The occupied information is reliable.</p>

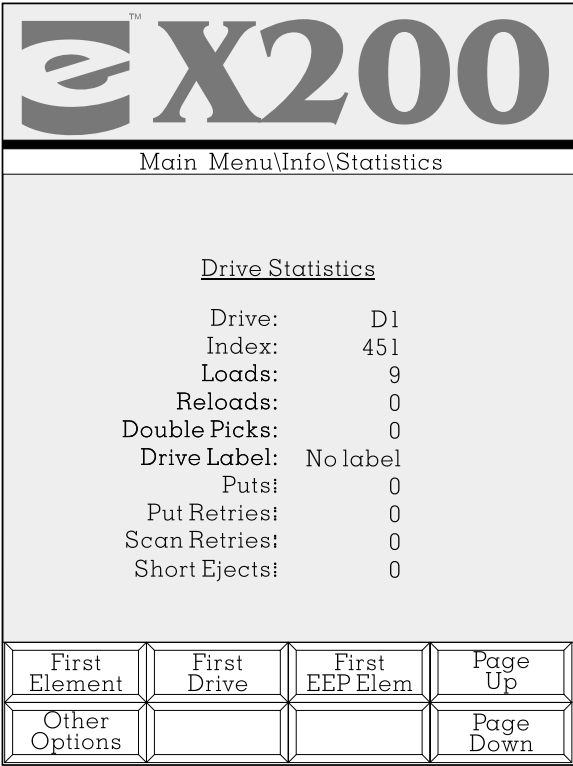
Tape Drive Information screen (continued)	
Accessible	<p>0 – The tape drive is not accessible to the robot because a cartridge is loaded in the tape drive or the tape drive's status is unknown.</p> <p>1 – The tape drive is accessible to the robot because an unloaded cartridge is in the tape drive or the drive is empty.</p>
Warning	<p>0 – No warning.</p> <p>For information about corrective action for the following error codes, refer to Appendix C.</p> <p>78 – Drive not talking. The library could not communicate with the drive.</p> <p>90 – Drive HW error. The tape drive could not perform an operation because of a hardware error.</p> <p>92 – Drive offline. The tape drive could not be used because it was taken offline.</p> <p>192 – Drive comm error. The library could not communicate with a tape drive because of a problem with the drive's SCSI ID.</p>
Needs cleaning	<p>0 – No.</p> <p>1 – Yes.</p>

Viewing tape drive statistics

The Drive Statistics screen allows you to view data about robot moves to the tape drives. Tape drive statistics are updated whenever there is a change in drive status.

To view tape drive statistics:

- 1. From the Information Menu, select Statistics, then Element Statistics.
- 2. From the Element Statistics screen, press **First Drive**. The statistics for the first drive appears:



- 3. To view statistics for another drive, press **Page Down**.

The following table describes the information in the Drive Statistics screen.

Note: The Drive Statistics values represent cumulative totals from the time the library was first installed; they do not restart from zero each time the library is powered on.

Drive Statistics	
Field Name	Description
Drive	The drive number.
Index	The element index.
Loads	The number of times the robot loaded a cartridge into the tape drive.
Reloads	The number of times the robot reloaded a cartridge into the tape drive.
Double Picks	The number of times the robot had to grab a cartridge twice to remove it from the tape drive. A double pick results when the cartridge is not ejected far enough for the robot to grasp.
Drive Label	A user-identified label, which may or may not match the drive's serial number.
Puts	The number of times the robot has placed a cartridge in the drive.
Put Retries	The number of times the robot retried placing a cartridge in the drive.
Scan Retries	The number of times the robot retried scanning a bar code label in the drive.
Short Ejects	The number of times the robot could not pick the cartridge because it was not completely ejected from the drive.

Placing a tape drive in pass-thru mode

Placing a tape drive in pass-thru mode allows communication between the tape drive and the library's serial port. Using the library's serial port and a drive monitor program installed on your host computer, you can upgrade the tape drive firmware. For more information about how to place a drive in pass-thru mode, see [page 214](#).

Taking a tape drive offline

Trained service personnel can take a tape drive offline for replacement by using the Tape Drive Maintenance Menu. This offline feature allows you to have a tape drive replaced without interrupting library operation.

➤ **Important** If you need to replace a tape drive and are not trained to use the offline feature, see [page 118](#).

8 Routine Service

This chapter describes how to:

- Clean the library window
- Use touch-up paint on the housing
- Replace the fuse
- Replace the air filter
- Replace a power supply
- Replace a tape drive

CAUTION

Unless you have a self-maintenance contract with Exabyte, do not attempt to replace any components in the library other than the fuse, air filter, power supply, or tape drives. If you do so, you will void your warranty.

Cleaning requirements

The only library components that should be cleaned are the tape drives and the library window. Instructions for cleaning the tape drives are provided on [page 96](#).

CAUTION

The library's internal components are lubricated at the factory and should not be cleaned or relubricated.

To protect the internal components from dust, keep the library door closed and locked.

Cleaning the library window

To clean the library's window, use the cleaning packet provided with the library. To order additional cleaning packets, see [“Contacting Exabyte”](#) on the inside of the back cover.

CAUTION

To avoid scratching the window, do not use abrasive cleaners, abrasive cleaning implements, harsh chemicals, or solvents.

Using touch-up paint on the housing

A raven-black or pearl-white paint kit is available for touching up nicks and scratches on the finish. To order touch-up paint, see “[Contacting Exabyte](#)” on the inside of the back cover.

Replacing the fuse

The library uses a 6.3 amp, 250-volt fuse, which is located in the fuse drawer at the back of the library to the left of the power cord connector. An extra fuse is provided in the fuse drawer. To order additional fuses, see “[Contacting Exabyte](#)” on the inside of the back cover.

CAUTION

When replacing the library’s fuse, use only the same type and rating of fuse.

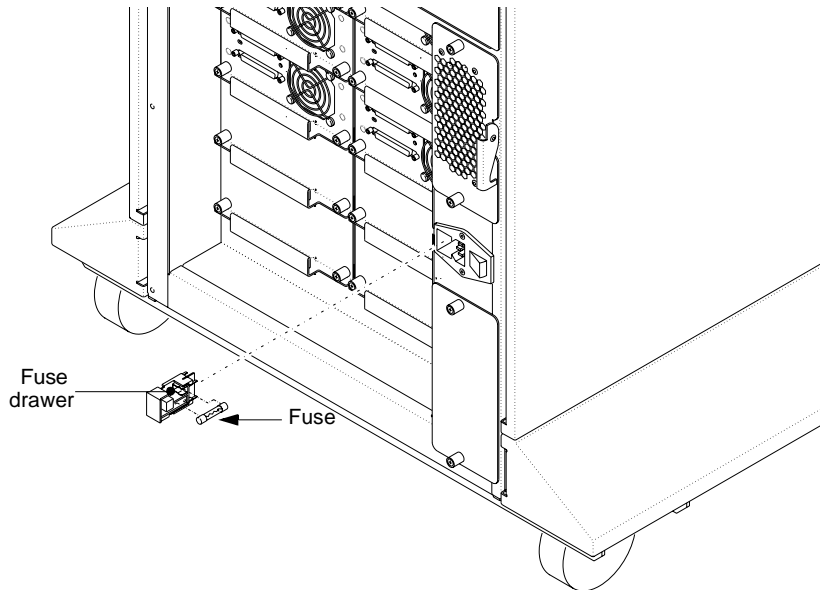
To replace the fuse:

1. Turn off the library and remove the power cord.

WARNING!

Before performing this installation or maintenance procedure, be sure that the library power switch is in the off position and that the power cord is disconnected from the library and the outlet.

2. Place a small screwdriver to the right of the tab on the fuse drawer. Gently pull out the fuse drawer.



3. Pull the blown fuse out of the fuse slot.

4. Remove the spare fuse and place it in the fuse slot.
5. Insert the fuse drawer into the back panel. Push in until you hear it snap into place.
6. Connect the power cord and power on the library.
7. Order another 6.3 amp spare fuse for the fuse drawer.

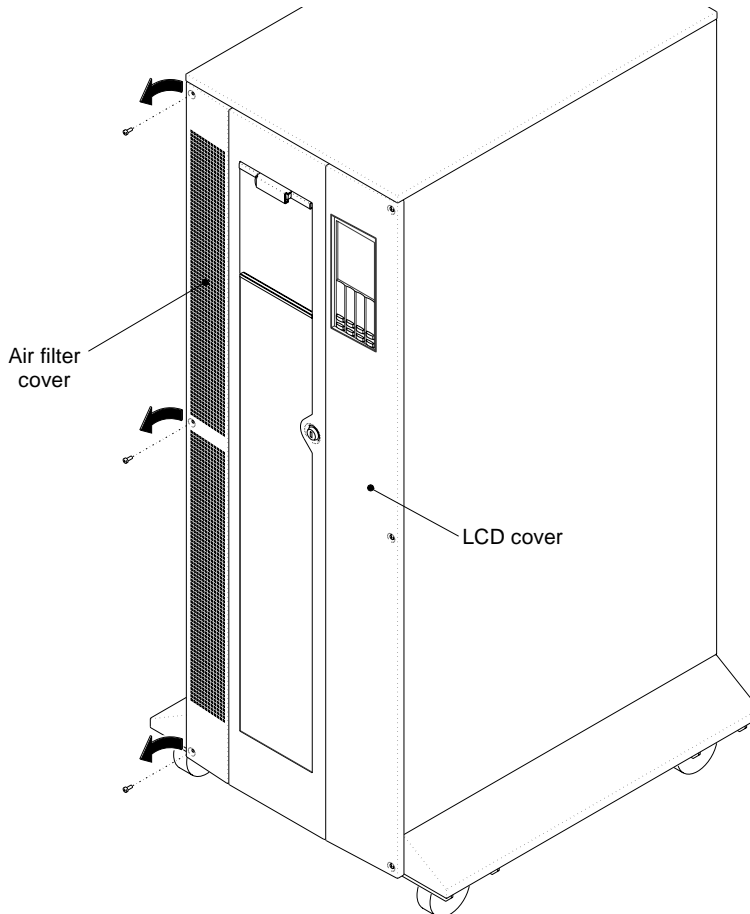
Replacing the air filter

The library includes an air filter, located behind the air filter cover. The air filter should be replaced once a year (or more frequently if the library is operating in a dirty environment). To order replacement filters, see [“Contacting Exabyte”](#) on the inside of the back cover.

➤ **Important** Air filters protect the library from large contaminants, but are not intended to keep the tape drives clean. You must still clean the tape drives as described on [page 96](#).

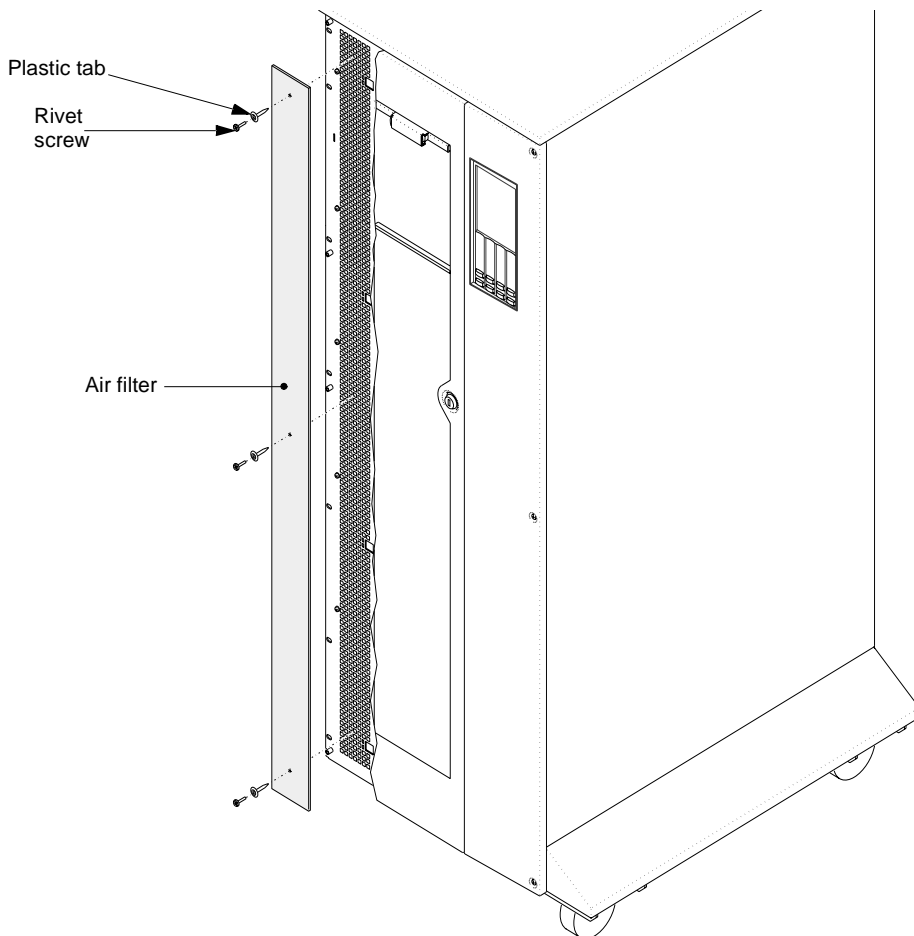
To replace the air filter:

1. Use a Phillips screwdriver to remove the three screws that secure the air filter cover to the outside of the library.
2. Pull on the outside edge of the air filter cover and rotate it slightly so that the four metal tabs release from the inside edge of the panel (closest to the library door).

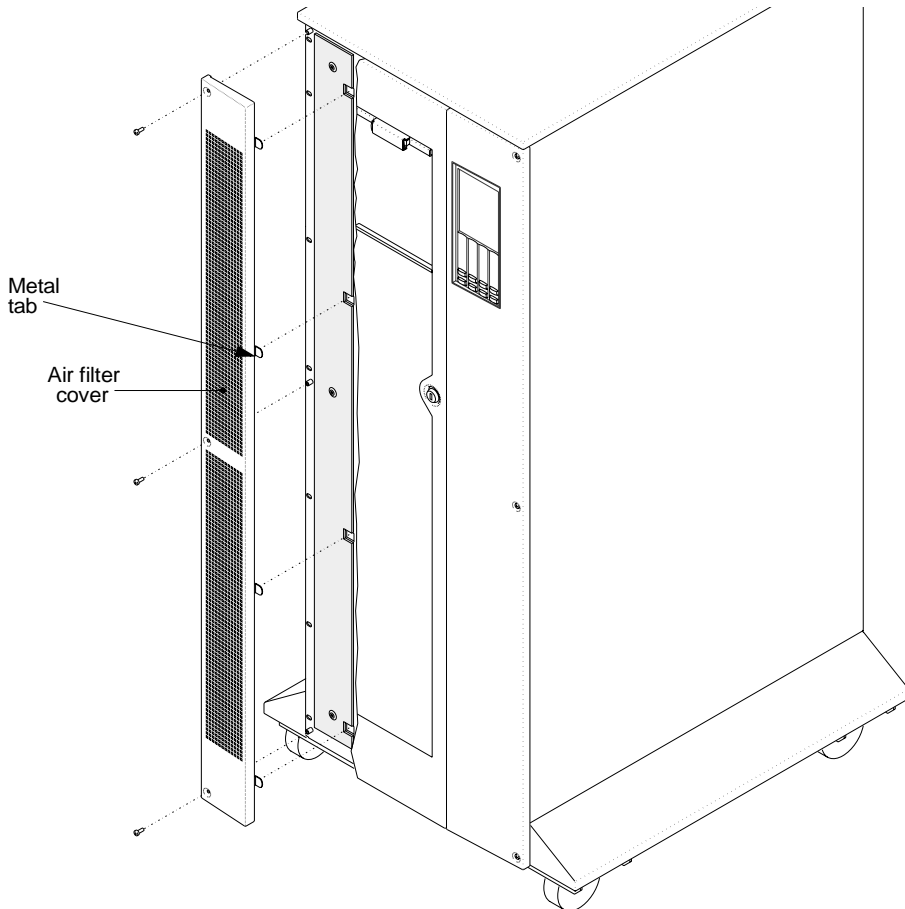


3. Remove the air filter cover.

4. Use a # 1 Phillips screwdriver to remove the three rivet screws from inside the plastic tabs, as shown in the following figure.
5. Using a flat blade screwdriver, remove the three plastic tabs that secure the air filter to the chassis.
6. Pull out the old air filter.
7. Place the new air filter against the metal chassis.



8. To secure the new air filter against the chassis, replace the plastic tabs by applying pressure as you insert them through the air filter into the chassis.
9. Replace the rivet screws by applying manual pressure as you insert each one into the middle of the plastic tab.
10. Place the air filter cover in front of the library so that the metal tabs on the inside edge of the panel line up with the slots next to the library door.



11. Insert the metal tabs into the slots and push the panel into place so that it fits snugly against the front of the library.

Note: Make sure the screw holes in the air filter cover line up with the screw holes in the chassis stand-offs.

12. Replace the three screws on the air filter cover.

Replacing a power supply

This section describes how to replace a failed power supply. To order a replacement power supply kit, see [“Contacting Exabyte”](#) on the inside of the back cover.

Required tools and equipment

Make sure you have the following:

- New power supply
- # 2 Phillips screwdriver

Protect from ESD

Ensure that the environment is free of conditions that could cause electrostatic discharge (ESD). If possible, use a grounded static protection wristband during installation. If a wristband is not available, touch a known grounded surface, such as the library’s metal chassis.

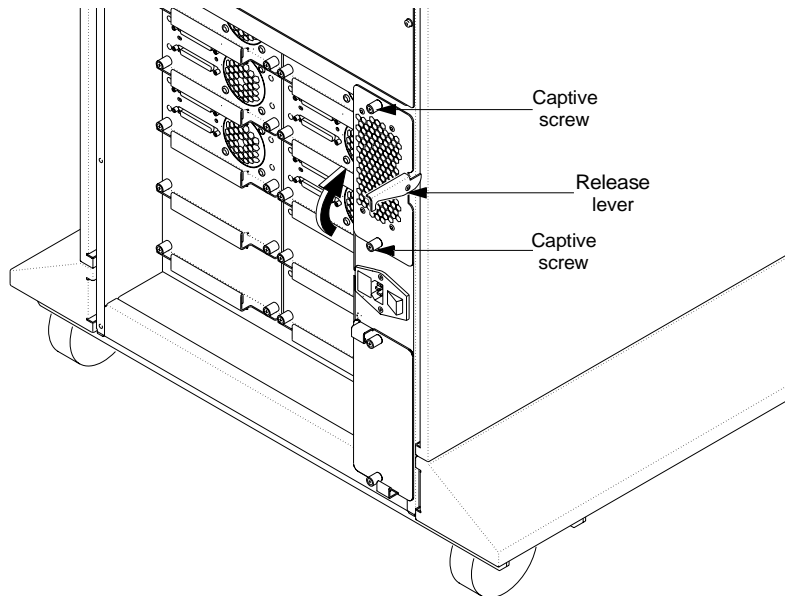
Step 1 – Remove the old power supply

To remove the old power supply:

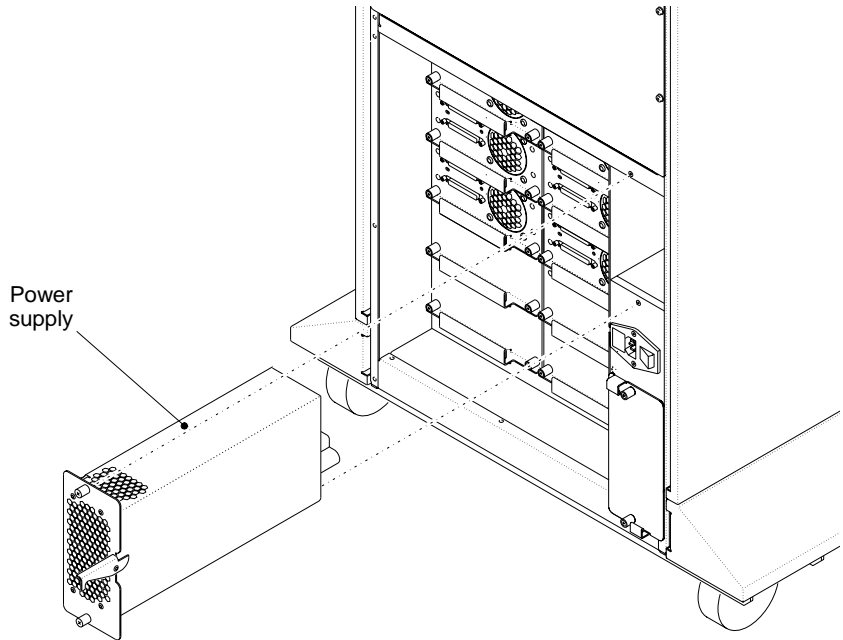
1. If you are replacing a power supply and do not have a second power supply installed, turn the library's power off.

If you have two power supplies and the second power supply is operational, you can hot-swap the failed power supply by leaving the power on.

2. From the back of the library, use a # 2 Phillips screwdriver to release the two captive screws on the power supply you want to remove.
3. To completely disengage the power supply from the library, pull the release lever out until it forms a right angle with the back of the library, as shown below.



4. Pull the power supply completely out of the library.



Step 2 – Install the new power supply

To install the new power supply:

1. Orient the new power supply so that the release lever is on the right, and slide it into the opening in the back of the library. The power supply should slide in easily. If there is any resistance, adjust the position of the power supply and try again. Do not force it in.
2. Once the power supply is correctly seated, push the release lever down until it is parallel with the back of the library.
3. Using a # 2 Phillips screwdriver, tighten the two captive screws to 8.0 inch-pounds (9.2 kg-cm) of torque.

Replacing a tape drive

When you order a new tape drive, you must order it through Exabyte or an approved Exabyte supplier. The replacement drive must be specially equipped for library operation and must include an Exabyte drive carrier.

Replacing a tape drive involves the following steps:

✓	Step	Description
	1	If the drive you are replacing contains a cartridge, remove the cartridge.
	2	Disconnect the library and tape drive.
	3	Remove the tape drive.
	4	Install the new tape drive.
	5	Connect the tape drive to the SCSI bus.
	6	Power on the library.

Note: Trained service personnel can replace a tape drive without turning off the power and interrupting library operation. Contact your service provider for information about this hot-pluggable tape drive feature.

Required tools and equipment

Make sure you have the following:

- New tape drive (included with the tape drive kit)
- # 2 Phillips screwdriver (not included with tape drive kit)

Protect from ESD

Ensure that the environment is free of conditions that could cause electrostatic discharge (ESD). If possible, use a grounded static protection wristband during installation. If a wristband is not available, touch a known grounded surface, such as the library's metal chassis.

Step 1 – Unload a cartridge from the tape drive

If the drive you are replacing contains a cartridge, remove it before replacing the tape drive.

To remove the cartridge:

1. If necessary, disable security (see [page 62](#)).
2. Unlock and open the library door.
3. Locate the drive that contains the cartridge, and press the unload button on the right side of the drive's faceplate.
4. Wait until the drive ejects the cartridge, then remove it.

Step 2 – Disconnect the library and tape drive

1. Power off the library.
2. Disconnect the power cord.

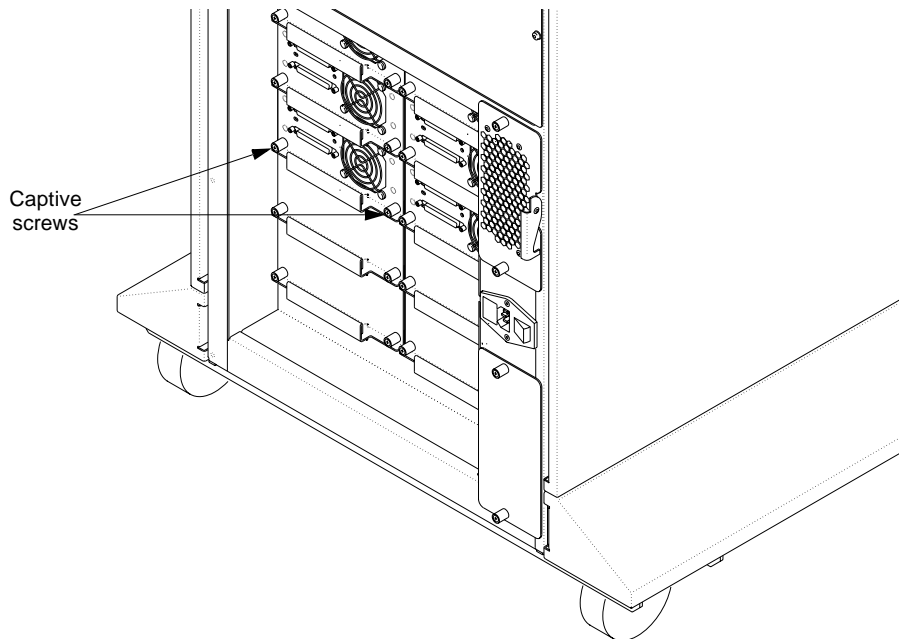
WARNING!

Before performing this installation or maintenance procedure, be sure that the library power switch is in the off position and that the power cord is disconnected from the library and the outlet.

3. Disconnect the SCSI cables from the back of the tape drive you are replacing.

Step 3 – Remove the old tape drive

1. From the back panel, use a # 2 Phillips screwdriver to release the two captive screws that secure the tape drive carrier to the library, as shown in the following figure.



2. Remove the drive carrier by grasping the bottom handle and pulling it directly out of the library.

Note: The drive carrier weighs 7.5 pounds (3.4 kg); make sure you support the bottom of the carrier as you remove it.

WARNING!

Do not power on the library with a drive slot open. You must install a tape drive in the open drive slot before powering on the library.

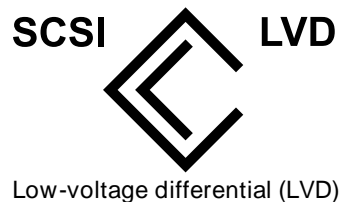
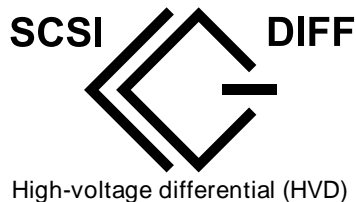
Step 4 – Install the new tape drive

1. Make sure the drive model (M2 or Mammoth) matches the rest of the drives in your library.

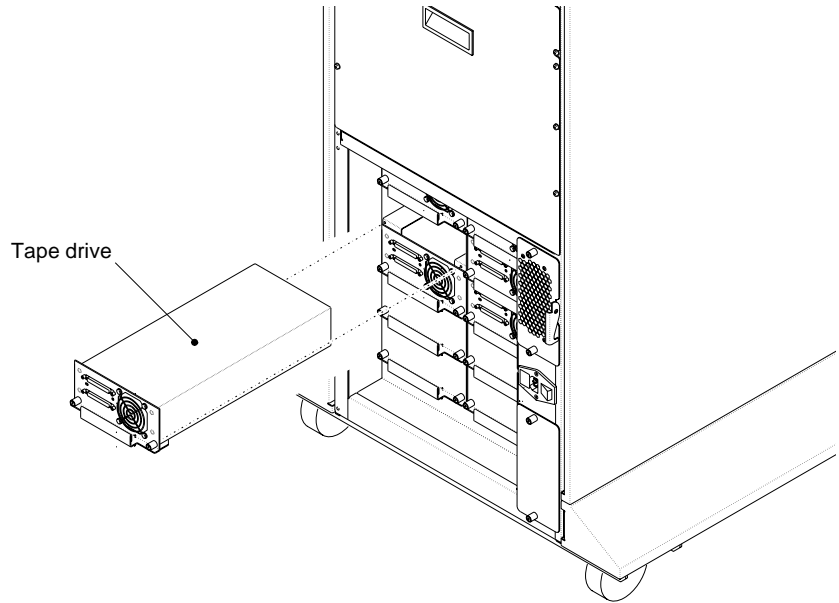
CAUTION

Do not mix M2 and Mammoth drives in the library. Mixing drive models could cause data loss or drive failure.

2. Make sure the symbol on the new drive (HVD or LVD) matches the symbols on the already installed drives. The SCSI symbols that distinguish between LVD and HVD are shown in the following figure.



3. Insert the new tape drive into the drive slot, as shown in the following figure. The drive should slide easily toward the front of the library.



4. When the tape drive is almost completely inside the slot in the library, you will feel some resistance. This is caused by the connection between the tape drive and the library's drive interface card. **To seat the connection, push firmly against the drive until you can push no further.**
5. Using a # 2 Phillips screwdriver, attach the two captive screws so that the drive carrier is secured to the library. Tighten the screws to 8.0 inch-pounds (9.2 kg-cm) of torque.

Step 5 – Connect the tape drive to the SCSI bus

1. Decide which SCSI bus you want to use for the tape drive.
2. Using wide SCSI cables and the connectors on the back of the tape drive, connect the drive to the SCSI bus.

CAUTION

To avoid damaging the tape drive, make sure the library is powered off when you connect it to the SCSI bus.

► **Important** When you attach the SCSI cables to the SCSI connectors, make sure you tighten the SCSI cable jack screws to no more than 2.0 inch-pounds (2.3 kg-cm) of torque.

Step 6 – Power on the library

1. Reconnect the power cord.
2. Power on the library. The library will take several minutes to complete its power-on self-test.

Note: When you replace a tape drive, the new drive automatically assumes the SCSI ID of the old tape drive. If you want to view or change the SCSI ID of the new tape drive, see [page 56](#).

9 Library Upgrades

You can upgrade the library to accommodate additional hardware and software. This chapter describes how to:

- Install additional cartridge slots
- Install an additional tape drive
- Install an additional power supply

Installing additional cartridge slots

If your library was shipped with less than 5 rows of magazines (200 cartridge slots), you can install additional slots with an upgrade kit available from Exabyte (see “[Contacting Exabyte](#)” on the inside of the back cover). Each kit increases the library’s capacity by 40 slots.

Installing additional cartridge slots involves the following steps:

✓	Step	Description
	1	Remove the magazines from the library.
	2	Install new mounting plates on the drum.
	3	Attach reflective plates to the mounting plates.
	4	Renumber the mounting plate labels.
	5	Replace the magazines in the library.
	6	Power on the library.
	7	Configure the library for new hardware.
	8	If necessary, configure the library for the software application.

Before you begin

Once you have received the upgrade kit from Exabyte, follow the procedures in this section before you begin installing the additional slots.

Obtain equipment

Make sure the upgrade kit from Exabyte contains the following equipment:

- Eight mounting plates with white reflective plates attached
- Sixteen 8-32 × 0.5 panhead screws
- Eight Exabyte data cartridge magazines
- One set of mounting plate labels
- One set of cartridge slot and magazine labels

Obtain the following tools:

- Small flat-blade screwdriver
- T-20 TORX bit and TORX driver

Protect from ESD

Ensure that the environment is free of conditions that could cause electrostatic discharge (ESD). If possible, use a grounded static protection wristband during installation. If a wristband is not available, touch a known grounded surface such as the library's metal chassis.

Power off the library

1. Turn the library's power switch to off.
2. Disconnect the power cord.

WARNING!

Before performing this installation or maintenance procedure, be sure that the library power switch is in the off position and that the power cord is disconnected from the library and the outlet.

Step 1 – Remove the magazines from the library

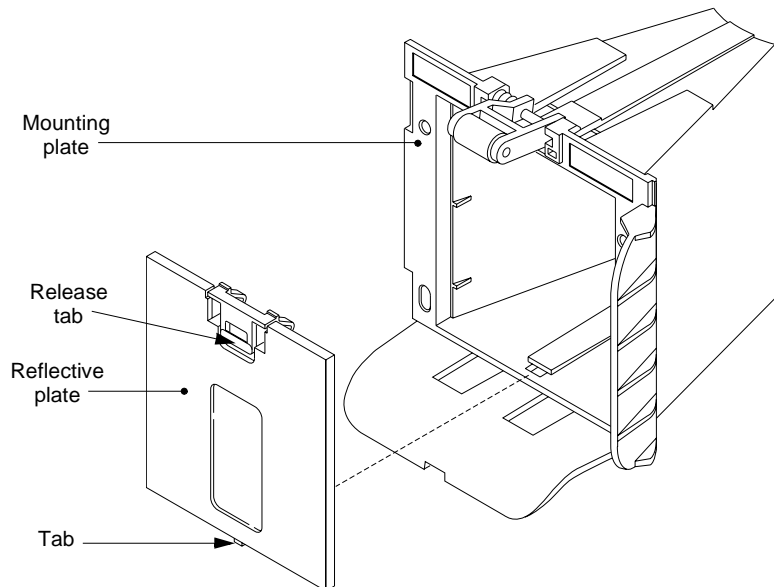
To easily access the drum and the mounting plates, remove all of the magazines by following these steps:

1. Unlock and open the front door of the library.
2. Make sure the robot and its cabling are safely out of the way of the magazines. If necessary, move the robot to the bottom of the vertical axis by pushing firmly against the top of its base.
3. Remove each magazine by pulling it out first from the top, then the bottom. (You can access back magazines by rotating the drum manually.)

Step 2 – Install new mounting plates on the drum

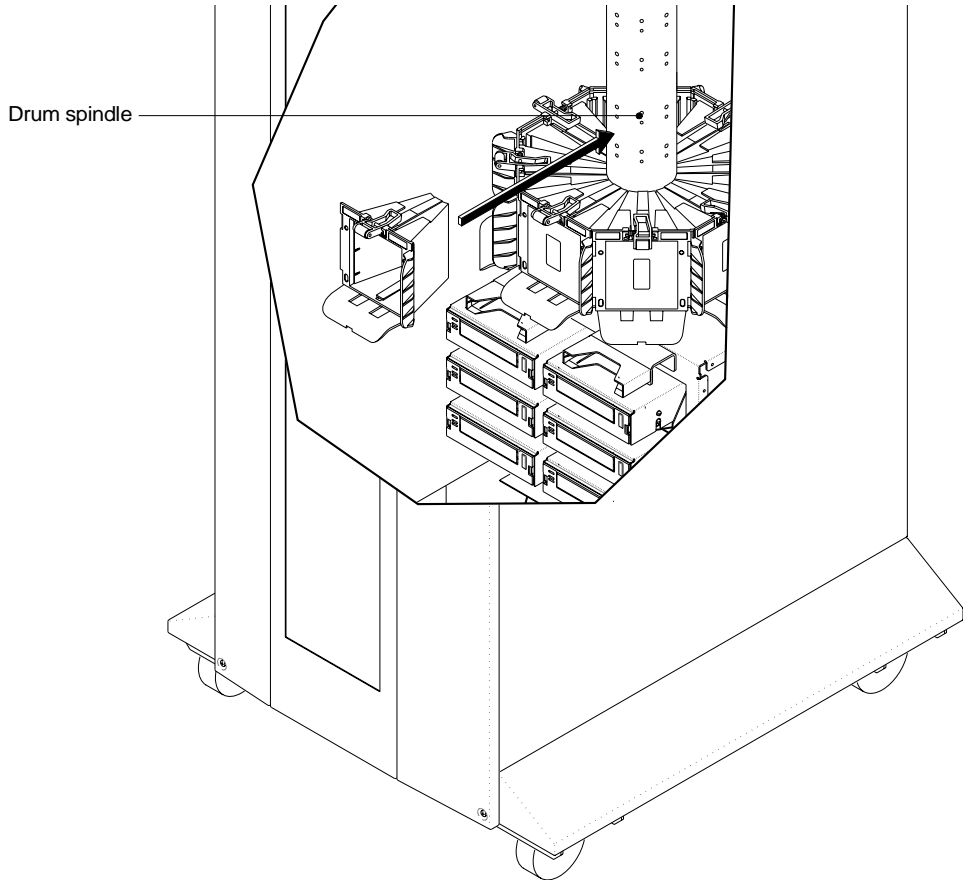
To access the new mounting plates for installation on the drum spindle, you must first remove the reflective plates by following these steps:

1. Locate the eight mounting plates in the upgrade kit.
2. Remove the reflective plates (shown below) from each mounting plate, as follows:
 - Using a small flat-blade screwdriver, press the release tab at the top of the reflective plate.
 - Pull the reflective plate out and up to disengage the tab from the slot at the bottom of the plate.

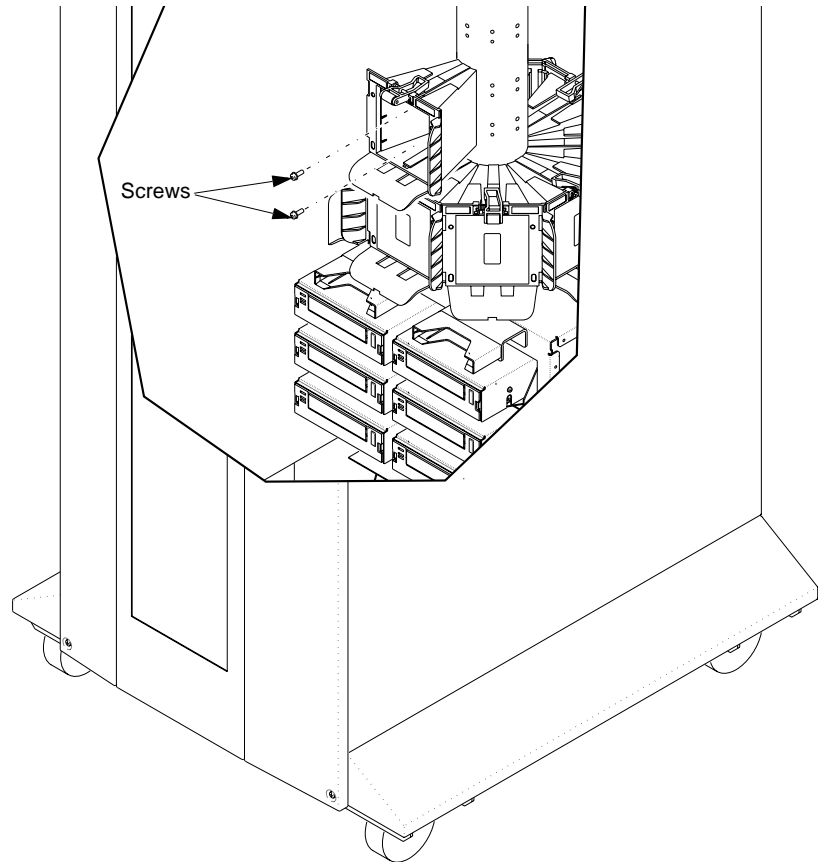


To install the new mounting plates on the drum, follow these steps for each mounting plate:

1. Position the magazine mounting plate above the row of mounting plates already installed on the drum, as shown in the following figure.



2. Place the mounting plate against the drum spindle, and line up the screw holes on the plate with the screw holes on the drum.

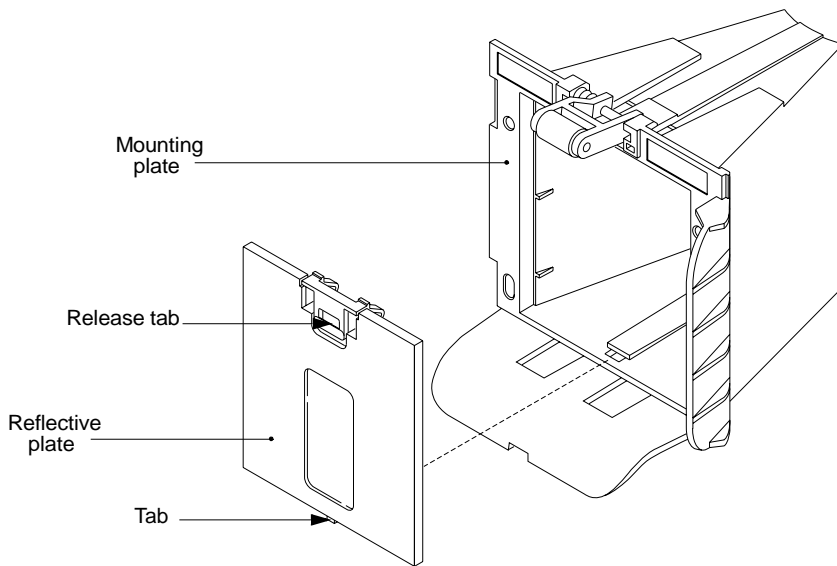


3. Using a T-20 TORX bit, attach the two 8-32 \times 0.5 panhead screws to secure the magazine mounting plate to the drum. Tighten the screws to 15.0 inch-pounds (17.2 kg-cm) of torque.
4. Attach the next mounting plate at the same horizontal level on the drum spindle.
5. Repeat steps 1 to 4 for the remaining mounting plates.

Step 3 – Attach reflective plates to the mounting plates

Re-attach the reflective plates to the new mounting plates by following these steps for each plate:

1. Position the reflective plate in front of the mounting plate, as shown in the figure.



2. Insert the bottom end of the reflective plate first so that the tab is positioned in the mounting plate slot, then snap the plate into place by pressing against the top.

Step 4 – Renumber the mounting plate labels

When you install a new row of magazines, the library's storage capacity is increased by 40 slots. This addition changes the numbering scheme for the following elements in the library:

- Magazine mounting plates
- Magazines
- Cartridge slots

As explained in the following sections, you must renumber the reflective plate labels and the magazine and cartridge slot labels.

Attach new reflective plate labels

This section describes how to attach the new reflective plate labels.

CAUTION

Do not remove the magazine mounting plates that are already installed on the drum. Doing so may cause the drum to lose its home position. If the drum loses its home position, the library cannot operate.

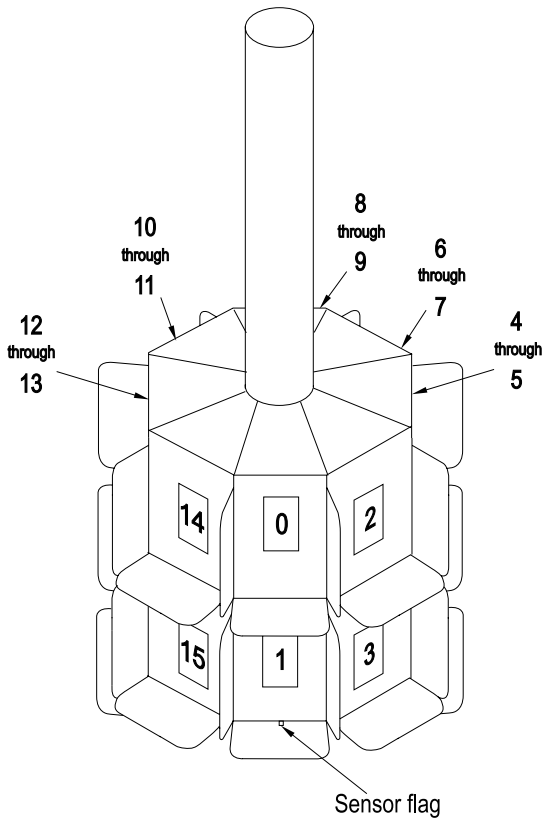
The figures on the following pages show the numbering scheme for the reflective plate labels in an 80-, 120-, 160-, and 200-cartridge library. The numbering scheme goes from top-to-bottom, left-to-right. The following table describes the mounting plate numbering scheme for each of these configurations.

Library configuration	Mounting plate numbering scheme
80 slots	0 to 15
120 slots	0 to 23
160 slots	0 to 31
200 slots	0 to 39

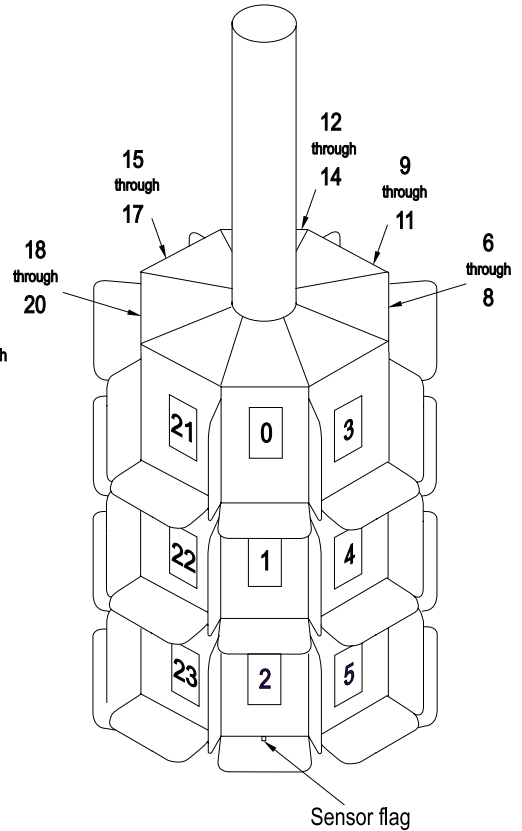
➤ **Important** You must attach the correct labels for your library's numbering scheme, or the element index numbers will not correspond to the label numbers.

To attach new labels to the reflective plates, use the following figures to determine the numbering scheme that matches your new library configuration, then follow the steps starting on [page 137](#).

80-Cartridge Library

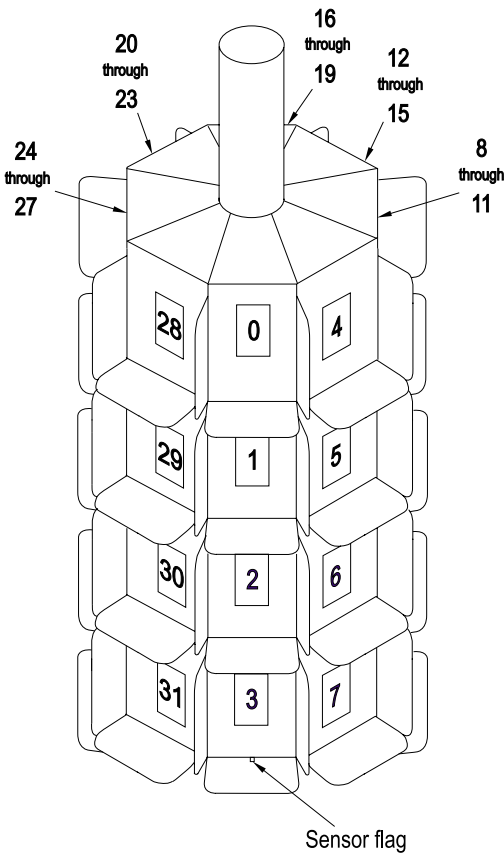


120-Cartridge Library

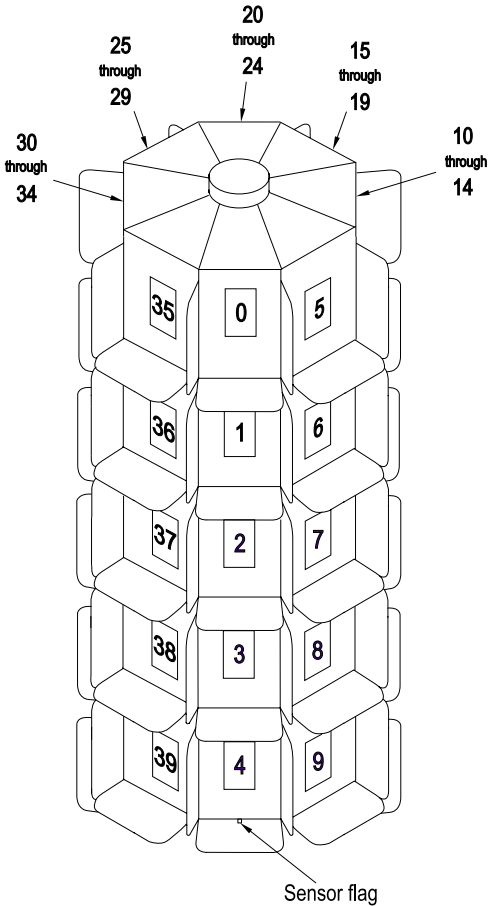


Note: Mounting plate 0 is always located in the column of mounting plates above the sensor flag.

160-Cartridge Library



200-Cartridge Library



Note: Mounting plate 0 is always located in the column of mounting plates above the sensor flag.

Attach new reflective plate labels

1. Rotate the drum until you locate the mounting plate that contains the sensor flag. (The sensor flag protrudes under the bottom of the column that contains mounting plate 0.)
2. Using the previous figure and the large labels provided in the upgrade kit, attach the appropriate label to the mounting plate with the sensor flag.
3. Continue numbering the remaining reflective plates until all of the reflective plates on the drum contain numbered labels.

Attach the magazine and cartridge slot labels

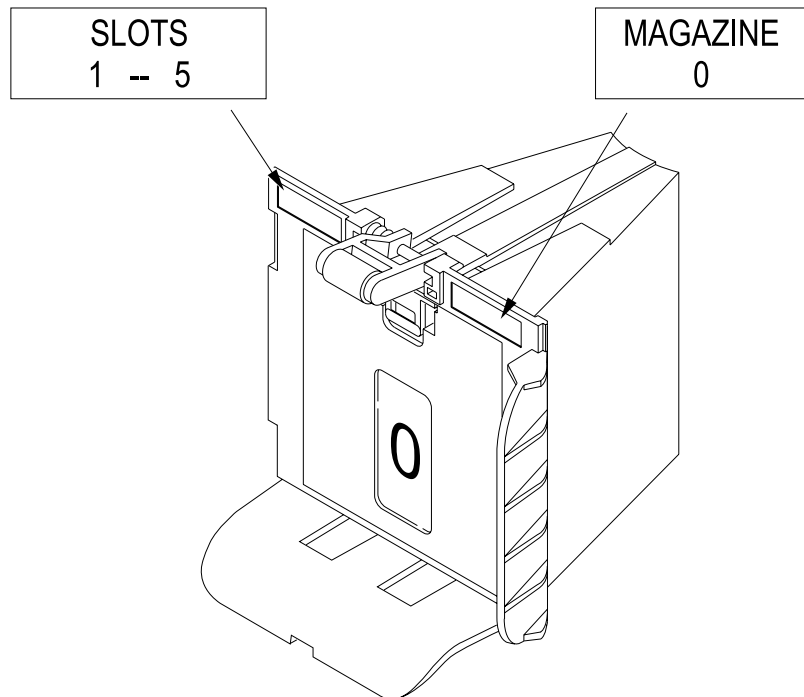
After you have renumbered the reflective plates, you can attach magazine and cartridge slot labels to the mounting plates. Each magazine number matches the mounting plate number. For example, magazine 0 is attached to mounting plate 0. Similarly, each cartridge slot number matches its assigned element index number.

The following table shows the magazine label numbers and their corresponding cartridge slot label numbers.

Magazine label	Cartridge slot label	Magazine label	Cartridge slot label
0	1 – 5	20	101 – 105
1	6 – 10	21	106 – 110
2	11 – 15	22	111 – 115
3	16 – 20	23	116 – 120
4	21 – 25	24	121 – 125
5	26 – 30	25	126 – 130
6	31 – 35	26	131 – 135
7	36 – 40	27	136 – 140
8	41 – 45	28	141 – 145
9	46 – 50	29	146 – 150
10	51 – 55	30	151 – 155
11	56 – 60	31	156 – 160
12	61 – 65	32	161 – 165
13	66 – 70	33	166 – 170
14	71 – 75	34	171 – 175
15	76 – 80	35	176 – 180
16	81 – 85	36	181 – 185
17	86 – 90	37	186 – 190
18	91 – 95	38	191 – 195
19	96 – 100	39	196 – 200

To attach magazine labels and cartridge slot labels to the mounting plates, follow these steps:

1. Manually rotate the drum until mounting plate 0 is facing you.
2. Using the small labels provided in the upgrade kit, attach magazine label 0 to the rectangular indentation on the upper right corner of mounting plate 0, as shown in the following figure.
3. Attach cartridge slot label 1 – 5 to the rectangular indentation on the upper left corner of mounting plate 0.

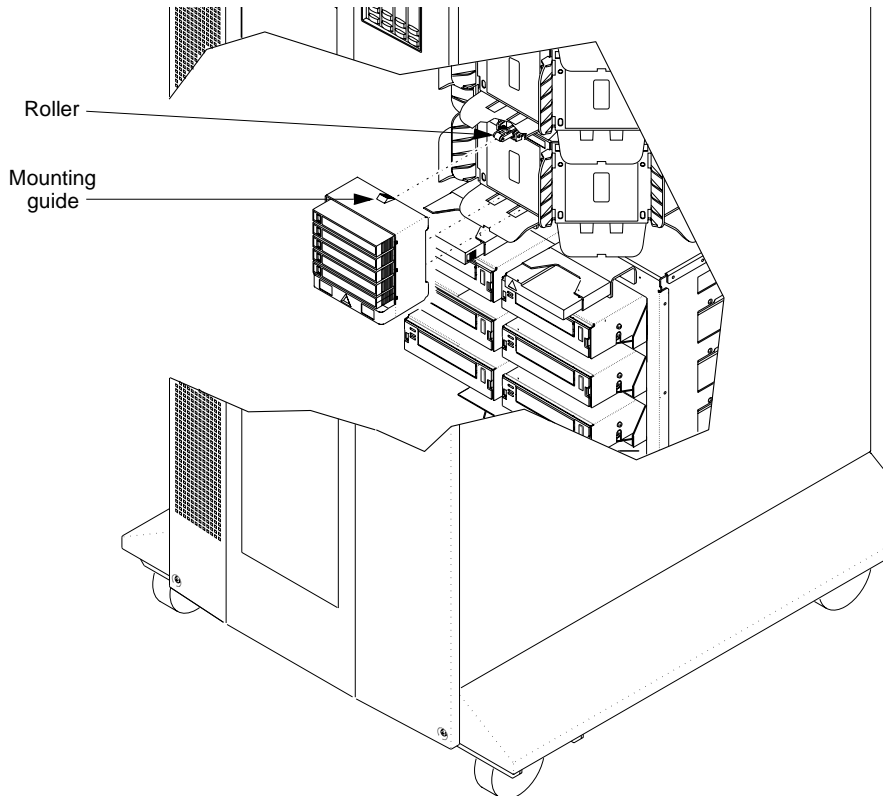


4. Similarly, attach the appropriate magazine and cartridge slot labels to all of the remaining mounting plates.

Step 5 – Replace the magazines in the library

After you have attached the magazine and cartridge slot labels, replace the magazines in the library:

1. If necessary, manually rotate the drum to access the mounting plate where you want to install the magazine.
2. Locate the roller at the top of the magazine mounting plate.
3. Position the magazine so that the single mounting guide on the magazine is aligned with the roller on the mounting plate, as shown in the figure below.



4. Insert the bottom end first, then snap the magazine into place by pressing against the top.
5. Repeat steps 1 to 4 until you have replaced all of the magazines.

Step 6 – Power on the library

1. Reconnect the power cord.
2. Turn on the library. The library will take several minutes to complete its power-on self-test.

Step 7 – Configure the library for new hardware

After installing additional cartridge slots, you must set the Total Installed Slots option so that the robot can accurately pick and place cartridges in the new slots.

➤ **Important** If you do not set the Total Installed Slots for the new number of slots, the robot cannot access the additional cartridge slots.

Also, if the Total Installed Slots selection does not match the actual number of slots available in the library, the element index numbers will not match the label numbers.

Before setting the new number of hardware slots

After you set the Total Installed Slots option, the library automatically recalibrates. To prepare the library for calibration:

1. If necessary, disable security (see [page 62](#)).
2. Make sure all of the magazines are installed in the library, including the entry/exit port magazine. (The magazines can be empty or full.)
3. Make sure the fixed slot and all of the tape drives are empty. (For information about unloading a cartridge from a tape drive, see [page 95](#).)

➤ **Important** For library calibration to complete successfully, all of the magazines must be installed in the library. Also, the fixed slot and all tape drives must be empty.

Setting the Total Installed Slots option

1. From the Slot Setup Menu (in the Configuration Menu), press **Set# Installed**. The following screen appears:

EX200

Main Menu\Configuration\Slots

Select the total number of storage slots installed:

● Total Installed Slots: 080

Press Save to reset and calibrate the library for the new number of storage slots, or press Cancel to quit.

200 Slots	160 Slots	120 Slots	Save
Other Options	80 Slots	40 Slots	Cancel

2. Depending on the total slots the library now contains, press the appropriate softkey. For example, if you started with an 80-cartridge library and installed one set of 40 additional slots, press **120 Slots**.

3. Press **Save** to reset; the library will now automatically recalibrate to determine the locations of the new slots.

When calibration is complete, the Status screen displays a library ready status.

4. If you removed a cartridge from the fixed slot before calibrating the library, you can replace the cartridge in one of two ways:
 - Insert the cartridge into the entry/exit port and use a Move Cartridge command to place it in the fixed cartridge slot.
 - Open the library door and return the cartridge to the fixed slot. Then, close and lock the library door.

Step 8 – Configure the library for software slots

If you want to change the number of slots recognized by your software application, you can set the Max Addressable Elements option. For information about setting this option, see [page 69](#).

Installing an additional tape drive

New tape drives for the X200 library must include an Exabyte drive carrier and therefore must be ordered through Exabyte or an approved Exabyte supplier. (For contact information, see [“Contacting Exabyte”](#) on the inside of the back cover.)

CAUTION

Do not mix M2 and Mammoth drives in the library. Mixing drive models could cause data loss or drive failure.

Installing a tape drive involves the following steps:

✓	Step	Description
	1	Power off the library.
	2	Remove the service access cover.
	3	Install the new tape drive. (Your software may require installation in sequential order. See page 147 .)
	4	Connect the tape drive to the SCSI bus.
	5	Power on the library.

Note: Trained service personnel can install a new tape drive without turning off the power and interrupting library operation. Contact your service provider for information about this hot-pluggable feature.

Required tools and equipment

Make sure you have the following:

- New tape drive, contained in a drive carrier (included with the tape drive kit)
- # 2 Phillips screwdriver (not included with tape drive kit)

Protect from ESD

Ensure that the environment is free of conditions that could cause electrostatic discharge (ESD). If possible, use a grounded static protection wristband during installation. If a wristband is not available, touch a known grounded surface such as the library's metal chassis.

Step 1 – Power off the library

1. Turn the library's power switch to off.
2. Disconnect the power cord.

WARNING!

Before performing this installation or maintenance procedure, be sure that the library power switch is in the off position and that the power cord is disconnected from the library and the outlet.

Step 2 – Remove the service access cover

Before removing the service access cover, decide where you want to install the new tape drive. Your software application may require you to install the new tape drive in sequential order. (Refer to your software documentation for information about element address recognition.)

For example, the first two tape drives in the library occupy slots 451 and 452. If your library contains two tape drives and you want to install a third drive in sequential order, install that drive in slot 453.

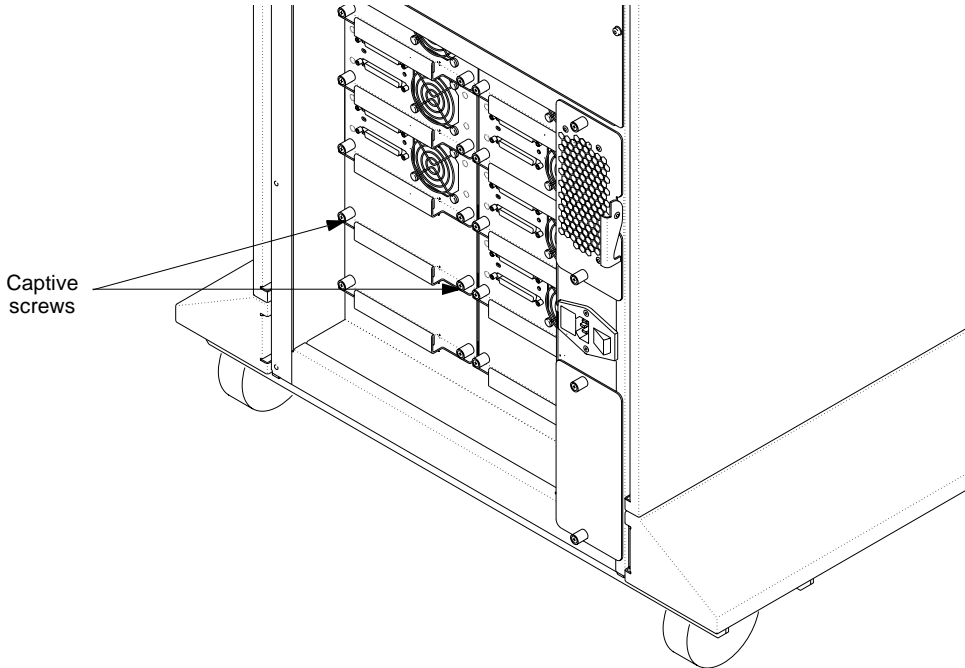
The following figure shows the element index numbers assigned to the ten tape drives, as viewed from the back of the library. (Refer to [page 155](#) for a complete numbering scheme of the library element indexes.)

Rear view of tape drives

Drive 2 = 452	Drive 1 = 451
Drive 4 = 454	Drive 3 = 453
Drive 6 = 456	Drive 5 = 455
Drive 8 = 458	Drive 7 = 457
Drive 10 = 460	Drive 9 = 459

To remove the drive bay's service access cover:

1. From the back panel, use a # 2 Phillips screwdriver to release the two captive screws that secure the service access cover to the drive slot where you want to install the new tape drive, as shown in the following figure.



2. Remove the cover so that the drive slot is open. (You can discard the cover.)

WARNING!

Do not power on the library with a drive slot open.
You must install a tape drive in the open slot before
powering on the library.

Step 3 – Install the tape drive

To install a tape drive in the library:

1. Make sure the tape drive model (M2 or Mammoth) matches the drives already installed in the library.

CAUTION

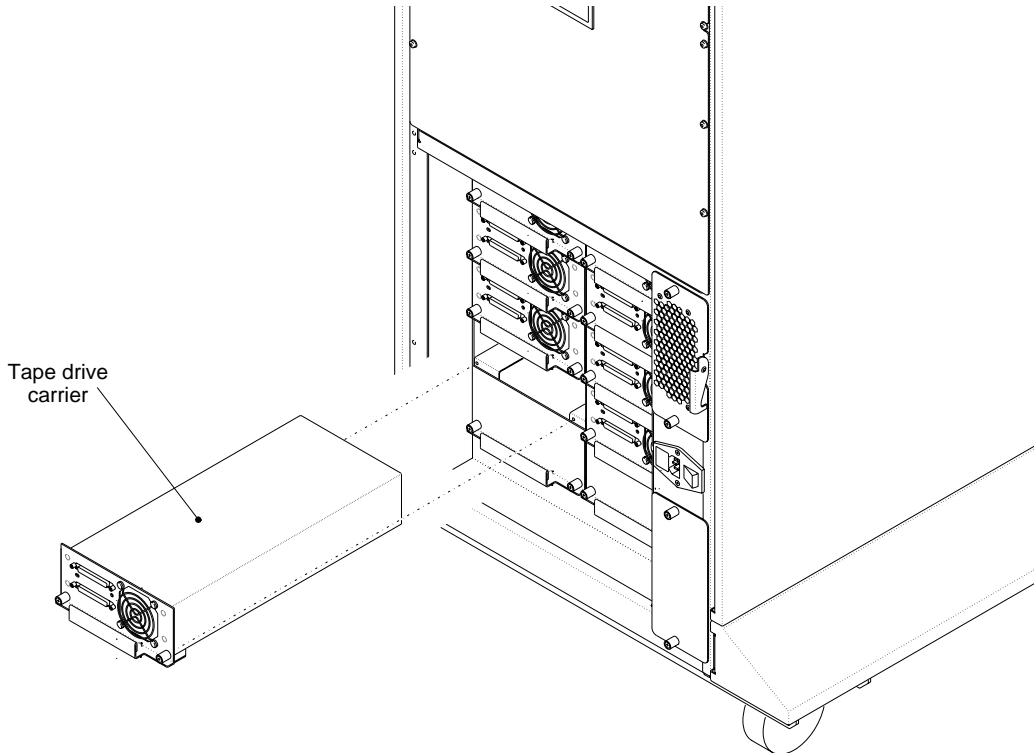
Do not mix M2 and Mammoth drives in the library. Mixing drive models could cause data loss or drive failure.

2. Also, make sure the symbol on the new drive carrier (LVD or HVD) matches the symbols on the already-installed drives.

The SCSI symbols that distinguish between LVD and HVD are shown in the following figure.



3. Insert the tape drive carrier into the drive slot, as shown in the following figure. The drive should slide easily toward the front of the library.



4. When the tape drive carrier is almost completely inside the slot in the library, you will feel some resistance. This is caused by the connection between the tape drive and the library's drive interface card. **To seat the connection, push firmly against the drive until you can push no further.**
5. Using a # 2 Phillips screwdriver, attach the two captive screws so that the drive carrier is secured to the library. Tighten the screws to 8.0 inch-pounds (9.2 kg-cm) of torque.

Step 4 – Connect the tape drive to the SCSI bus

1. Decide which SCSI bus you want to use for the tape drive.

Note: When you install a new tape drive, a default SCSI ID is assigned in sequence with the library and other drives. To change the SCSI ID after you power on the library, see [page 56](#).

2. Using wide SCSI cables and the connectors on the back of the tape drive, connect the drive to the SCSI bus.

CAUTION

To avoid damaging the tape drive, make sure the library is powered off when you connect it to the SCSI bus.

➤ **Important** When you attach the SCSI cables to the SCSI connectors, make sure you tighten the SCSI cable jack screws to no more than 2.0 inch-pounds (2.3 kg-cm) of torque.

Step 5 – Power on the library

1. Reconnect the power cord.
2. Turn on the library. The library will take several minutes to calibrate the new drive and complete its power-on self-test.

Installing a second power supply

This section describes how to install a second power supply, available from Exabyte (see [“Contacting Exabyte”](#) on the inside of the back cover). Installing an additional power supply ensures that library operations are not interrupted if the first power supply fails.

➤ **Important** You do not need to power off the library when you install a second power supply.

Installing a second power supply involves the following steps:

- Removing the blank cover
- Installing the new power supply

Required tools and equipment

Make sure you have the following:

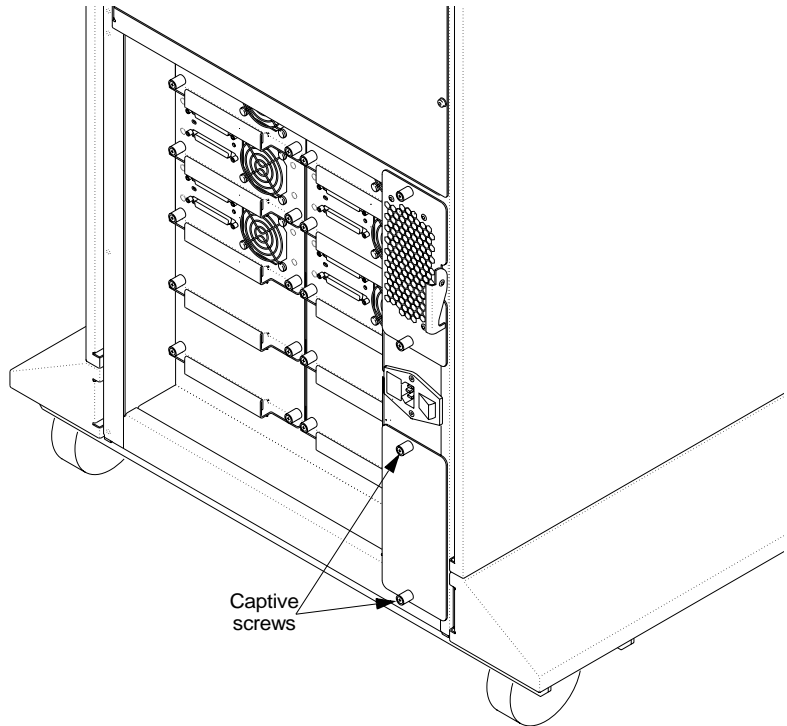
- New power supply (included with the power supply kit)
- # 2 Phillips screwdriver (not included with power supply kit)

Protect from ESD

Ensure that the environment is free of conditions that could cause electrostatic discharge (ESD). If possible, use a grounded static protection wristband during installation. If a wristband is not available, touch a known grounded surface, such as the library's metal chassis.

Step 1 – Remove the power supply blank cover

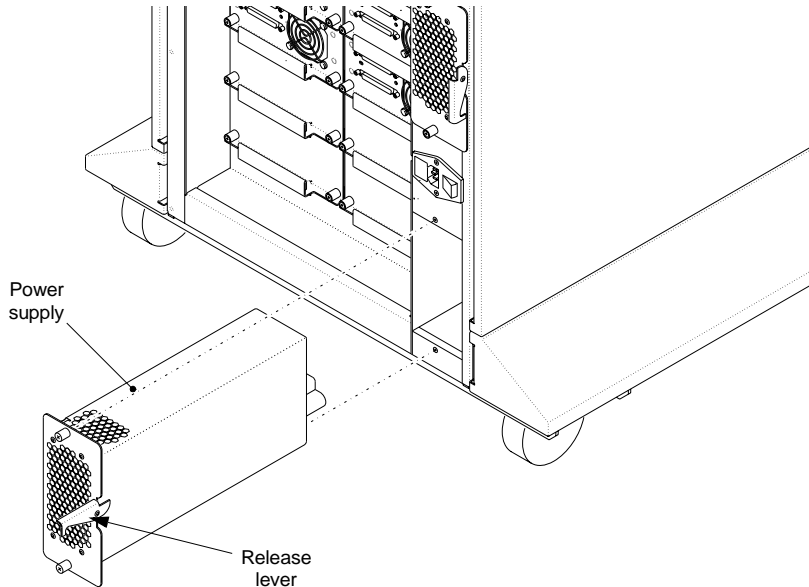
1. From the back of the library, use a # 2 Phillips screwdriver to release the two captive screws on the power supply cover.



2. Remove the cover and discard it.

Step 2 – Install the new power supply

1. Orient the new power supply so that the release lever is on the right. Slide it into the back of the library. The power supply should slide in easily. If there is any resistance, adjust the position of the power supply and try again. Do not force it in.



2. Once the power supply is correctly seated, push the release lever down until it is parallel with the back of the library.
3. Using a # 2 Phillips screwdriver, tighten the two captive screws to 8.0 inch-pounds (9.2 kg-cm) of torque.

10 Hardware Exercises

This chapter describes demos and hardware exercises you can perform from the operator panel by using the Demo Menu, the Library Command Menu, and the Library Diagnostics Menu.

Using elements

Elements are the physical locations in the library that can accept a cartridge (the robot, the magazine slots, the entry/exit port slots, the fixed slot, and the tape drives).

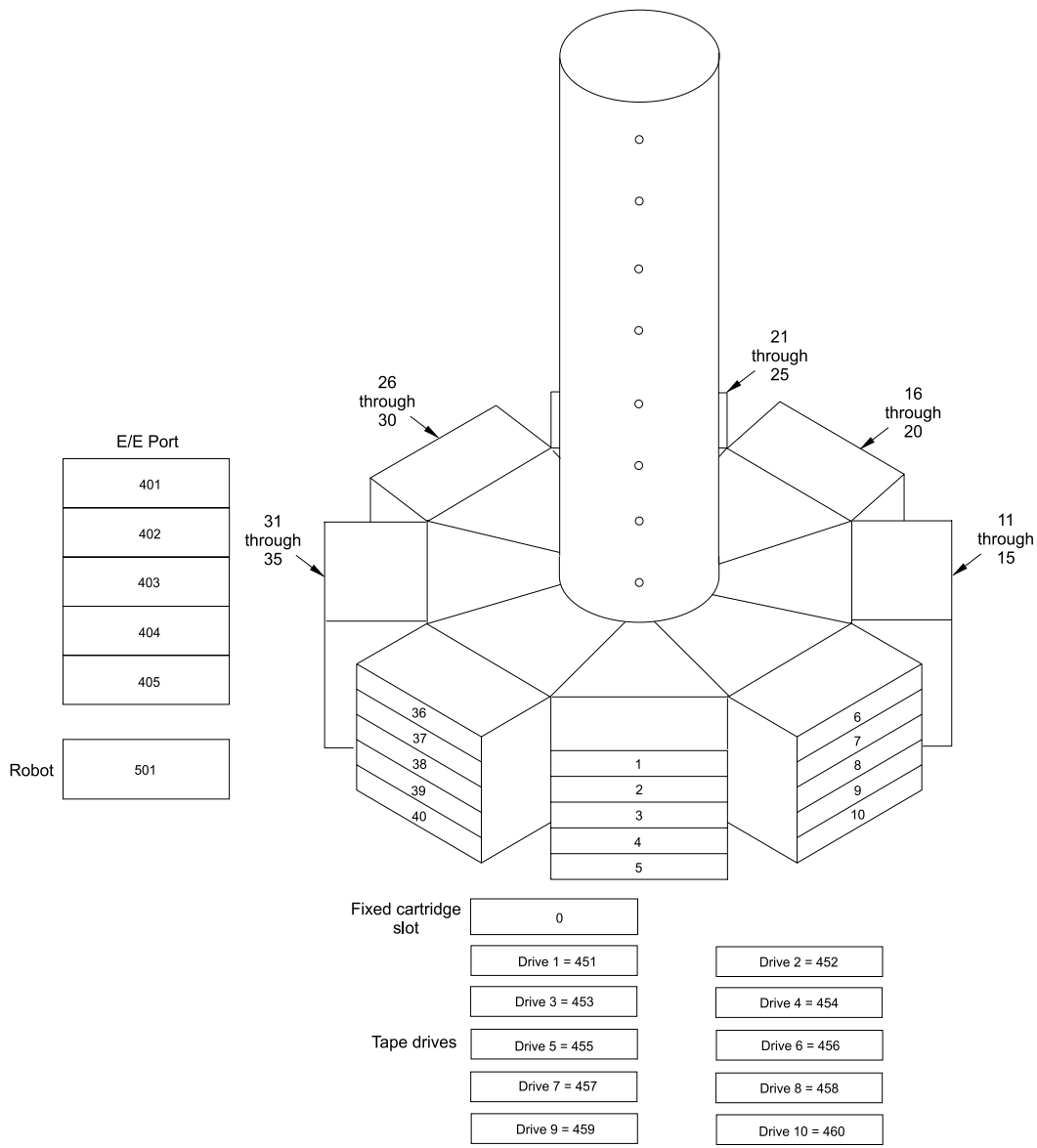
Element indexes

Each element has an *element index*, which enables the library to identify the elements. Many LCD functions require you to use element indexes. For example, to move a cartridge using the Library Command Menu, you must specify the source and destination element indexes. The *source* is either a cartridge slot or the tape drive where the robot will pick a cartridge. The *destination* is either the slot or the tape drive where the robot will place the cartridge.

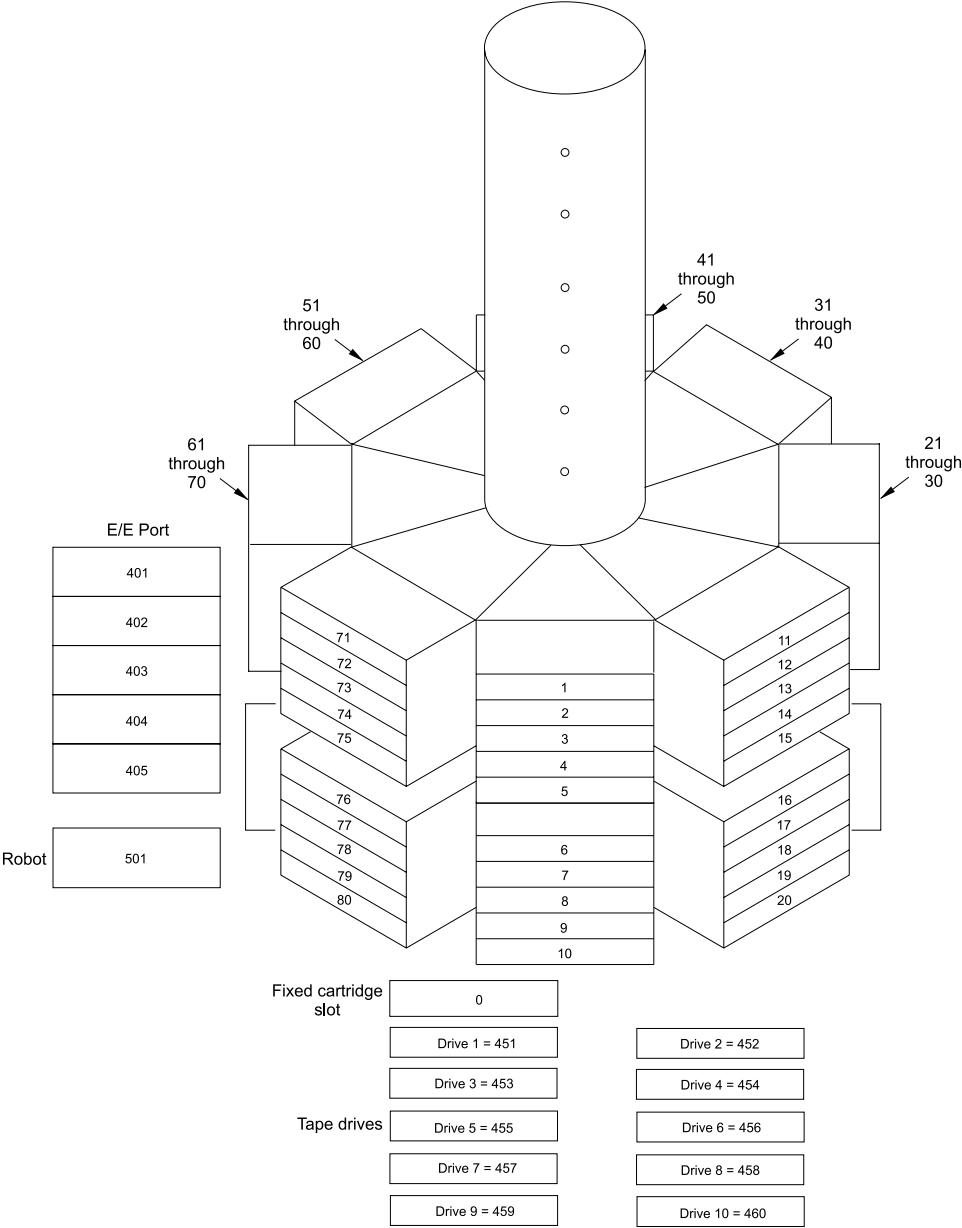
The element index numbers assigned to the cartridge slots depend on the library configuration. For example, Slot 1 is always located at the top of the column above the mounting plate that contains the sensor flag (see [page 135](#)). If your library contains only 40 cartridge slots, slot 1 is located at the top of the first tier (see [page 157](#)). If your library contains 120 cartridge slots, slot 1 is located on the top of the third tier (see [page 159](#)).

The following figures show element index assignments for a library containing 40, 80, 120, 160, and 200 data cartridge slots.

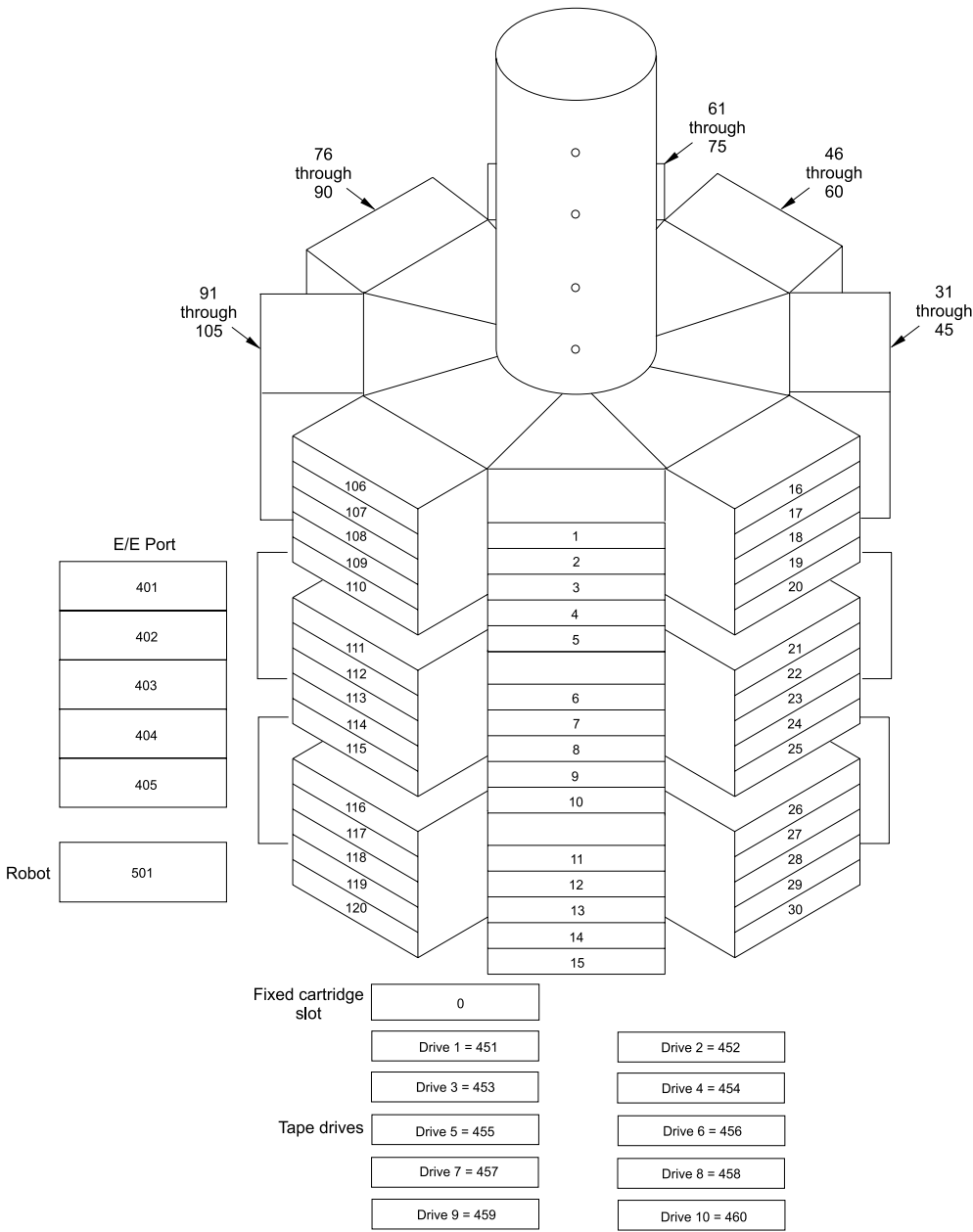
Element index assignment: 40-cartridge library



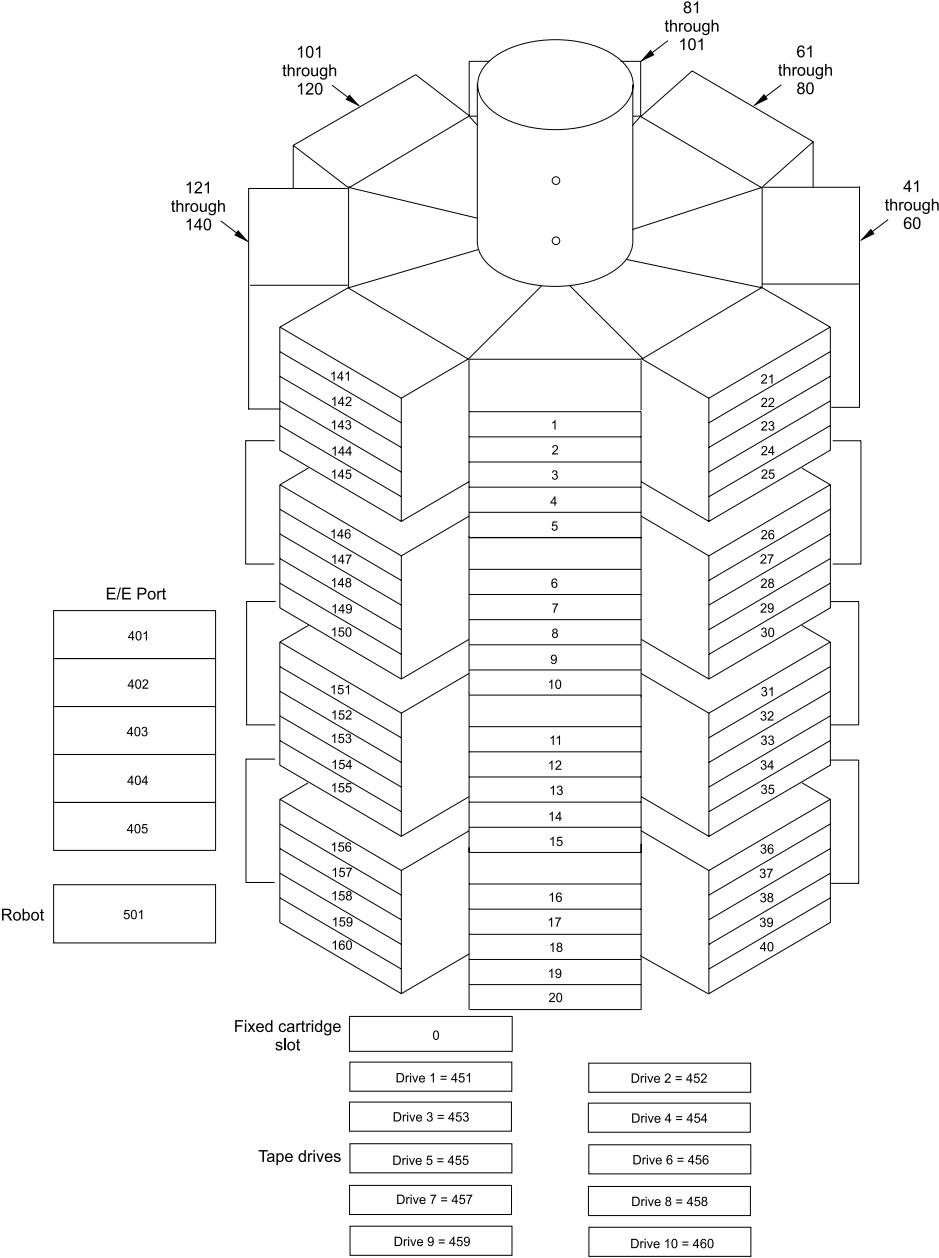
Element index assignment: 80-cartridge library



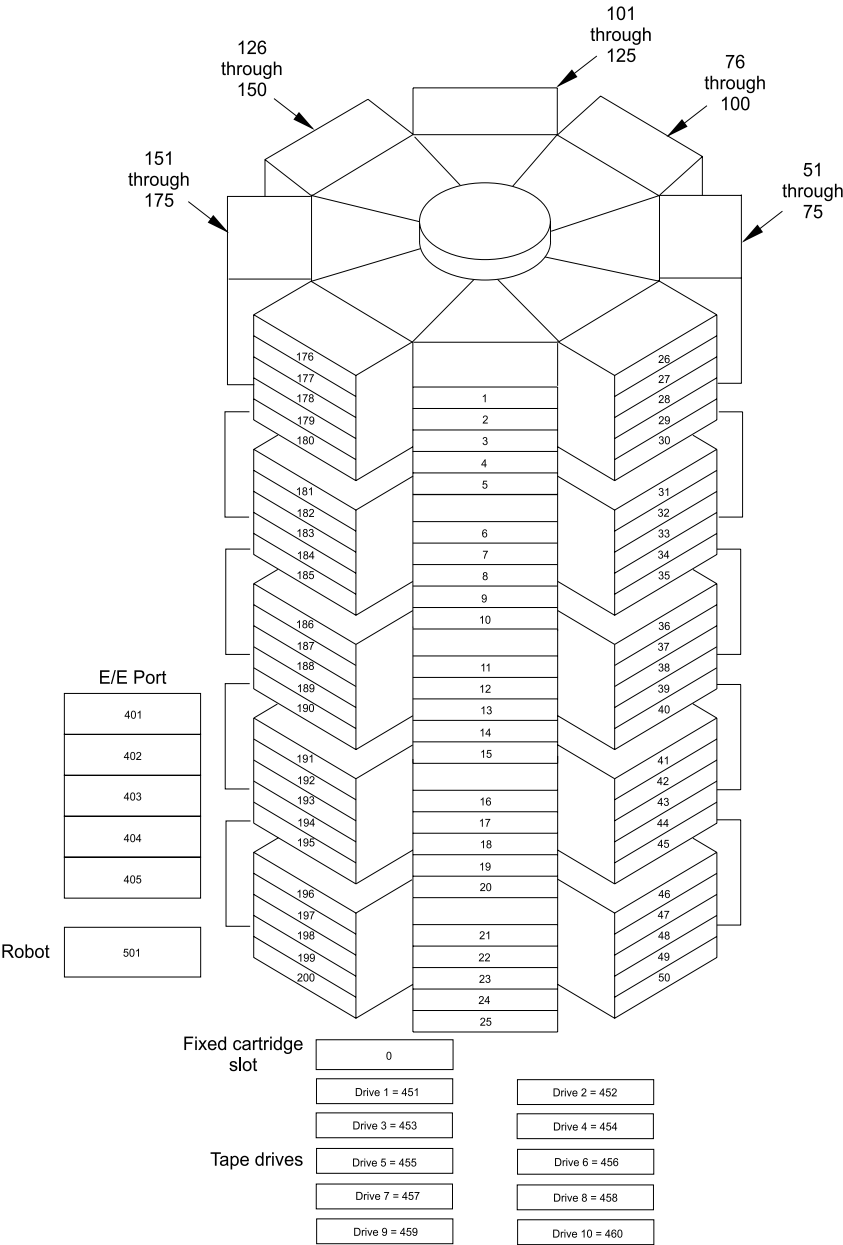
Element index assignment: 120-cartridge library



Element index assignment: 160-cartridge library



Element index assignment: 200-cartridge library



Element addresses

Your application software may use *element addresses* to identify elements in the library. The difference between an element index and an element address is that an index is a fixed number set by the library, whereas an address can be changed by your application software (using the SCSI command, MODE SELECT).

The element indexes correspond to the library's default element addresses. To verify the current element addresses, display the SCSI Mode Parameters screen (see [page 176](#)).

Performing demos and hardware exercises

This section describes how to perform demos and hardware exercises using the Demo Menu and the Library Command Menu. These menus are available from the Maintenance Menu on the operator panel.

The Demo Menu provides options for the robot to move cartridges between slots and tape drives. The Library Command Menu provides options for performing specific robot movements.

Using the Demo Menu

The Demo Menu allows you to demonstrate the functions of the robot in the library by moving cartridges randomly from slot to slot, including the fixed cartridge slot and the entry/exit port. You can use the Demo Menu to test the hardware after installation.

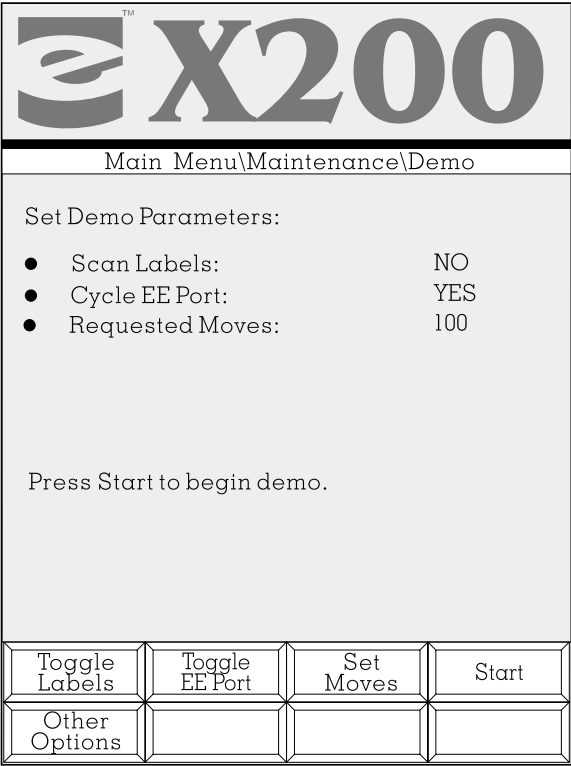
To perform a demo, you need to set the following three options:

- **Scan Labels.** When the Scan Labels option is set to YES, the robot scans bar code labels as part of the demo.
- **Cycle EE Port.** When the Cycle EE Port option is set to YES, the entry/exit port is extended and retracted as part of the demo.
- **Requested Moves.** This option allows you to specify the number of times you want to perform the demo. The default value is 100, but you can request from zero to 1,000,000 moves.

Starting a demo

Before running a demo:

- 1. If necessary, disable security (see [page 62](#)).
- 2. Change the control mode to LCD (see [page 85](#)).
- 3. Make sure there is at least one data cartridge present and one empty slot available before you begin the test.
- 4. From the Maintenance Menu, select Demo Menu. The following screen appears:



To run the demo:

1. Use the softkey options to select the demo parameters.
2. Press **[Start]**. The system begins the demo cycles and displays a message telling you when it has completed the total moves requested.
3. Press **[OK]** to return to the Demo Menu.

Note: To stop the demo, press **[Stop]**. The screen displays the total number of cycles that were completed along with an Error 91 message, indicating that you have stopped the demo. Press **[OK]** to return to the Demo Menu.

Using the Library Command Menu

The Library Command Menu provides basic exercises to test specific library components. You can use these exercises to test the library hardware after installation.

Starting hardware exercises

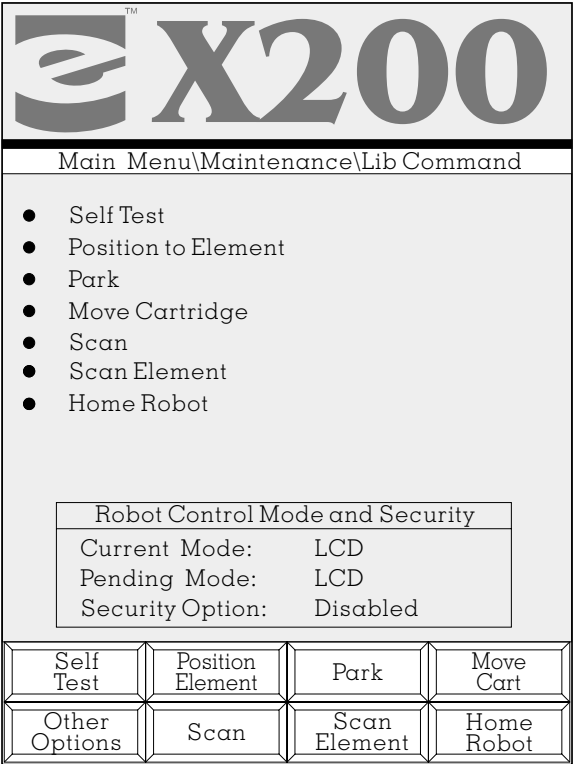
Before performing hardware exercises from the operator panel, do the following:

1. If necessary, disable security (see [page 62](#)).
2. Change the control mode to LCD (see [page 85](#)).
3. Refer to the illustrations on pages [157](#) to [161](#) for the element indexes. (You may need these numbers to perform some of the hardware exercises.)

➤ **Important** When performing hardware exercises, do not remove the calibration block from the calibration block slot. If you place the calibration block in a different slot, library operation may be interrupted or terminated.

Performing hardware exercises

1. From the Maintenance Menu, select Library Command Menu.
The following screen appears:



2. Press the softkey corresponding to the exercise you want to select. (Each exercise is described in the following table.)
3. When the exercise is finished, the screen displays a Status Complete message along with any errors that occurred during the demo. Press **OK** to return to the Library Command Menu.

The following table describes each hardware exercise and also provides additional instructions for performing the exercises (if applicable).

Exercise	Description	Additional instructions
Self Test	<p>The robot performs the following exercise:</p> <ul style="list-style-type: none"> ▪ Performs a Home Robot test ▪ Cycles the reach axis, horizontal axis, and vertical axis once ▪ Cycles the drum axis once ▪ Cycles the entry/exit port once 	
Position to Element	The robot moves to a position in front of a tape drive, fixed cartridge slot, magazine slot, or an entry/exit port slot.	When you select Position to Element, a screen appears that asks you to select the element index where you want to position the robot. Select the element index, then press Start .
Park	The robot moves to the park position (bottom left side of the library).	
Move Cartridge	<p>The robot moves a cartridge from one selected location to another.</p> <p>Important: Do not insert a cartridge in a tape drive. (The tape drive will not automatically eject the cartridge.) If you do insert a cartridge in a tape drive, use the Unload button on the faceplate of the tape drive to eject the cartridge.</p>	<p>When you select Move Cartridge, the Set Command Parameters screen appears. Press SetSource to select the source index (the slot you want the robot to pick from).</p> <p>Press SetDest to select the destination index (the slot where you want the robot to place the cartridge), then press Start.</p>

Exercise	Description	Additional instructions
Scan	The bar code scanner scans all the elements in the library.	After the system scans all the elements, it stores the data in the cartridge inventory and displays any scan errors on the Label Information screen (see page 194).
Scan Element	The bar code scanner scans a single bar code label.	When you select Scan Element, the Set Command Parameters screen appears. Press SetElement to specify the element index you want to scan. Then press Start . After the system scans the label, it stores the data in the cartridge inventory and displays any scan errors on the Label Information screen (see page 194).
Home Robot	<p>The following library components return to home position:</p> <ul style="list-style-type: none">▪ The gripper▪ The robot on the reach axis, the horizontal axis, and the vertical axis▪ The drum <p>This exercise also recalibrates the home (zero) position for all the axes.</p>	

Using the Library Diagnostics Menu

This section describes how to perform diagnostic exercises using the Library Diagnostics Menu from the operator panel. These diagnostic exercises test basic functions of the components in your library and can be used to troubleshoot library hardware problems.

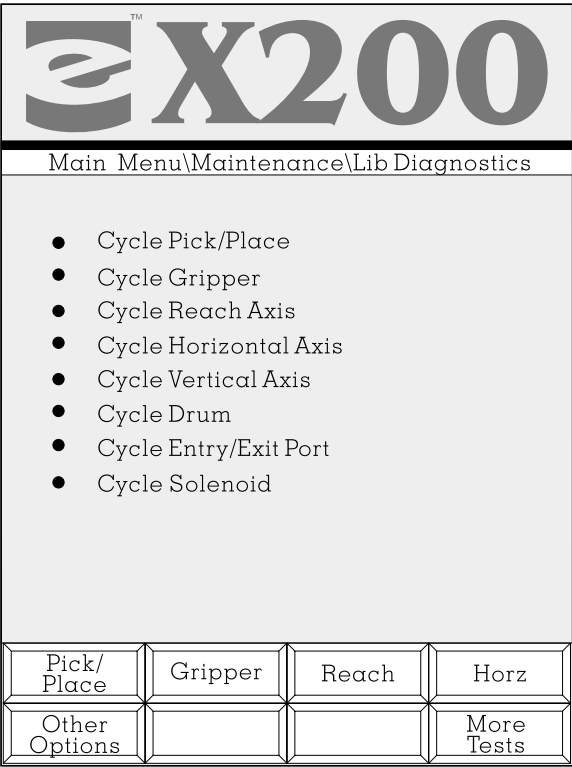
Starting library test exercises

Before performing library test exercises from the operator panel, do the following:

1. If necessary, disable security (see [page 62](#)).
2. Change the control mode to LCD (see [page 85](#)).
3. Refer to [page 157](#) to [page 161](#) for the element index numbering schemes. (You may need these numbers to perform the library tests.)

Performing library tests

1. From the Maintenance Menu, select Library Diagnostics Menu. A screen of library tests appears:



2. Press the softkey corresponding to the exercise you want to select. (Each exercise is described in the table on the following page.)
3. Set any required parameters and then press **Start**.

Note: If you want to cancel a test in progress, press **Stop**.

4. When the test is finished, a Status Complete message appears along with any errors that occurred during the test. Press **OK** to return to the Library Diagnostics Menu.

The following table describes each test and provides any additional instructions needed to perform the tests.

Test	Description	Additional instructions
Cycle Pick/Place	The robot takes a cartridge from a specified element and replaces it in the same location.	Press SetSource to select the source index (where you want the robot to pick and place the cartridge). Press Start to begin the test (the default is 10 cycles) or press SetCycles to select the number of cycles you want to run.
Cycle Gripper	The grip fingers on the robot open and close.	Press Start to begin the test (the default is 10 cycles) or press SetCycles to select the number of cycles you want to run.
Cycle Reach Axis	On the reach axis (the axis on which the robot moves in and out), the robot moves to the center of the vertical axis. Then, it extends toward the cartridge magazine and back to the home position on the reach axis.	
Cycle Horizontal Axis	On the horizontal axis (the axis on which the robot moves from side to side), the robot moves to the home position in front of the first drive (located in the top far left position, as viewed from the front). Then, it moves in front of the second drive and back to the home position.	

Test	Description	Additional instructions
Cycle Vertical Axis	The robot moves to the home position on the vertical axis (the axis on which the robot moves up and down). Then, it moves to the top of the vertical axis and back to the home position.	<p>Press Start to begin the test (the default is 10 cycles) or press Set Cycles to select the number of cycles you want to run.</p> <p>Note: In the Cycle Solenoid test, you will hear a click each time the solenoid extends and retracts.</p>
Cycle Drum	From a home position, the drum rotates 180 degrees clockwise and then 180 degrees counter-clockwise to complete the rotation.	
Cycle Entry/Exit Port	The entry/exit port extends and retracts.	
Cycle Solenoid	The solenoid that controls the locking mechanism on the front door extends and retracts.	

11 Library Status

This chapter describes how to display information about library status, available from the Information Menu on the library's front panel. The functions in the Information Menu are mainly for use by technical support and application developers.

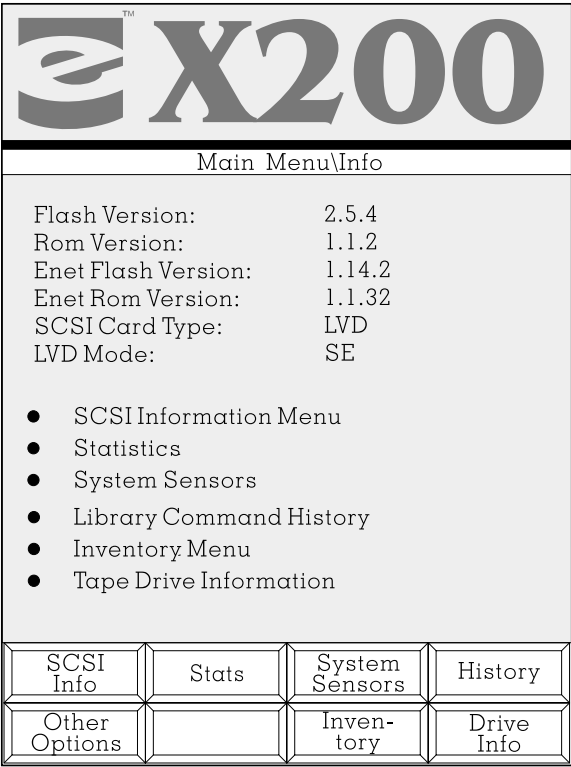
The following information about library status is available from the Information Menu and its submenu screens:

- **Information Menu.** Displays flash and boot code versions for the library and Ethernet card.
- **SCSI Information Menu.** Contains SCSI mode parameters, reservations, and sense data.
- **Statistics.** Contains data about the library, tape drives, and slots.
- **System Sensors.** Contains information about the library's sensors.
- **Library Command History.** Displays the contents of the history buffer.
- **Inventory Menu.** Contains information about bar code labels and elements.

Viewing the Information Menu

The Information Menu contains information about the flash and boot code versions for the library and Ethernet card. You can also access other information about the library from this screen.

To display the Information Menu, press **Info Menu** from the Main Menu screen. The following screen appears:

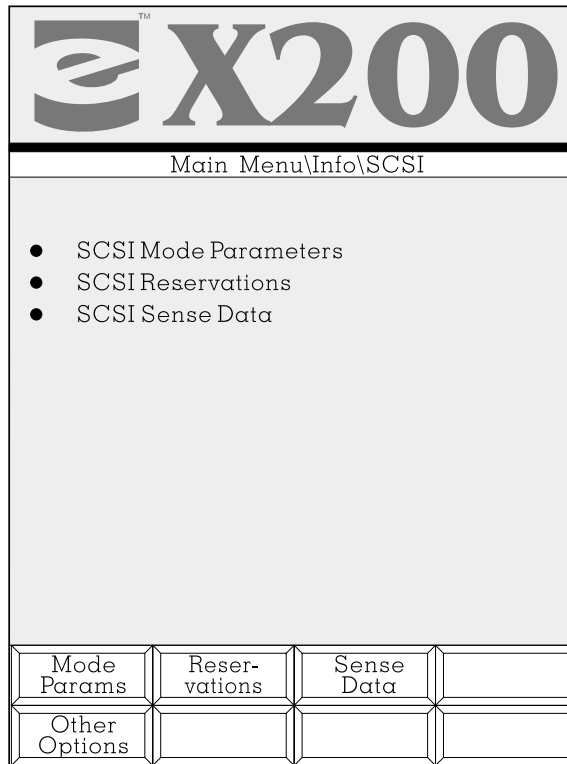


Viewing SCSI information

The SCSI Information Menu allows you to access information about:

- SCSI mode parameters
- SCSI reservations
- SCSI sense data

To display this menu, select SCSI Information from the Information Menu. The following screen appears:



SCSI Mode Parameters screen

The SCSI Mode Parameters screen displays the settings of various operating mode parameters. These parameters are equivalent to the parameters reported by the library in response to a MODE SENSE command issued by the application software.

Typically, the values of these parameters are changed by a MODE SELECT command. For information about the MODE SENSE and MODE SELECT commands, refer to the *Exabyte X80 and X200 Libraries SCSI Reference*.

The SCSI Mode Parameters screen displays three types of parameters, as follows:

- Element Address Page
- Parity Page
- LCD Page

For each parameter, the SCSI Mode Parameters screen shows the Current, Saved, and Default values:

- The *current* value is the value currently active. It is either the power-on default or a temporary value set by the latest MODE SELECT command.
- The *saved* value is the value specified as the power-on default by a MODE SELECT command. After a saved value has been specified with a MODE SELECT command, this value takes effect immediately and each time you power on the library.
- The *default* value is the original value set at the factory.

The table below describes the items listed on the SCSI Mode Parameters screen.

SCSI Mode parameters	
Robot *	The element address of the robot.
Storage*	The element address of the first storage location, which is the fixed cartridge slot. See pages 157 to 161 for complete numbering schemes.
Drive*	The element address of the tape drive, starting with the first drive (corresponding to element index number 451). See pages 157 to 161 for complete element index numbering schemes.
Drive Number	The number of tape drives installed.
EE Port	The element address of the first EE port magazine slot.
Parity	Whether SCSI parity checking is enabled for the library. When the parity option is on, the library checks all data coming across the SCSI bus for parity.
Parity Retries	The number of times the library will retry a SCSI phase after detecting a parity error.
Security	Whether security has been enabled by SCSI. (Security also can be enabled from the LCD; see page 62 .)
Write Line 1	Whether the text displayed on each of the Status Screen lines is defined by the LCD Mode page in SCSI.
Write Line 2	
Write Line 3	
Write Line 4	

* When set to their default values, the element addresses reported on this screen are the same as element indexes shown on pages [157](#) to [161](#). However, unlike element indexes, which cannot be changed, addresses can be changed with a MODE SELECT command.

To view SCSI mode parameters:

1. From the Information Menu, select SCSI Information.
2. From the SCSI Information screen, press **Mode Params**.
3. To view additional parameters, press **Page Up** and **Page Down**.
4. To return to the SCSI Information screen, press **Other Options** and then **Previous**.

SCSI Reservations screen

The SCSI Reservations screen indicates if the library or any of its elements are reserved for exclusive use by a host computer. The library and elements are reserved and released through SCSI commands (RESERVE and RELEASE).

If you are operating the library in a multi-host environment, you may want to view SCSI reservations if you want to determine which elements are reserved by which host. Each of the hosts can reserve different elements within the library. For example, Host 1 may reserve cartridge slots 1 through 100 for its exclusive use, while Host 2 may reserve slots 101 through 200.

To view SCSI reservations:

1. Select SCSI Reservations from the SCSI Information Menu. The SCSI Reservation screen appears.
2. To view additional elements, press **Page Up** and **Page Down**.
3. To return to the SCSI Information Menu, press **Other Options**, then press **Previous**.

The information in the SCSI Reservations screen is described in the following table.

SCSI unit reservation	
Unit Reserved	0 – The library is not reserved by the host. 1 – The library is reserved by the host.
Host ID	The host's ID, if the library is reserved.

SCSI element reservations	
Index	The index of the element.
Element Address	The address of the element.
Elem Type	The type of element, which can include: <ul style="list-style-type: none">▪ Slot (cartridge slot)▪ EEP (entry/exit port slot)▪ Robot▪ Drive
Host ID	The SCSI ID of the host that currently has the element reserved.
Reservation ID	The ID that the element is reserved under. This is a number assigned by a host when the reservation was made. If there is no reservation, the Reservation ID and Host ID columns display "-- none --".

SCSI Sense Data screen

When an error or change of state occurs, the application software can issue a SCSI REQUEST SENSE command to the library to obtain information. This information, called *sense data*, is displayed on the SCSI Sense Data screen (along with any Pending Unit Attention information). This data provides information to help diagnose problems with the library. For more detailed information about SCSI sense data, refer to the *Exabyte X80 and X200 Libraries SCSI Reference*.

To view the sense data:

1. From the SCSI Information Menu, select SCSI Sense Data. The SCSI Sense Data screen appears.
2. Press **Page Up** and **Page Down** to view information for additional devices.

The following table describes the information in the SCSI Sense Data screen.

SCSI Sense data	
Host ID	The SCSI ID of the host(s) connected to the library.
Sense Key	<p>This is the sense key returned by the REQUEST SENSE command. The sense keys are:</p> <p>0h—No Sense There is no specific sense key information to report.</p> <p>2h—Not Ready The library is not ready to perform motion commands.</p> <p>4h—Hardware Error The library detected a hardware failure during a self-test or while performing a command. Operator intervention may be required.</p> <p>5h—Illegal Request There was an illegal parameter in the command descriptor block or in the additional parameters supplied as data for a command, or the library is in the wrong mode to execute the command.</p> <p>6h—Unit Attention The cartridge inventory may have been violated.</p> <p>Bh—Aborted Command The library aborted the command. The initiator may be able to recover by trying the command again.</p>
ASC	This is the Additional Sense Code, which, along with the Additional Sense Code Qualifier, provides information describing a specific error condition.
ASCQ	This is the Additional Sense Code Qualifier, which, along with the Additional Sense Code, provides information describing a specific error condition.
Byte 15	This is the Sense Key Specific data, which provides additional information about an error condition. This information is valid only for the Illegal Request (5h) sense key.

SCSI Sense data (continued)	
Byte 17	This is the second byte of the Field Pointer data. This information is valid only for the Illegal Request (5h) sense key.
Pend UA (Pending Unit Attention)	<p>This code indicates a status change in the library since its last SCSI communication with the host. (The next SCSI communication will notify the host of this change.)</p> <p>The Unit Attention codes correspond to the status information that is sent to the host, as follows:</p> <ul style="list-style-type: none">0 – None1 – Reset (the library has been reset or powered on)2 – Door closed (the door has been opened and closed)3 – Mode Select Change (a MODE SELECT command has been issued)4 – New firmware (a firmware upgrade has been loaded)5 – Console to SCSI (the robot control mode has been changed from console to SCSI)7 – LCD to SCSI (the robot control mode has been changed from LCD to SCSI)

Viewing library statistics

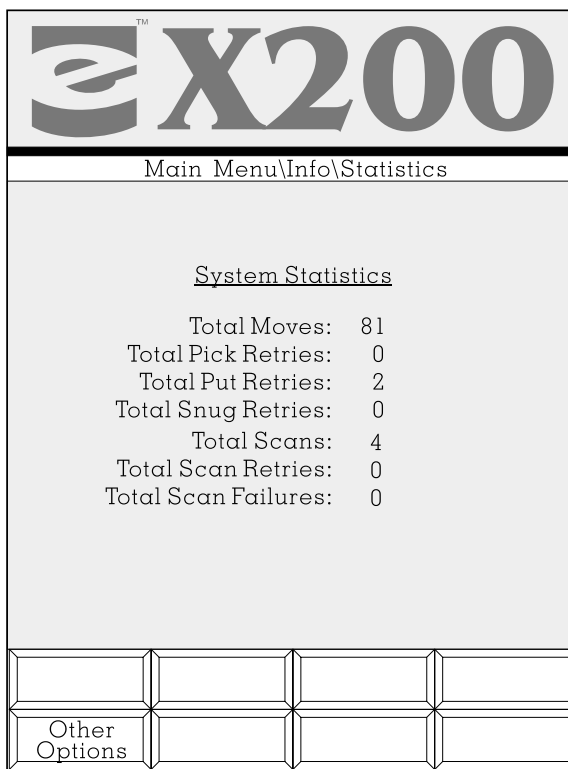
The Statistics Menu allows you to view historical data about robot moves to the cartridge slots and tape drives. The Statistics Menu allows you to display the following information:

- **System statistics.** This includes data about robot moves to library elements and scans of library elements (a cumulative total that includes cartridge slots and tape drives).
- **Element statistics.** This includes data about the robot moves to and scans of the cartridge slots, the EE port slots, and the tape drives.

System statistics

To view system statistics:

1. From the Information Menu, select Statistics.
2. Press **System Stats**. The following screen appears:



The following table describes the information contained in the System Statistics screen.

Note: The System Statistics field values represent cumulative totals from the time the library was first installed; they do not restart from zero each time the library is powered on.

System Statistics	
Field name	Description
Total Moves	The number of times the robot has picked a cartridge and placed it in a slot or tape drive.
Total Pick Retries	The number of times the robot retried picking a cartridge.
Total Put Retries	The number of times the robot retried placing a cartridge.
Total Snug Retries	The number of times the robot squared up the cartridge in the gripper before placing it in a slot or a tape drive.
Total Scans	The number of times the robot scanned a bar code label.
Total Scan Retries	The number of times the robot retried scanning a bar code label.
Total Scan Failures	The number of times the robot failed to scan a bar code. (The robot tries to scan a bar code several times before it logs a failure.)
Total EE Port Cycles	The number of times the EE port extended and retracted.

Cartridge slot statistics

Cartridge slot statistics are available from the Element Statistics screen. To view statistics for the cartridge slots:

1. From the Information Menu, select Statistics, then Element Statistics. The following screen appears:

e TM X200				
Main Menu\Info\Statistics				
Element Statistics				
Index	Total Puts	Total Put Retries	Total Pick Retries	Total Scan Retries
0	0	0	0	0
•				
•				
•				
10	0	0	0	0
First Element	First Drive	First EEP Elem	Page Up	
Other Options			Page Down	

2. To view statistics for additional cartridge slots, press **Page Down** and **Page Up**.

The following table describes the information contained in the Element Statistics screen.

Note: The Element Statistics field values do not represent cumulative totals; they start from zero each time the library is powered on or reset.

Element Statistics	
Field name	Description
Index	The element index number.
Total Puts	The number of times a cartridge was placed in that element since the library was turned on.
Total Put Retries	The number of times the robot retried placing a cartridge in that element.
Total Pick Retries	The number of times the robot retried picking from that element.
Total Scan Retries	The number of times the robot retried scanning that element.


Tape Drive Statistics

To view statistics for the tape drives, see [page 103](#).

Entry/Exit port statistics

To view statistics for the entry/exit port slots:

1. From the Information Menu, select Statistics, then Element Statistics.
2. From the Element Statistics screen, press **(FirstEEP Elem)**. The entry/exit port slot statistics appear:

				
Main Menu\Info\Statistics				
Entry/Exit Port Statistics				
Index	Total Puts	Total Put Retries	Total Pick Retries	Total Scan Retries
401	1	0	0	0
402	2	0	1	0
403	4	0	0	0
404	5	1	0	0
405	0	0	0	0
First Element	First Drive	First EE Port	Page Up	
Other Options			Page Down	

The following table describes the information in the Entry/Exit Port Statistics screen.

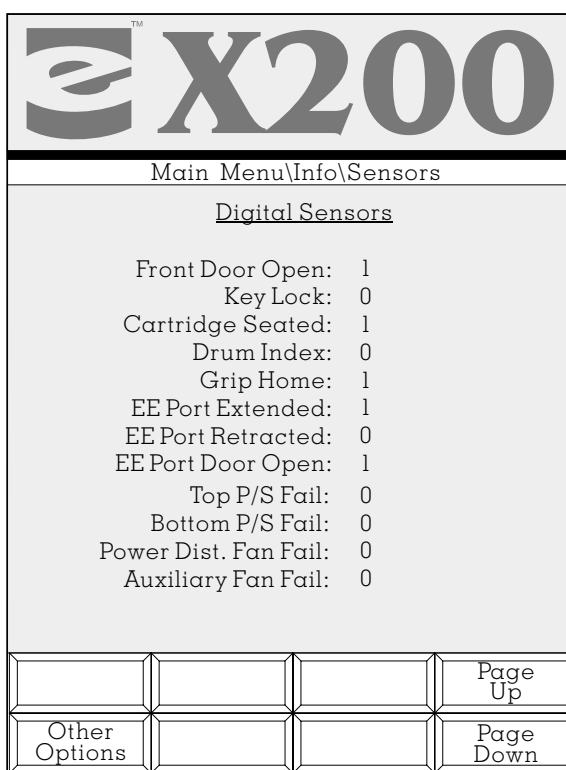
Note: The EE Port Statistics field values do not represent cumulative totals; they start from zero each time the library is powered on.

Entry/Exit Port Statistics	
Field name	Description
Index	The element index number (in this case, the entry/exit port cartridge slot number).
Total Puts	The number of times a cartridge was placed in that EE port slot since the library was turned on.
Total Put Retries	The number of times the robot retried placing a cartridge in that EE port slot.
Total Pick Retries	The number of times the robot retried picking from that EE port slot.
Total Scan Retries	The number of times the robot retried scanning that EE port slot.

Viewing system sensors

The System Sensors screens can assist in troubleshooting hardware problems by displaying the current status of the library's internal mechanical sensors. To view system sensors:

1. From the Information Menu, select System Sensors. The Digital Sensors screen appears:



2. To view additional sensors, press **Page Down**.
3. To display the Analog Sensor screen, press **Page Down** twice.

The following table describes the information in the System Sensors screen.

Digital System Sensors	
Field name	Description
Front Door Open	0 – The library door is closed. 1 – The library door is open.
Key Lock	0 – The library door is unlocked. 1 – The library door is locked.
Cartridge Seated	0 – No cartridge is seated in the robot. 1 – A cartridge is seated in the robot.
Drum Index	0 – The drum is located 180° from its home position. 1 – The drum is not located 180° from its home position.
Grip Home	0 – The gripper is not in the home position; grip fingers are closed. 1 – The gripper is in the home position; grip fingers are open.
EE Port Extended	0 – The entry/exit port is not extended. 1 – The entry/exit port is extended.
EE Port Retracted	0 – The entry/exit port is not retracted. 1 – The entry/exit port is retracted.
EE Port Door Open	0 – The entry/exit port door is closed. 1 – The entry/exit port door is open.
Top P/S Fail	0 – The top library power supply is operational. 1 – The top library power supply has failed.
Bottom P/S Fail	0 – The bottom library power supply is operational. 1 – The bottom library power supply has failed.
Power Dist. Fan Fail	0 – The fan for the power supply is operational. 1 – The fan for the power supply has failed.

Digital System Sensors (continued)	
Field name	Description
Auxiliary Fan Fail	0 – The auxiliary fan is operational. 1 – The auxiliary fan has failed.
Drive <i>n</i> Fan Fail	0 – Tape Drive <i>n</i> 's fan (where <i>n</i> represents the tape drive number) is operational. 1 – Tape Drive <i>n</i> 's fan has failed.
Drive <i>n</i> Present	0 – Tape Drive <i>n</i> is not present. 1 – Tape Drive <i>n</i> is present.

Analog System Sensors	
Field name	Description
+ 5V (mV)	The output of the + 5-volt power supply in millivolts
-12V (mV)	The output of the -12-volt power supply in millivolts
+ 12V (mV)	The output of the + 12-volt power supply in millivolts
+ 24V (mV)	The output of the + 24-volt power supply in millivolts

Viewing the library command history

The Library Command History screen creates a display of the most recent 300 events that have occurred in the library. If you contact Exabyte Technical Support, a technician may ask you to scroll through this history buffer to find a particular event.

To display the library command history:

- 1. From the Information Menu, press the **History** softkey to select Library Command History.
- 2. Scroll through the buffer by pressing **Page Up** and **Page Down**. You can access more information on a specific line by pressing **Page Left** and **Page Right**.
- 3. To display additional information, press **Full History**.
- 4. To exit the command history screen, press **Other Options**.

The following table describes the fields contained in the Command History screen.

Library Command History	
Field name	Description
Inx (Index)	The line number of this event within the Command History. The range is 000 (the most recent event) through 299. The most recent event is displayed first.
Description	Description of the event.
Time	The time, according to the library's internal clock, that the event took place.
Date	The date, according to the library's internal calendar, that the event took place.
From	The process that logged this event.
Line	The line number of the source code that logged this event.
Seq	The sequence number of this event across all system buffers.

Viewing inventory information

The library uses stored inventory information to process SCSI commands from the application software. This stored information can be viewed from the Inventory Menu. Inventory information is generated for the following element index positions:

- Robot
- Cartridge slots
- Entry/Exit port slots
- Tape drives

The Inventory Menu contains a screen for each of the following types of element index data:

- **Bar code labels.** This screen shows whether the bar code scanner could accurately scan the cartridge label in a specified element position.
- **Occupied elements.** This screen shows whether the element contains a cartridge, as well as information about whether a magazine or tape drive is installed in the element position.
- **Element position.** This screen shows the exact location of each element.

Bar code label information

To display bar code label information:

- 1. From the Inventory Menu, select Label Information. The Element Label screen appears.
- 2. To view additional elements, press **Page Up** and **Page Down**. To scroll to the beginning or end of the label information, press **First Page** or **Last Page**.

The following table describes the fields contained in the Element Label screen.

Element Label	
Field name	Description
Index	The element index for which the information is being displayed. (See page 155 for information about the element index numbering scheme.)
Label	If the element location contains a cartridge whose bar code label has been scanned, the Label field contains that cartridge label information.
Label Valid	Indicates whether the Label field is valid, as follows: 0 – The Label field is not valid. 1 – The Label field is valid.

Element Label (continued)	
Field name	Description
Label Error	<p>Indicates whether the bar code scanner was unable to read the cartridge label, as follows:</p> <ul style="list-style-type: none">0 – The bar code scan was successful, a reset condition occurred, or the door was opened.60 – The bar code scanner could not read the bar code label because there was no label on the cartridge.61 – The bar code scanner could not read the bar code label because the label was unreadable.62 – The bar code scanner could not read the label because the magazine is not present.63 – The bar code scanner could not read the label for a single slot because the inventory is questionable.64 – The bar code scanner could not read the label because of a problem with the checksum character.65 – The bar code scanner could not read the label for the EE port slot because the EE port is extended.67 – The library could not collect bar code data for the fixed slot because of a firmware or hardware problem. <p>See Appendix C for Label Error corrective actions.</p>
Send Vol Match	<p>Indicates whether the cartridge label matched the template sent with the last SCSI SEND VOLUME TAG command, as follows:</p> <ul style="list-style-type: none">0 – The label did not match the template.1 – The label matched the template.

Element occupied information

To access element occupied information:

- 1. From the Inventory Menu, press **Occupied Info**. The Occupied Information screen appears.
- 2. To view an element with a higher index, press **Page Down**. To view an element with a lower index, press **Page Up**.

The following table describes the fields contained in the Occupied Information screen.

Occupied Information	
Field name	Description
Index	The element index for which information is being displayed. (See page 155 for information about the element index numbering scheme.)
Address	The SCSI address of this element.
Src (Source Element Index)	The index of the last storage element from which the cartridge was moved.
O (Occupied)	Indicates whether the library considers the specified element location to contain a data cartridge, as follows: 0 – The element location does not contain a data cartridge. 1 – The element location contains a data cartridge.
V (Occupied Valid)	Indicates whether the Occupied flag is accurate, as follows: 0 – The Occupied flag is questionable (may not be accurate). 1 – The Occupied flag is accurate.

Occupied Information (continued)	
Field name	Description
P (Cartridge Magazine or Tape Drive Present)	Indicates whether the magazine or tape drive is installed. If the element index references a storage element, this flag indicates whether the magazine is installed. If the element index references a tape drive, this flag indicates whether that particular drive is installed. The values for this flag are as follows: 0 – The magazine or tape drive is not installed. 1 – The magazine or tape drive is Installed.
A (Accessible)	Indicates whether the robot or tape drive is empty, a cartridge is present, or (in the case of a tape drive) the cartridge is ejected, as follows: 0 – A cartridge is present or loaded in the drive. 1 – The drive is empty, or the cartridge is ejected and ready to be picked.
Type	Indicates the type of element, as follows: Slot – A cartridge slot EEP – An entry/exit port slot Drive – A tape drive Robot – The robot

Element position information

To access element position information:

1. From the Inventory Menu, press **Position Info**. The Position Information screen appears.
2. To view additional elements, press **Page Up** and **Page Down**. To scroll to the beginning or end of the element position information, press **First Page** or **Last Page**.

The following table describes the fields in the Position Information screen.

Position Information	
Field name	Description
Index	The element index number for which information is being displayed. (See page 155 for information about the element index numbering scheme.)
Reach	The distance (in thousandths of an inch) the robot has to move along the reach axis from its home position to touch the magazine or a cartridge in the magazine. (This field is not used for the robot.)
Horz	The distance the robot has to move along the horizontal axis from its home position to the specified element location. (This field is not used for the robot.)
Vert	The distance the robot has to move along the vertical axis from its home position to the specified element location. (This field is not used for the robot.)
Drum	The distance the drum has to rotate from its home position to move the specified element in front of the robot. (This field is not used for the robot.)

12 Library Firmware

This chapter describes how to access the library's firmware (flash and boot code). You may need to access the firmware to perform a firmware upgrade, assist support personnel in a troubleshooting operation, or view the LCD password.

➤ **Important** Only access the firmware if Exabyte Technical Support has advised you to do so. (To contact Technical Support, see “[Contacting Exabyte](#)” on the inside of the back cover.)

This chapter describes how to:

- Upgrade the library or Ethernet flash code via the console
- Upgrade the library or Ethernet flash code via FTP
- Upgrade the tape drive firmware via a drive monitor interface
- Create a diagnostic or bar code listing via the console interface
- Create a library or Ethernet diagnostic listing via FTP
- View the LCD password

This chapter uses the following conventions:

- Keys shown boldfaced in brackets (for example, **[Enter]**), are keys you press on your host computer’s keyboard.
- Words shown in Courier (for example, `flash`), are commands you type.

Upgrading firmware via the console interface

These instructions describe how to upgrade the library or Ethernet flash code using the console interface and a terminal emulation program (such as CHS Terminal or HyperTerminal).

Note: Although you can download new Ethernet firmware via the console interface, you cannot make a backup copy of the current Ethernet firmware from this interface.

Upgrading firmware via the console interface involves the following steps:

✓	Step	Description
	1	Connect the serial cable.
	2	Set the library’s baud rate.
	3	Access the console interface.
	4	Copy the current flash code.
	5	Transfer the new flash code.
	6	Transfer the new boot code (if necessary).

Before you begin

Before accessing the console interface, you must set up the following hardware and software environment:

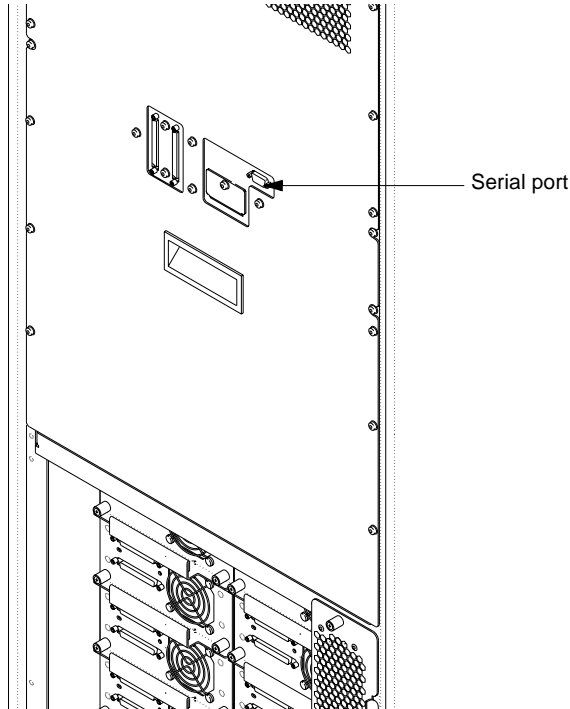
- Host computer that uses an RS232 serial port.
- A straight-through 9-pin serial cable (not a null modem cable).
- New firmware for the library or Ethernet card. You can download new firmware from Exabyte's web site (www.exabyte.com), or you can contact Exabyte Technical Support.
- Software that has the following options set (if applicable):

Option	Setting
Port setting: Data bits	8
Port setting: Parity	None
Port setting: Stop bits	1
Port setting: Flow control	None
Function, arrow, and control keys act as	Terminal keys
Emulation	ANSI
Data transfer protocol (for writing)	XMODEM
Font	Terminal
Baud rate	CHS Terminal supports up to 19,200 bps

Note: Exabyte provides a PC-based program, CHS Terminal, that supports the required protocol. You can download CHS Terminal from Exabyte's web site or request it from Exabyte Technical Support.

Step 1 – Connect the serial cable

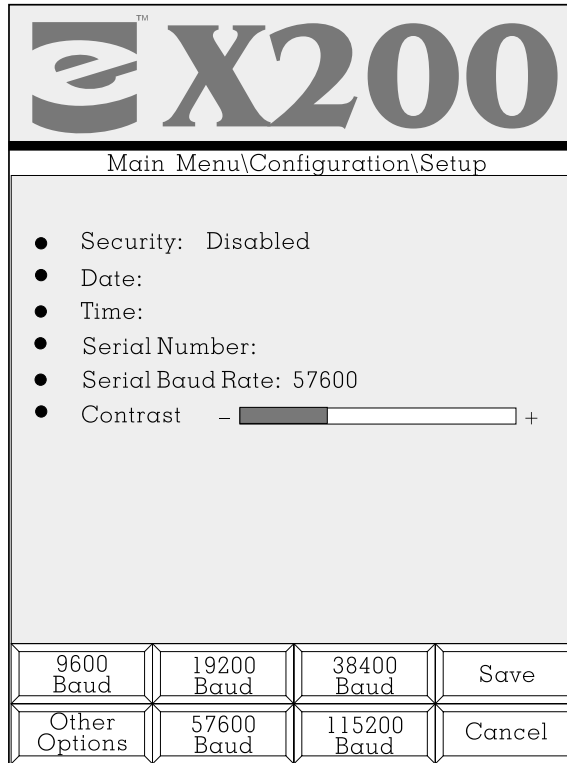
To connect the serial cable to the library and host computer, connect the 9-pin cable to the back of the library and to the host computer. The following figure shows the location of the 9-pin serial port on the back of the library.



Step 2 – Set the library's baud rate

1. Make sure the library is in a ready state (idle operating status, no errors, and so on).
2. If necessary, disable security (see [page 62](#)).

3. From the Configuration Menu, select System Setup, then press **BaudRate**. The following screen appears:



eX200

Main Menu\Configuration\Setup

- Security: Disabled
- Date:
- Time:
- Serial Number:
- Serial Baud Rate: 57600
- Contrast - +

9600 Baud	19200 Baud	38400 Baud	Save
Other Options	57600 Baud	115200 Baud	Cancel

4. Select the baud rate that matches your host baud rate.

➤ **Important** Do not specify a baud rate for the library that is faster than the baud rate for your host.

5. Press **Save** to accept your choice.

Step 3 – Access the console interface

To access the console interface:

1. From your host computer, access the software you are using to communicate with the library (for example, CHS Terminal).
2. If your monitor displays a blank screen with a box along the bottom, type `redraw` and then press **[Enter]**.
3. Type `help` and then press **[Enter]** to display the Help screen, as shown in the following figure.

```

Fi Help | Alt-L Log is OFF | Alt-J COM1: | Alt-B 19200 | Alt-X eXit | 17:32:10
Generic Commands:
  help [<process_name>] - show available commands
  <process_name>        - run console process
  redraw  dmp  bcdump  shouerror
Console Screen Names:
autoclean  config  drives  enet  laser  inv  posit  stats
barcode    demo    dstats  flash  mail  modesel2  scsim  xcard
chip        diag    eepron  hist  modesel1  motion  sensors

[ 17:19:43 Exabyte X200 V2.2.2  Pending:CONSOLE  State:CONSOLE  ]

```

Note: If garbled characters appear on your screen, make sure you have the same baud rate set for the host as you do the library. (For CHS Terminal users, the baud rate displays next to `Alt-B` on the top of the screen.)

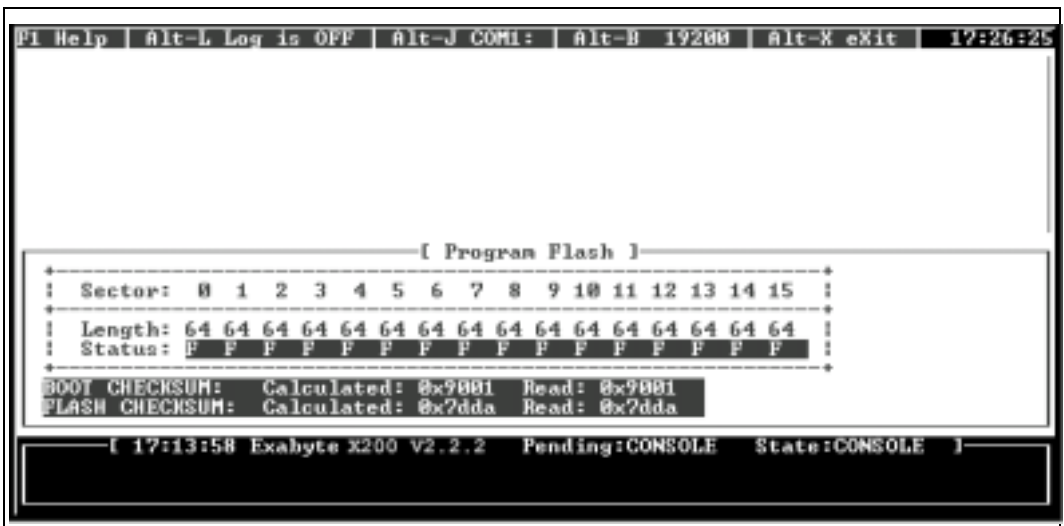
Step 4 – Copy the current flash code

As a precautionary measure, you can make a copy of the current library or Ethernet flash code. You can do this by using either a SCSI command or the console Read Firmware command (if supported by your software).

To make a copy of the current library firmware by using a SCSI command, use the READ BUFFER or READ FIRMWARE SCSI command. For more information about using the SCSI commands, refer to *Exabyte X80 and X200 Libraries SCSI Reference*.

To make a copy of the current library flash code by using the console Read Firmware command, follow these steps:

1. From the Help screen, type `flash`. The Program Flash screen appears:



2. To copy the current library flash code, type `rflash` and then press **[Enter]**.

3. Press **[Alt-D]**.
4. Use your terminal emulation program to specify the destination location (path and filename) for the current firmware.

Step 5 – Transfer the new flash code

To transfer the new flash code to the library or Ethernet card:

1. From the Program Flash screen (shown below), transfer the flash code file, as follows:
 - For the library flash code, type `pflash`
 - For the Ethernet flash code, type `penetflash`

```

FI Help | Alt-L Log is OFF | Alt-J COM1: | Alt-B 19200 | Alt-X eXit | 17:26:25

[ Program Flash ]
+-----+
| Sector: 0 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 |
+-----+
| Length: 64 64 64 64 64 64 64 64 64 64 64 64 64 64 64 64 |
+-----+
| Status: F F F F F F F F F F F F F F F F |
+-----+
BOOT CHECKSUM: Calculated: 0x9001 Read: 0x9001
FLASH CHECKSUM: Calculated: 0x7dda Read: 0x7dda

[ 17:13:58 Exabyte X200 V2.2.2 Pending:CONSOLE State:CONSOLE ]

```

2. Press **[Enter]**, then **[Alt-S]**.

The library erases the current flash code and then displays the following prompt: Begin XMODEM download of flash code.

3. Use your terminal emulation program to specify the source location (path and filename) of the new flash code.

Note: If necessary, CHS Terminal users can use wild card characters (*.*) and then press **[Enter]** to search the host's hard drive directories for the desired file name.

4. Select or type in the file name you want and then press **[Enter]**.

CAUTION

If you are transferring Ethernet flash code, wait until the library automatically resets (indicating that the transfer of code is complete) before attempting to perform any library operations.

The system initiates the firmware upgrade and displays its progress on the screen. When the upgrade is successfully completed, the library automatically resets.

Step 6 – Transfer the new boot code

The library and Ethernet boot code versions must correspond to the new library and Ethernet flash code versions. To make sure you have the appropriate code levels for your library, check the Exabyte web site at www.exabyte.com. If necessary, you can transfer updated boot code to the library or Ethernet card.

CAUTION

To transfer boot code, contact Exabyte Technical Support for assistance (see “[Contacting Exabyte](#)” on the inside of the back cover).

Upgrading flash code via FTP

These instructions describe how to upgrade the library or Ethernet flash code via FTP.

Upgrading flash code via FTP involves the following steps:

✓	Step	Description
	1	Connect the Ethernet cable.
	2	Access the FTP utility.
	3	Copy the current flash code.
	4	Rename the new flash code.
	5	Transfer the new flash code.
	6	Transfer the new boot code.

Before you begin

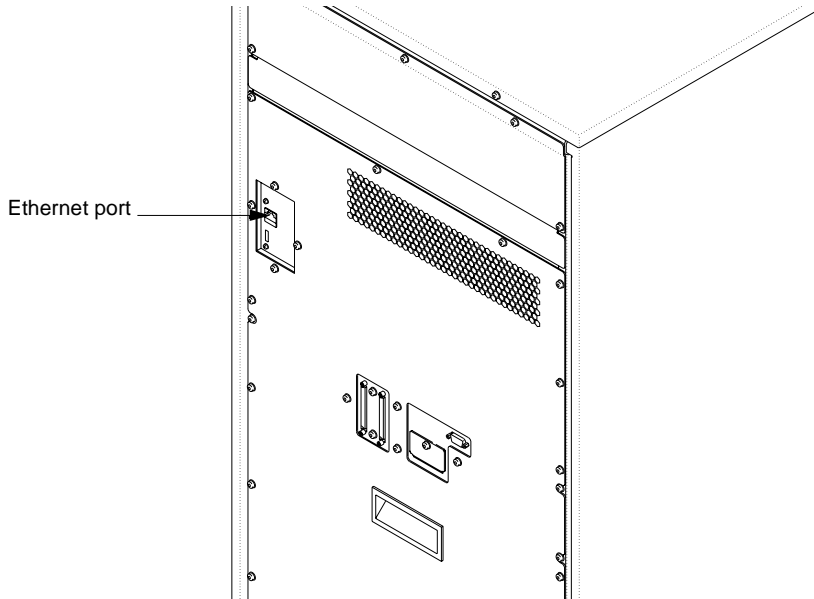
To access the new flash code via FTP, you must set up the following hardware and software environment:

- Host computer that uses a pin-through-hole RJ-45 shielded Ethernet connector.
- A Category 3 (10BaseT connection) or Category 5 (100BaseT connection) data-grade cable.
- New flash code for the library or Ethernet card. You can download new firmware from Exabyte’s web site (www.exabyte.com), or you can contact Exabyte Technical Support.
- Software that supports RFC 959 file transfer protocol.

Step 1 – Connect the Ethernet cable

To connect the Ethernet cable to the library and host computer:

1. Insert one end of the cable into the Ethernet port (shown in the following figure) until you hear it snap into place.



2. Connect the other end of the cable to the computer where your FTP utility is installed.

Step 2 – Access the FTP utility

From your host computer, access the FTP utility you are using to communicate with the library, as follows:

1. Make sure the library is in a ready state (idle operating status, no errors, and so on).

2. Activate the FTP utility you are going to use to transfer the flash code to the library or Ethernet card.

Note: If you do not know the FTP user name or password, you can view them from the Ethernet Security screen on the library's front panel (see [page 72](#)).

Step 3 – Copy the current flash code

As a precautionary measure, you can make a copy of the current library or Ethernet flash code. You can do this by using an FTP command.

To copy the current flash code, follow these steps:

1. Create a directory named after the current (not the new) flash code version number. For example, if the current library flash code version is 2.1.7, name the directory `2_1_7`.

Note: If necessary, you can obtain the current library or Ethernet flash code version number from the Information screen on the library's LCD. See [page 174](#).

2. Copy the current flash code from the library or Ethernet card into the directory you just created, as follows:
 - For the library, get the file named `arrowhed.sqs`
 - For the Ethernet card, get the file named `enet.sqs`

Step 4 – Rename the new flash code

Before you can transfer the new flash code to the library or Ethernet card, you need to rename the new file so that the library can recognize it when the file is transferred via FTP.

To rename the new flash code file:

1. Create a directory named after the new flash code version number. For example, if the new library flash code is 2.4.4, name the directory 2_4_4. If the new Ethernet flash code is 1.11.7, name the directory 1_11_7, and so on.
2. Download the new library or Ethernet flash code file into this directory.
3. In the directory that contains the new flash code file, rename the file as follows:
 - For the library flash code, rename the file `arrowhed.sqs`
 - For the Ethernet flash code, rename the file `enet.sqs`

Step 5 – Transfer the new flash code

Use the FTP command for your utility to transfer the new flash code to the library or Ethernet card, as follows:

- For the library, put `arrowhed.sqs`
- For the Ethernet card, put `enet.sqs`

➤ **Important** Make sure you obtain this file from the directory named after the *new* library or Ethernet flash code version.

The system initiates the code upgrade, displaying its progress on the library's LCD screen. When the upgrade has completed successfully, the library automatically resets.

CAUTION

Do not attempt to perform library operations or power down the library until after the library automatically resets.

Step 6 – Transfer the new boot code

The library and Ethernet boot code versions must correspond to the new library and Ethernet flash code versions. To make sure you have the appropriate code levels for your library, check the Exabyte web site at www.exabyte.com. If necessary, you can transfer updated boot code to the library or Ethernet card.

CAUTION

To transfer library or Ethernet boot code, contact Exabyte Technical Support for assistance (see [“Contacting Exabyte”](#) on the inside of the back cover).

Upgrading the tape drive firmware

These instructions describe how to upgrade the firmware using a drive monitor program.

Note: Check Exabyte’s web site at www.exabyte.com for the most current version of the drive monitor program.

Upgrading the tape drive firmware with a drive monitor program involves the following steps:

✓	Step	Description
	1	Place the tape drive in pass-thru mode.
	2	Configure the drive monitor program.
	3	Transfer the new firmware.
	4	Upgrade firmware for additional drives.

Before you begin

Before accessing the drive monitor program, you must set up the following hardware and software environment:

- Host computer that uses an RS232 serial port.
- A straight-through 9-pin serial cable (not a null modem cable) connecting the library to the host computer (see [page 202](#)).
- New firmware for the tape drive. You can download new firmware from Exabyte's web site (www.exabyte.com), or you can contact Exabyte Technical Support.
- Drive monitor program. Exabyte provides a PC-based drive monitor software program that you can download from Exabyte's web site (www.exabyte.com) or request from Exabyte Technical Support.

Note: Another PC-based program, EXPERT, is also available from Exabyte. If you want to use EXPERT, contact Exabyte Technical Support.

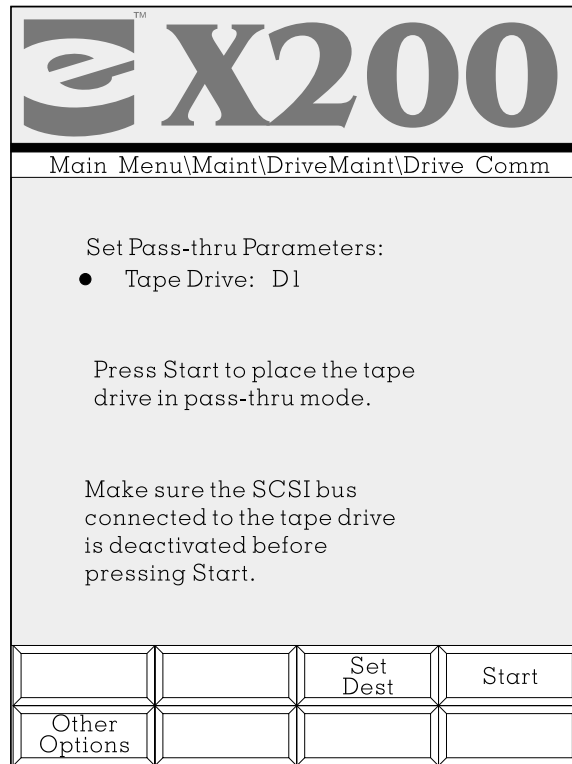
Step 1 – Place the drive in pass-thru mode

The tape drive must be in pass-thru mode to communicate with the library's serial port.

To place a tape drive in pass-thru mode:

1. Make sure the library is in a ready state (idle operating status, no errors, and so on).
2. If necessary, disable security (see [page 62](#)).
3. Make sure the library is in LCD mode (see [page 85](#)).
4. From the Maintenance Menu, press the **Drive Maint** softkey.

5. Press the **Drive Comm** softkey. The following screen appears:



6. Press **Set Dest**, then use the softkeys to select the tape drive you want to place in pass-thru mode.
7. When you have selected the correct tape drive, press **Save**.
8. Press **Start**.

The tape drive is now in pass-thru mode and is ready to communicate through the library's serial port.

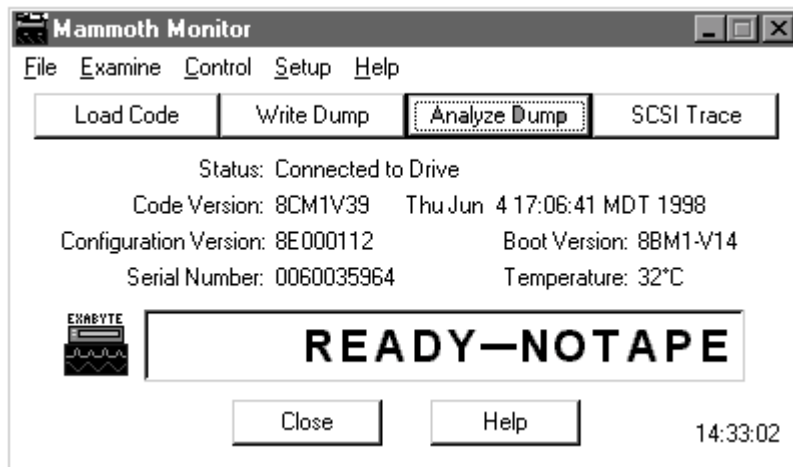
Step 2 – Configure the drive monitor software

This section describes how to configure Mammoth Monitor, the drive monitor software program for Exabyte Mammoth drives provided by Exabyte.

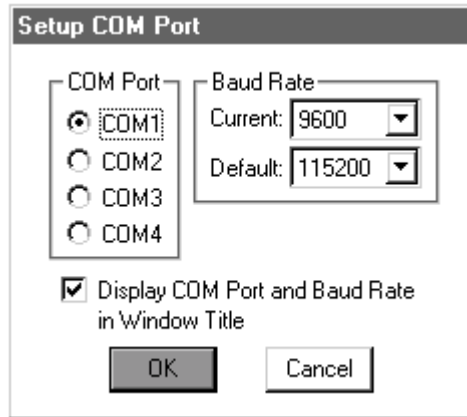
Note: The M2 drive may use a different monitor program. Check the Exabyte web site (www.exabyte.com) for the most current drive monitor information.

To configure Mammoth Monitor:

1. If necessary, download the Mammoth Monitor software from Exabyte's web site. Make sure you download the version that matches your operating system.
2. Install Mammoth Monitor on your host computer and then launch the software. The following screen appears:



3. Click on Setup. The following screen appears:



4. Select the COM Port for the computer's serial port communication.

Note: You do not need to set the baud rate; Mammoth Monitor will automatically adjust it to 9600.

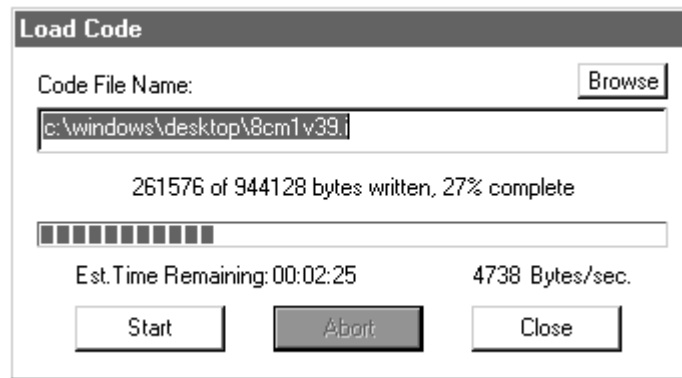
Step 3 – Transfer the new firmware

To transfer the tape drive firmware, follow these steps:

1. From Mammoth Monitor's main screen, click **Load Code**.
2. A dialog box appears, prompting you for the filename. Specify the source location (path and filename) of the new firmware file.

3. Click **Browse** or type in the filename you want and then click **Start**.

After you have confirmed this selection, the system initiates the firmware upgrade and displays its progress on the screen, as follows:



After the firmware transfer is complete, the message “Load Code Complete” appears. You can now upgrade firmware for additional drives in the library, if necessary.

Step 4 – Upgrade firmware for additional drives

1. After the firmware is transferred to the first drive, press the **Done** softkey on the library’s front panel; then press **OK**.
2. Press the **Drive Comm** softkey.
3. Press **SetDest**, then use the softkeys to select the next tape drive you want to place in pass-thru mode.
4. When you have selected the correct tape drive, press **Save**.

5. Press **Start**.

The tape drive is now in pass-thru mode and is ready to communicate with the library's serial port.

6. To transfer the firmware to the drive, repeat [“Step 3 – Transfer the new firmware” beginning on page 217](#).
7. For all remaining drives, repeat [“Step 4 – Upgrade firmware for additional drives” beginning on page 218](#).

Creating a library diagnostic or bar code listing via the console interface

If you report a problem to Exabyte Technical Support, you may be asked to create a library diagnostic listing or a bar code listing via the console interface. A diagnostic or bar code listing is created when you use a terminal emulation program (such as CHS Terminal) to send an ASCII copy of the diagnostic buffer from the library to the host computer. This buffer information can be used by support personnel to troubleshoot incidents with the library.

Before you begin

Before accessing the console interface, you must set up the following hardware and software environment:

- Host computer that uses an RS232 serial port.
- A straight-through 9-pin serial cable (not a null modem cable).
- Software that supports ANSI 3.64 terminal protocol and XMODEM data transfer protocol, such as CHS Terminal (see [page 201](#) for additional software settings).

Create the diagnostic listing

To create a library diagnostic or bar code listing:

1. If necessary, connect the serial cable to the library and the host computer (see [page 202](#)).
2. Make sure the library's baud rate matches the host baud rate (see [page 202](#)).
3. From your host computer, access the software you are using to communicate with the library (for example, CHS Terminal).
4. From the Help screen (see [page 204](#)), type the appropriate command, as follows:
 - For a library diagnostic listing, type `dump`
 - For a bar code listing, type `bcdump`
5. Press **[Enter]**.
6. Using your terminal emulation program, specify the file name for the diagnostic listing and specify ASCII as the file transfer type for the diagnostic or bar code data. (For CHS Terminal users, press **[Alt-i]** and specify the file name.)

Note: If you do not specify a path with the file name, the file is written to the default directory on the current drive.
7. Press **[Enter]**.
8. When the file is completely transferred, your terminal emulation program may require you to close the file and press **[Enter]** to return to the console screen.

Creating a library or Ethernet diagnostic listing via FTP

If you report a problem to Exabyte Technical Support, you may be asked to create a library or Ethernet diagnostic listing via FTP. A library or Ethernet diagnostic listing is created when you use an FTP utility to send an ASCII copy of the diagnostic buffer from the library to the host computer. This buffer information can be used by support personnel to troubleshoot incidents with the library.

Before you begin

To access the new firmware via FTP, you must set up the following hardware and software environment:

- Host computer that uses a pin-through-hole RJ-45 shielded Ethernet connector.
- A Category 3 (10BaseT connection) or Category 5 (100BaseT connection) data-grade cable.
- Software that supports RFC 959 file transfer protocol.

Create the diagnostic listing

To create a library or Ethernet diagnostic listing via FTP:

1. If necessary, connect the Ethernet cable to the library and the host computer (see [page 209](#)).
2. From your host computer, activate the FTP utility you are going to use to send the diagnostic buffer information from the library to the host computer.

3. Make sure the FTP file transfer type is set to ASCII.
4. Use the FTP command for your utility to get the diagnostic listing, as follows:
 - For a library diagnostic listing, get `libtrace.txt`
 - For an Ethernet diagnostic listing, get `etrace.txt`
5. If necessary, specify a destination location (path and filename) for the diagnostic listing.

Viewing the LCD password

You can view the LCD password from the Configuration Information screen on the console interface.

Before you begin

Before accessing the console interface, you must set up the following hardware and software environment:

- Host computer that uses an RS232 serial port.
- A straight-through 9-pin serial cable (not a null modem cable).
- Software that supports ANSI 3.64 terminal protocol and XMODEM data transfer protocol, such as CHS Terminal (see [page 201](#) for additional software settings).

View the LCD password

To view the LCD password:

1. If necessary, connect the serial cable to the library and the host computer (see [page 202](#)).
2. Make sure the library's baud rate matches the host baud rate (see [page 202](#)).
3. From your host computer, access the software you are using to communicate with the library (for example, CHS Terminal).
4. From the Help screen (see [page 204](#)), type `config` and then press **[Enter]**. The Configuration Information screen appears:

```

Fi Help | Alt-L Log is OFF | Alt-J COM1: | Alt-B 19200 | Alt-X eXit | 17:14:54
[ Configuration Information ]
Library Serial Number: INVALID      Laser V Offset: 21      -- Move Info --
AHC Assembly Rev: 803              Laser H Offset: 4      In Progress: 0
AHC Secret No.: 2b1478f1          Laser PWM Value: 84    Load Drive: 1
EEPROM Secret No.: 2b1478f1                               Source: 014
Max Addressable Elem.: 80          LCD Password: 000      Destination: 057
Total Slots Installed: 80

Current Clock: Tue Nov 24 1992 17:02:26

[ 17:02:27 Exabyte X200 V2.2.2 Pending:CONSOLE State:CONSOLE ]

```

5. You can view the LCD password value to the right of the field name. In the example above, the LCD password is set to 000.

Notes

13 Troubleshooting

This chapter provides a list of suggestions for solving problems that may occur when you are installing and operating the library and the enclosed tape drives. The instructions in this chapter provide basic troubleshooting guidelines.

This chapter is divided into the following sections:

- Library installation problems
- Library operation problems
- Tape drive operation problems
- Advanced troubleshooting

Note: If an error code is displayed on the LCD, refer to [Appendix C](#). If LEDs on the tape drive are flashing, see [page 94](#).

Library installation problems

If your library and application software are not communicating after installation, check the following:

- ✓ **SCSI IDs.** Make sure that the SCSI IDs you selected for the tape drives and library are not the same as the ID used by any other SCSI device on that bus, including the SCSI adapter card. Refer to [page 56](#) for information about setting the SCSI IDs.

➤ **Important** The library and tape drives must each have a unique SCSI ID within each SCSI bus. Because you may have multiple buses, the library does not check for duplicate SCSI IDs. It is your responsibility to make sure you do not assign duplicate IDs within a bus.

- ✓ **SCSI bus connections.** Make sure that you have connected the SCSI cables or terminators to the appropriate SCSI connectors on the back of the library. See [page 33](#) and [Appendix B](#) for more information.
- ✓ **SCSI cabling.** Make sure that all SCSI cables are securely connected at both ends.
- ✓ **LVD, and HVD devices.** Make sure the devices on the bus are all LVD or all HVD. These devices include the library, tape drives, controller cards, cables, terminators, and any other devices on the SCSI bus. Do not mix LVD and HVD on the same SCSI bus.

- ✓ **Narrow SCSI and wide SCSI.** Make sure all devices within the library are wide SCSI, or use appropriate SCSI adapters to connect the wide library to narrow devices on the SCSI bus (see [page 237](#)).
- ✓ **SCSI cable lengths.** Make sure the internal SCSI cabling does not exceed maximum lengths (see [page 241](#)).
- ✓ **Termination.** Make sure the SCSI buses are properly terminated as described in [Appendix B](#). If one SCSI device previously terminated the SCSI bus but is no longer at the physical end of the bus, remove the terminators from that device.
- ✓ **Compatibility.** Make sure that your tape drives and library are compatible with the SCSI adapter card and application software you plan to use.
- ✓ **SCSI adapter card installation.** Make sure that you installed your SCSI adapter card correctly. Refer to the documentation that came with your card for installation and troubleshooting instructions. Pay special attention to steps describing setting various jumpers and switches on the card. Make sure that the card is properly seated.
- ✓ **Software installation.** Make sure that your application software is installed correctly. (Refer to the software documentation.) Pay special attention to steps that describe how to configure the software for use with the library.
- ✓ **Control mode.** Make certain the library is operating in the correct control mode. For most applications, the control mode should be set to SCSI. See [page 84](#) for more information.

After checking the items above, reset the library as described on [page 92](#).

Library operation problems

If the library has been successfully operating in the past, but is now experiencing problems, check the following:

- ✓ **Control mode.** If you are using an application software package to control robot operations, the library must be set to SCSI mode. See [page 85](#) for more information.
- ✓ **Security.** Make sure that security is set correctly for the operation you are trying to perform. If security is enabled, you cannot perform many operations on the LCD and you cannot open the door. Security can be enabled from the LCD (see [page 62](#)) or from your application software with a SCSI command.
- ✓ **Door open.** Make sure the door is closed and locked. You can check the Front Door Open and Key Lock lines on the System Sensors screen to determine if the door and key lock sensors are properly working (see [page 189](#)).
- ✓ **Robot operation.** You can use the selections in the Maintenance Menu (Library Command and Library Diagnostics) to determine if the robot is functioning properly. See [page 165](#).
- ✓ **Fuse.** Make sure the fuse is good (check for a broken filament inside the glass cylinder). To replace a fuse, see [page 109](#).
- ✓ **Firmware level.** Make sure your library contains correct versions of library flash and boot code. To view the current library code versions, see [page 174](#). To determine whether these code versions are the most current, check the Exabyte web site at www.exabyte.com.

Tape drive operation problems

If you have been successfully operating the application software and library in the past, but are now experiencing problems reading and writing data, check the following:

- ✓ **Write-protect switch.** If you are writing data, make sure the cartridge is write enabled (move the write-protect switch toward the edge of the cartridge).
- ✓ **Cartridge brand.** Make sure you are using a supported data cartridge for the drive model contained in your library. See [page 42](#) for more information.
- ✓ **Cartridge age.** If the cartridge has been in use for a long time or if it has been used frequently, try using a new cartridge.
- ✓ **Cleaning.** If your library contains Mammoth drives, or if you have M2 drives but are using standard AME media, clean the tape drive as described on [page 96](#). Make sure you are using a cleaning cartridge recommended by Exabyte (see [page 96](#)).

Advanced troubleshooting

If the library or a tape drive experiences a problem that you report to Exabyte Technical Support, you may be asked to create a diagnostic listing. To create a diagnostic listing, you can use the library's serial port and a console interface program, or you can use the Ethernet port and an FTP utility. For more information about how to create diagnostic listings, see [Chapter 12](#).

To report a problem to Exabyte Technical Support, see [“Contacting Exabyte”](#) on the inside of the back cover.

Notes

A Specifications

This appendix provides specifications for the library, including:

- Storage capacities
- Overall specifications
- Power cord requirements
- SCSI cable specifications
- SCSI terminator requirements
- SCSI adapter requirements
- Ethernet cable specifications

Storage capacities

The storage capacity of the X200 library varies according to the type of drive and media contained in the library. The table below summarizes the storage capacity of a library containing M2 tape drives.

Exabyte X200 with M2	Capacity (using 225-meter SmartClean™ data cartridges) ^a
40 cartridges	6.0 terabytes (TB)
80 cartridges	12.0 TB
120 cartridges	18.0 TB
160 cartridges	24.0 TB
200 cartridges	30.0 TB

^a Assumes a 2.5:1 compression ratio. Actual compressed capacity varies depending on the type of data being recorded.

The table below summarizes the storage capacity of a library containing Mammoth tape drives.

Exabyte X200 with Mammoth	Capacity (using 170-meter standard AME data cartridges) ^a
40 cartridges	1.6 TB
80 cartridges	3.2 TB
120 cartridges	4.8 TB
160 cartridges	5.4 TB
200 cartridges	6.0 TB

^a Assumes a 2:1 compression ratio. Actual compressed capacity varies depending on the type of data being recorded.

Overall specifications for the library

General specifications	
Interface	SCSI-2, Ultra, or Ultra2
Maximum sustained data transfer rate ^a	30.0 MB/sec., compressed (M2) 6.0 MB/sec., compressed (Mammoth)
Size and weight	
Size (standalone model)	56.1 high x 19.0 wide [top] x 29.0 long (inches) (142.4 x 48.3 x 73.6 cm) 56.1 high x 27.0 wide [bottom] x 29.0 long (inches) (142.4 x 68.6 x 73.6 cm)
Size (rack-mount conversion)	52.5 high x 17.5 wide [back] x 29.0 long (inches) 52.5 high x 19.0 wide [front] x 29.0 long (inches) (133.3 x 44.5 [back] x 73.6 cm) (133.3 x 48.3 [front] x 73.6 cm)
Weight (standalone) ^b	450.0 lb (204.1 kg)
Weight (rack-mount) ^b	365.0 lb (165.6 kg)
Operating environment	
Ambient temperature	+ 5°C to + 35°C (+ 41°F to + 95°F)
Relative humidity	20% to 80%, noncondensing
Wet bulb	26°C (79°F) max
Power	
Input voltages	Accepts 100 to 240 VAC at 50 to 60 Hz; automatic AC input voltage selection.
Power consumption	217 watts (average AC true power, idle) 312 watts (maximum AC true power, operating)
BTU output	85 BTU/hour minimum; 2,322 BTU/ hour maximum

^a Assumes a 2.5:1 compression ratio for M2 and a 2:1 compression ratio for Mammoth.

^b Ten Exabyte M2 or Mammoth tape drives, 40 magazines, and one power supply installed in the library.

Power cord requirements

The library is shipped with a seven-foot (2.1 meter), 18 AWG, 3-conductor AC power cord for 120 volt use in the United States and Canada. The power cord has a molded NEMA 5-15P male connector on one end and a molded IEC 320 female connector on the other end. The power cord is UL Listed and CSA Certified.

Other voltages and international use

If you are planning to use an input voltage other than 120 volts AC or if you plan to use the library outside of the United States or Canada, you must supply your own power cord.

Criteria for U.S. and Canadian 220 VAC power cord

- It must have a molded NEMA 6-15P attachment plug on one end.
- It must have a molded IEC 320 female connector on the other end.
- The cordage must be an SJT or SVT type, 3-conductor, 18 AWG minimum.
- The power cord must comply with local electrical code.

Criteria for international 230 VAC power cord

- It must have an attachment plug of the proper type, rating, and safety approval for the intended country.
- It must have an IEC 320 female connector on one end.
- The cordage must be adequately rated and harmonized to CENELEC publication HD-21.

SCSI cable specifications

Exabyte recommends wide SCSI cables that comply with the SCSI-3 specification and meet the specifications listed in the following table.

	LVD SCSI configuration	HVD SCSI configuration
Connector type (to library or tape drives)	68-pin, high-density, shielded, male connector	
Recommended impedance	110 ohms	88 ohms

Cable length for LVD configurations

The maximum allowable length of an LVD SCSI bus, including all internal and external cables, is specified as follows:

- If you have more than two devices on the LVD bus, the maximum allowable length is 12 meters (39 feet).
- If you are making a point-to-point connection (target and initiator only), the maximum length is 25.0 meters (82 feet).

Cable length for HVD configurations

The total length of all internal and external cables on the SCSI bus should not exceed 25.0 meters (82 feet).

Determining the cable length for each bus

1. For each bus, add the lengths of all external SCSI cables.
2. To that total, add the internal SCSI cable lengths used by the library and tape drives, as appropriate:
 - For each tape drive connected to the SCSI bus, add 13.25 inches (33.7 centimeters) to allow for the cable used by the drive inside the library.
 - If the library is connected to the SCSI bus, add 29.9 inches (75.9 centimeters) for the internal cable used by the library itself.

SCSI terminator specifications

The SCSI terminator must match the wide LVD or wide HVD SCSI configuration of the library. In addition, all termination must be external. Do not use internal terminators to terminate the library or the tape drives.

For HVD buses, Exabyte recommends AMP Amplimite 869515-1 SCSI terminator. For LVD buses, Exabyte recommends AMP Amplimite 796051-1 SCSI terminator.

SCSI adapter specifications

The wide-to-narrow SCSI adapter, used to connect the wide (68-pin) HVD library to a narrow (50-pin) HVD SCSI bus, must terminate the unused data lines in the library's wide SCSI configuration.

A 68-pin female to 50-pin male HVD adapter, part number 320225, is available from Exabyte. (Since LVD is available in wide only, LVD adapters are not available.)

➤ **Important** If you use an adapter other than the one available from Exabyte, make sure it terminates the unused data lines.

Ethernet cable specifications

The Ethernet port connector is a pin-through-hole RJ-45 shielded connector. To connect to the Ethernet port, use an approved Category 3 (10BaseT connection) or Category 5 (100BaseT connection) data-grade cable compliant with EIA/TIA 568.

Notes

B SCSI Configuration

This appendix provides an overview of the *Small Computer System Interface 2 (SCSI-2)* and gives an overview of how to configure the SCSI bus. *SCSI* is a standard specification that allows an application running on a host computer to communicate with peripheral SCSI devices, such as the library and the enclosed tape drives. The library uses SCSI commands to receive instructions from the host and to report its status to the host.

SCSI components

The SCSI system consists of the following components:

- **Initiator.** The host computer system acts as the initiator of commands. It consists of the application software, the operating system, the device driver, and the SCSI adapter card.
- **Bus.** The SCSI cables connected to the adapter card and to the library (as well as other devices on the bus) provide a pathway (or “bus”) for passing commands.
- **Targets.** The library and the tape drives are peripheral devices (or targets) that are capable of receiving commands from the host. Up to 16 devices can be connected to a wide SCSI bus, in what is referred to as a *daisy chain*.

Installing the library on the SCSI bus

This section provides the basic rules and considerations for setting up the library on the SCSI bus.

Single-ended, HVD, or LVD

The Exabyte X200 supports an LVD (low-voltage differential) or HVD (high-voltage differential) SCSI configuration. If you have an LVD library, every SCSI device attached to the SCSI buses connecting to or from the library must be LVD. If you have an HVD library, every SCSI device must be HVD. These SCSI devices can include the tape drives installed in the library, the adapter card installed in the host computer, additional devices attached to the SCSI bus, and terminators.

Although LVD SCSI is compatible with single-ended SCSI, the internal SCSI cable lengths for the X200 LVD library may cause the total cable length to exceed the maximum length allowed for a single-ended bus (see [page 235](#)). Exabyte therefore does not support single-ended devices on the library's LVD SCSI bus.

CAUTION

Do not connect the LVD library to a single-ended bus. Doing so may cause the bus to hang.

Also, do not mix LVD and HVD devices on the same SCSI bus, or you may damage the devices attached to that bus.

Narrow or wide SCSI

The Exabyte X200 library supports wide SCSI only. The tape drives installed in the library also support wide SCSI only.

If you plan to connect the wide HVD library to a narrow HVD SCSI bus, you need to use SCSI cable adapters. See [page 237](#) for HVD adapter specifications.

Note: Since LVD is available in wide only, LVD adapters are not available.

Fast SCSI

The library supports fast SCSI, which does not require any special cabling or configuration. In addition, an LVD SCSI interface allows the library and tape drives to be placed on the same bus as Ultra and Ultra2 SCSI devices without slowing the performance of these devices. However, proper cable lengths, stub length, and termination are more important on a fast SCSI bus than on a regular SCSI bus.

SCSI cabling

When connecting the library and other devices on the SCSI bus, follow these guidelines for SCSI cabling:

- ✓ **Total Length.** Make sure the total length of all internal and external cables on the LVD SCSI bus does not exceed 39 feet (12.0 meters). If your LVD SCSI bus is a point-to-point connection (target and initiator only) or if the library SCSI bus is HVD, make sure the total length does not exceed 82 feet (12 meters).

- ✓ **Internal cabling.** You must include the amount of internal cabling in your calculations. See “Determining the cable length for each bus” on [page 236](#) for information.

If you have any other external devices on the bus (not installed inside your host computer), these devices may have some amount of internal SCSI cabling as well.

Termination

If the library or any of the tape drives is the last device on the SCSI bus, you must attach a terminator to the appropriate SCSI connector at the back of the library. For the Exabyte X200, the terminator configuration must be wide LVD or wide HVD.

SCSI IDs

Each device on a SCSI bus must have a unique ID. The host computer uses these IDs to identify each device. The SCSI ID also determines which device has priority when more than one device is trying to communicate with the host. The lower the ID, the lower the priority of the device.

Note: The SCSI ID does not depend on physical location. For example, the last device on a multi-device SCSI bus can have a SCSI ID of 2.

The library and tape drives each use one SCSI ID, totalling up to 11 SCSI IDs. Separate IDs allow the library and tape drives to operate as independent devices, receiving different sets of SCSI commands from the host.

C Error Codes

This appendix describes the error codes that appear on the library's LCD (liquid crystal display). LCD error codes do not reflect tape drive errors. For information about tape drive errors, contact Exabyte Technical Support (see [“Contacting Exabyte”](#) on the inside of the back cover).

CAUTION

Library components can be replaced only by Exabyte-approved service providers. If you cannot find an obstruction or other obvious cause for the problem, contact your service provider. Unless you have a self-maintenance contract, do not attempt to replace any components. If you do, you will void your warranty.

Two types of error messages can appear on the LCD: numbered and unnumbered error codes. Numbered errors must be corrected before library operation can continue. Unnumbered errors notify you of a hardware error but do not interrupt library operation.

For information about SCSI error conditions (sense data), refer to [page 180](#) and to the *Exabyte X80 and X200 Libraries SCSI Reference*.

CAUTION

Some corrective actions advise you to reset the library. Before resetting, make sure there is no SCSI activity on any connected SCSI bus so that you do not disrupt communications.

The following table describes the unnumbered library hardware error conditions.

Error description	Corrective action
Auxiliary Fan Fail. The library's auxiliary fan has failed.	<ul style="list-style-type: none"> Power off the library. Contact your service provider to replace this fan. <p>CAUTION: Power off the library as quickly as possible. Continued operation with this fan failure could cause permanent damage to the library's controller card.</p>
Top Power Supply Fail. The power supply located above the AC power entry module has failed.	Replace the failed power supply (see page 115). If you need help, contact your service provider.
Bottom Power Supply Fail. The power supply located below the AC power entry module has failed.	
Distribution Fan Fail. The fan that cools the primary and the redundant power supply has failed.	<ul style="list-style-type: none"> Power off the library. Contact your service provider to replace this fan. <p>CAUTION: Power off the library as quickly as possible. Continued operation could cause damage to the library's power supply.</p>
Drive <i>n</i> Fan Fail. Tape Drive <i>n</i> 's fan has failed (where <i>n</i> represents the tape drive number).	Contact your service provider for a replacement tape drive.

The following table lists the numbered library hardware error conditions in numerical order.

Error number	Description	Corrective action
10	Dropped a cartridge. The robot dropped a cartridge.	<ul style="list-style-type: none"> Manually return the cartridge to its original slot. <p>CAUTION: Do not try to put the cartridge back in the robot gripper.</p> <ul style="list-style-type: none"> Make sure the library and tape drives are not being used by any host, then reset the library from the operator panel. If the error persists, contact your service provider.
11	Source empty. There is no cartridge in the source location.	Install a cartridge in the source location or redirect the robot to another location.
12	Destination full. A cartridge already exists in the destination location.	Remove the cartridge from the destination or redirect the robot to another location.
13	Put failure. The robot could not successfully place a cartridge because of mechanical problems.	<ul style="list-style-type: none"> Make sure there is nothing blocking the robot. If the error persists, contact your service provider.
14	Pick failure. The robot could not successfully pick a cartridge because of mechanical problems.	
15	No source element; No dest element. No magazine is installed in the selected location.	Install a magazine or redirect the robot to another location.
16		

Error number	Description	Corrective action
17	Robot full at move. There was a cartridge in the gripper before a move operation or when the operator powered-on or reset the library.	<ul style="list-style-type: none"> Manually remove the cartridge from the robot gripper and return it to its original slot. <p>CAUTION: Do not try to put the cartridge back in the robot gripper.</p> <ul style="list-style-type: none"> Make sure the library and tape drives are not being used by any host, then reset the library from the operator panel. If the error persists, contact your service provider.
18	Source inside drive. The robot could not successfully pick a cartridge because it was still loaded in the tape drive.	<ul style="list-style-type: none"> Open the door and manually eject the cartridge from the tape drive (see page 95). Or, redirect the robot to another source location. If the error persists, contact your service provider.
19	Pick error. The robot could not successfully pick from a full cartridge slot.	<ul style="list-style-type: none"> Open the door and look for anything that might be obstructing the gripper. Make sure the library and tape drives are not being used by any host, then reset the library from the operator panel. If the error persists, contact your service provider.
21	Grip home error. A gripper error occurred.	

Error number	Description	Corrective action
30	R axis does not move. The robot could not move along the reach axis.	<ul style="list-style-type: none"> ▪ Open the door and look for anything that might be obstructing the robot on its reach axis.
31	R axis failed home. The robot could not determine the home position on its reach axis.	
36	R LM 629 reset fail. The library could not reset the servo chip for the reach axis.	<ul style="list-style-type: none"> ▪ Make sure the library and tape drives are not being used by any host, then reset the library from the operator panel. ▪ If the error persists, contact your service provider.
38	Cannot load drive. The robot cannot push the cartridge far enough to load the cartridge into the tape drive.	<ul style="list-style-type: none"> ▪ Open the door and look for anything that might be obstructing the robot along its reach axis. ▪ Make sure the library and tape drives are not being used by any host, then reset the library from the operator panel. ▪ If the error persists, contact your service provider.
40	V axis does not move. The robot could not move along the vertical axis.	<ul style="list-style-type: none"> ▪ Open the door and look for anything that might be obstructing the robot along its vertical axis.
41	V axis failed home. The robot could not determine the home position on the vertical axis.	
		<ul style="list-style-type: none"> ▪ Make sure the library and tape drives are not being used by any host, then reset the library from the operator panel. ▪ If the error persists, contact your service provider.

Error number	Description	Corrective action
42	V move into EE port. The robot could not move in front of the entry/exit port because the entry/exit port was extended.	<ul style="list-style-type: none"> Retract the entry/exit port (see page 87) and repeat the move command.
46	V LM629 reset fail. The library could not reset the servo chip for the vertical axis.	<ul style="list-style-type: none"> Make sure the library and tape drives are not being used by any host, then reset the library from the operator panel. If the error persists, contact your service provider.
50	D axis does not move. The drum could not move on its axis.	<ul style="list-style-type: none"> Open the door and look for anything that might be obstructing the drum.
51	D axis failed home. The library could not determine the home position for the drum.	<ul style="list-style-type: none"> Make sure the library and tape drives are not being used by any host, then reset the library from the operator panel. If the error persists, contact your service provider.
52	Mult. drum indices. The library found multiple drum flags and could not determine the drum home position.	Contact your service provider.
53	R axis interference. The library could not position the drum because the reach axis was extended too far.	<ul style="list-style-type: none"> Make sure the library and tape drives are not being used by any host, then reset the library from the operator panel. If the error persists, contact your service provider.

Error number	Description	Corrective action
56	D LM629 reset fail. The library could not reset the servo chip for the drum axis.	<ul style="list-style-type: none"> Make sure the library and tape drives are not being used by any host, then reset the library using the operator panel. If the error persists, contact your service provider.
60	No label. The bar code scanner could not read the bar code label because there was no label on the cartridge.	<p>This error appears on the Label Information screen.</p> <ul style="list-style-type: none"> If the cartridge does not have a label, place a label on the cartridge (see page 30). If the error persists, contact your service provider.
61	Label read error. The bar code scanner could not read the bar code label because the label was unreadable.	<p>This error appears on the Label Information screen.</p> <ul style="list-style-type: none"> If the cartridge has a label, reposition or replace it (see page 30). If the label does not contain a checksum character, make sure the Verify Checksums option is OFF (see page 81). If the error persists, contact your service provider.
62	Not present. The bar code scanner could not read the bar code label because there was no cartridge present.	<p>This error appears on the Label Information screen.</p> <p>If necessary, install a cartridge.</p>

Error number	Description	Corrective action
63	No scan; no inv info. Inventory could not be verified on a single slot scan because the occupied status was unknown.	<p>This error appears on the Label Information screen.</p> <ul style="list-style-type: none"> Make sure the library and tape drives are not being used by any host, then reset the library using the operator panel. If the error persists, contact your service provider.
64	Bad label checksum. The bar code scanner could not read the label because of a problem with the checksum character.	<p>This error appears on the Label Information screen.</p> <ul style="list-style-type: none"> If the label does not contain a checksum character, make sure the Verify Checksums option is OFF. (See page 81.) Check the label for damage and replace the label, if necessary (see page 30). Make sure the library and tape drives are not being used by any host, then reset the library from the operator panel. If the error persists, contact your service provider.
65	EE port extended. The robot could not scan labels on cartridges in the entry/exit port because it was extended.	<p>This error appears on the Label Information screen.</p> <ul style="list-style-type: none"> Retract the entry/exit port (see page 87) and repeat the scan command. If the error persists, contact your service provider.

Error number	Description	Corrective action
67	Did not read BC data. The bar code scanner could not read the bar code label in the fixed cartridge slot because of a firmware or hardware problem.	<p>This error appears on the Label Information screen.</p> <ul style="list-style-type: none">▪ Make sure the library and tape drives are not being used by any host, then reset the library from the operator panel.▪ If the error persists, contact your service provider. You may be asked to supply a diagnostic listing; you may need new firmware.
70	Robot FRU data bad. The library was unable to retrieve robot calibration data from the robot field replaceable unit (FRU).	<ul style="list-style-type: none">▪ Make sure the library and tape drives are not being used by any host, then reset the library from the operator panel.▪ If the error persists, contact your service provider.
71	Parameter > limit. Firmware error.	<ul style="list-style-type: none">▪ Make sure the library and tape drives are not being used by any host, then reset the library from the operator panel.▪ If the error persists, contact your service provider. You may be asked to supply a diagnostic listing; you may need new firmware.
72	Front door open. The front door was opened before the library completed its commands.	<ul style="list-style-type: none">▪ Close and lock the front door.▪ Make sure the library and tape drives are not being used by any host, then reset the library from the operator panel.

Error number	Description	Corrective action
74	Cart. inaccessible. The robot is unable to pick the cartridge from the tape drive.	<p>The cartridge may still be loaded in the tape drive.</p> <ul style="list-style-type: none"> ▪ Eject the cartridge from the tape drive and remove it manually (see page 95). ▪ Make sure the library and tape drives are not being used by any host, then reset the library from the operator panel.
75	Internal SW error. Firmware error.	<ul style="list-style-type: none"> ▪ Make sure the library and tape drives are not being used by any host, then reset the library from the operator panel. ▪ If the error persists, contact your service provider. You may be asked to supply a diagnostic listing; you may need new firmware.
76	Pos error timeout. The robot could not reach its destination along the vertical axis.	<ul style="list-style-type: none"> ▪ Open the door and look for anything that might be obstructing the robot along its vertical axis. ▪ Make sure the library and tape drives are not being used by any host, then reset the library from the operator panel. ▪ If the error persists, contact your service provider.
77	Interface disabled. The library was not in the correct control mode when the operator sent a command.	<ul style="list-style-type: none"> ▪ Make sure you have set the correct control mode. (See page 84.) ▪ If the control mode is correct, contact your service provider.

Error number	Description	Corrective action
78	Drive not talking. The library was unable to communicate with the drive.	<ul style="list-style-type: none"> ▪ If you just replaced a tape drive, make sure the drive carrier is seated properly (see page 122). ▪ Make sure the library and tape drives are not being used by any host, then reset the library from the operator panel. ▪ If the error persists, contact your service provider.
79	R axis not retracted. The robot did not move to home before the current servo command was attempted.	<ul style="list-style-type: none"> ▪ Open the door and look for anything that might be obstructing the robot along its reach axis. ▪ Make sure the library and tape drives are not being used by any host, then reset the library from the operator panel. ▪ If the error persists, contact your service provider.
80	EE port failed to extend. The entry/exit port could not extend.	<ul style="list-style-type: none"> ▪ Open the door and look for anything that might be obstructing the movement of the entry/exit port. ▪ Make sure the library and tape drives are not being used by any host, then reset the library from the operator panel. ▪ If the error persists, contact your service provider.
81	EE port failed to return. The entry/exit port could not retract.	

Error number	Description	Corrective action
86	EE cartridge jammed. The robot could not pick a cartridge from the entry/exit port magazine because it was stuck in a cartridge slot.	<ul style="list-style-type: none"> Make sure the cartridge is installed correctly in the entry/exit port magazine slot (see page 87). Make sure the library and tape drives are not being used by any host, then reset the library from the operator panel. If the error persists, contact your service provider.
87	EEport door open. The entry/exit port could not retract because the entry/exit port door was open.	<ul style="list-style-type: none"> Make sure the entry/exit port door is closed. Repeat the Retract command (see page 87). If the error persists, contact your service provider.
90	Drive HW error. The tape drive could not perform an operation because of a hardware error.	<ul style="list-style-type: none"> Make sure the library and tape drives are not being used by any host, then reset the library from the operator panel. If the error persists, contact your service provider. You may be asked to supply a diagnostic listing; you may need new firmware.
91	Operation aborted. A diagnostic or SCSI command was aborted by the operator.	No corrective action required.
92	Drive offline. The tape drive cannot be used because it has been taken offline.	Repeat the command, using another tape drive.

Error number	Description	Corrective action
94	Cal: drive occupied. The tape drive could not be calibrated because a cartridge was loaded in the drive.	<ul style="list-style-type: none"> Eject the cartridge from the tape drive and remove it manually (see page 95). Reissue the calibration command.
95	Drive removed. A drive was removed without using the Tape Drive Service Menu while the library was powered on.	Contact your service provider.
96	Drive added. A drive was installed without using the Tape Drive Service Menu while the library was powered on.	<ul style="list-style-type: none"> Power the library off and then on. If the error persists, contact your service provider.
100	Move interrupted. The movement of the robot was interrupted.	<ul style="list-style-type: none"> Move the robot toward the front of the library. If there is a cartridge in the gripper, manually remove the cartridge and return it to its original slot. Make sure the library and tape drives are not being used by any host, then reset the library from the operator panel.
101	Drive only command. The attempted command could not be executed because the specified element was not a drive.	Select a drive and reissue the command.
104	Drive did not eject. The library was unable to pick a cartridge because the cartridge did not eject from the tape drive.	<ul style="list-style-type: none"> Eject the cartridge from the tape drive and remove it manually (see page 95). If the error persists, contact your service provider.

Error number	Description	Corrective action
107	Bad cal value. Calibration came up with a bad value.	<ul style="list-style-type: none">▪ Perform calibration again.▪ Check the calibration target at the indicated bad location and make sure the target is in good condition.▪ If the error occurs again, make sure the library and the tape drives are not being used by any host, then reset the library from the operator panel.▪ If the error persists, contact your service provider.
108	Missing cal target. The robot could not find a calibration target.	<ul style="list-style-type: none">▪ Open the library door and look for anything that might be blocking the calibration targets.▪ If the error persists, contact your service provider.
109	Check cleaner. A clean drive operation failed because the drive did not unload the cleaning cartridge within a reasonable amount of time.	<ul style="list-style-type: none">▪ Eject the cartridge from the tape drive and remove it manually (see page 95).▪ Make sure the cartridge in the tape drive is a cleaning cartridge.▪ If the cartridge is a cleaning cartridge, make sure it still has cleaning cycles available (see page 66).

Error number	Description	Corrective action
130	SCSI chip error; SCSI unexpected int; SCSI int stuck error. There was a SCSI chip failure.	<ul style="list-style-type: none"> Make sure all devices (including terminators) are differential. Make sure the library and tape drives are not being used by any host, then reset the library from the operator panel. If the error persists, contact your service provider. You may be asked to supply a diagnostic listing; you may need new firmware or a new controller card.
131		
132		
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134		
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136		
137		
190	Chassis EEPROM failed. Communication with the chassis EEPROM has failed.	<ul style="list-style-type: none"> Make sure the library and tape drives are not being used by any host, then reset the library from the operator panel. If the error persists, contact your service provider.
191	Robot EEPROM failed. Communication with the robot EEPROM has failed.	
192	Drive comm error. The library could not communicate with a tape drive because of a problem with the drive's SCSI ID.	<ul style="list-style-type: none"> If you just replaced a tape drive, make sure the drive carrier is seated properly. Make sure the library and tape drives are not being used by any host, then reset the library from the operator panel. If the error persists, contact your service provider. You may be asked to supply a diagnostic listing; you may need new firmware or a new controller card.
194	All slots are full. The robot could not find an empty cartridge slot in Demo Mode.	Open the library door and remove at least one cartridge from a magazine.

Error number	Description	Corrective action
195	All slots are empty. The robot could not find a cartridge to pick in Demo Mode.	Open the library door and insert at least one cartridge in a magazine.
196	Laser not calibrated. The laser is not properly set up to read bar code labels.	<ul style="list-style-type: none"> Make sure the library and tape drives are not being used by any host, then reset the library from the operator panel. If the error persists, contact your service provider.
200	H axis does not move. The robot could not move on its horizontal axis.	<ul style="list-style-type: none"> Open the door and look for anything that might be obstructing the robot along its horizontal axis.
201	H axis failed home. The robot could not determine the home position along the horizontal axis.	<ul style="list-style-type: none"> Make sure the library and tape drives are not being used by any host, then reset the library from the operator panel. If the error persists, contact your service provider.
206	H LM629 reset fail. The library could not reset the servo chip for the horizontal axis.	<ul style="list-style-type: none"> Make sure the library and tape drives are not being used by any host, then reset the library from the operator panel. If the error persists, contact your service provider.

Notes

D Laser Safety Information

This appendix describes the laser bar code scanner and safety notices for the scanner.

The Exabyte X200 library uses a laser beam to read the bar code labels. Laser power of up to 1 megawatt at 660 nanometers could be accessible inside the library. This laser energy complies with CDRH Class II and IEC Class 3B.

Laser Safety Interlocks

The library has two safety interlock features to prevent laser beam exposure: the keylock and the tape drive interlock.

Keylock

When you turn the key to unlock the door, the solenoid latch will not release the door until the robot has finished performing the current command, moved to park position, and the laser on the bar code scanner is powered off.

Tape drive interlock

When a tape drive is removed, the software controlling the robot and laser bar code scanner receives a status signal from a sensor at the drive interface. This signal tells the software that a drive is no longer present. The software then prevents the robot from moving to the area in front of the empty drive slot.

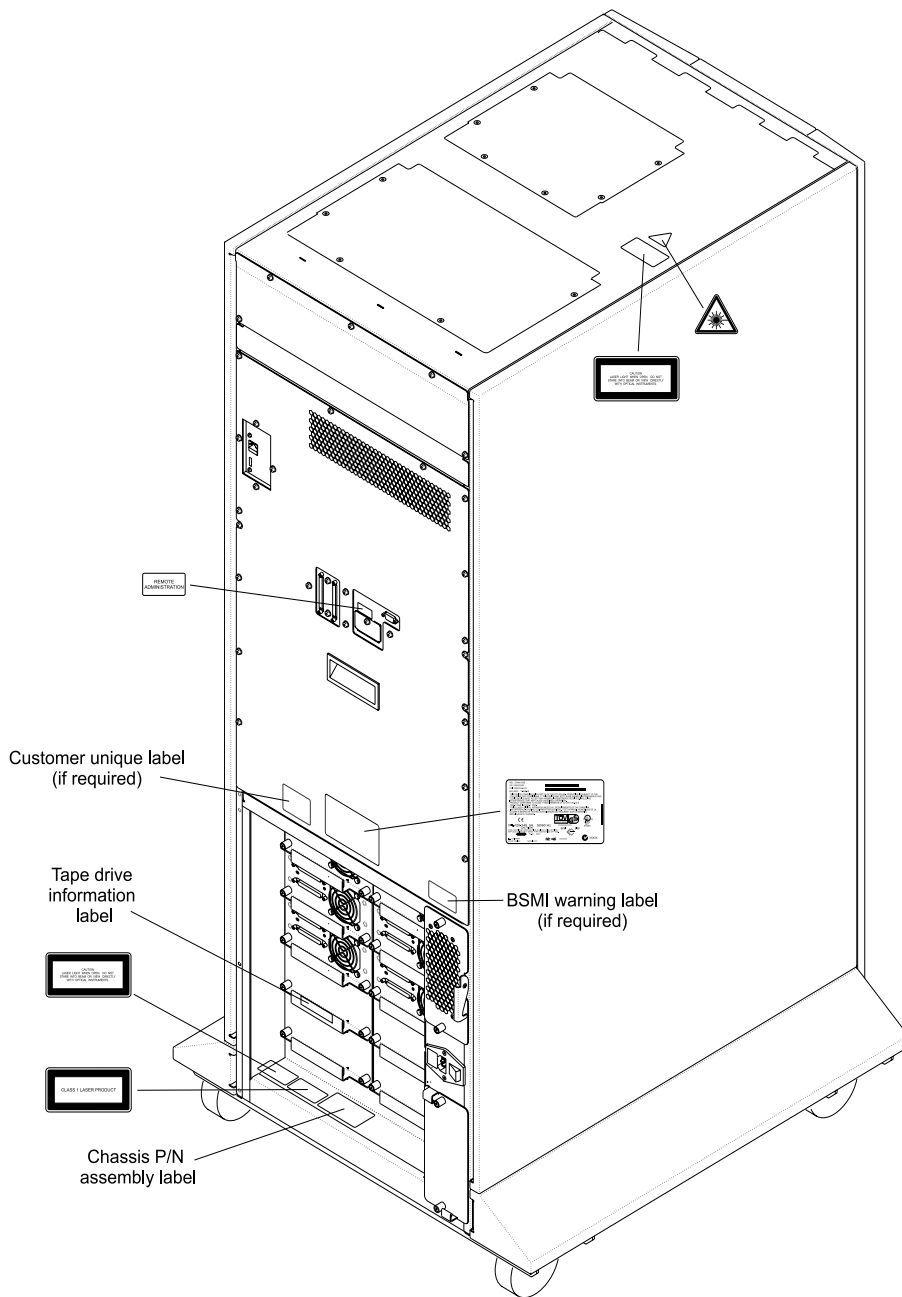
FDA CAUTION

Use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous laser light exposure.

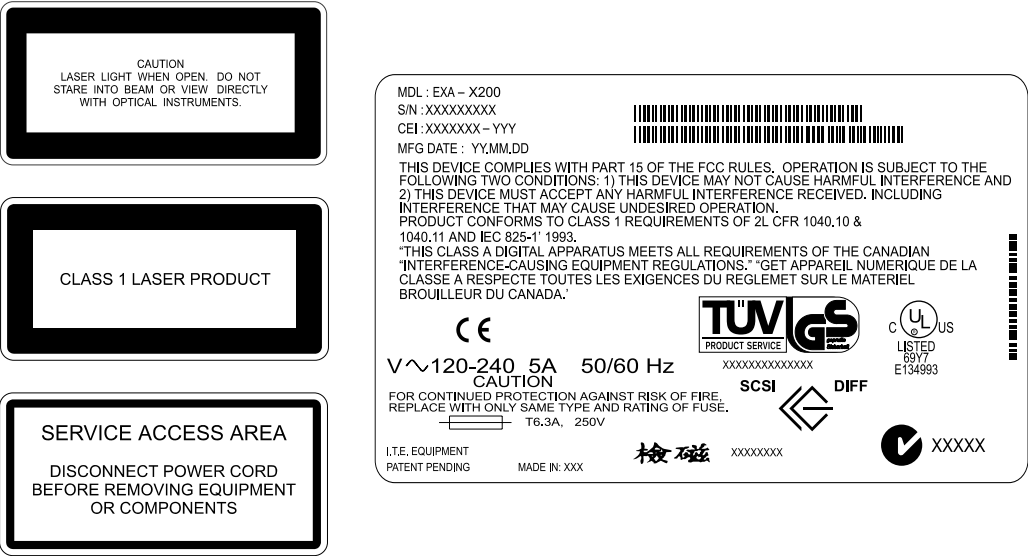
Laser Safety Labels

The library contains laser safety notice labels that are located on the service access cover and the back of the library. The figure on the following page shows the locations of these labels.

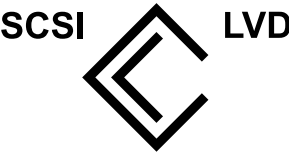
Note: If your library contains less than 10 tape drives, laser safety labels are also placed on the service access covers.



The following figure shows a replica of each laser safety label on the library.



Note: If your library and tape drives contain LVD SCSI configuration rather than HVD SCSI, the following LVD symbol will replace the HVD symbol located on the large label above.



E Shipping the Library

This appendix describes procedures for returning the library for service.

Returning the library for service

If you need to return the library to the factory for service, contact your service provider for shipping instructions.

If your service provider instructs you to return the library to Exabyte, contact Exabyte Direct Sales to obtain a Return Materials Authorization (RMA) number and the shipping address (see [“Contacting Exabyte”](#) on the inside of the back cover). When you have the RMA number, follow the instructions to prepare the library for shipping.

Preparing the library for shipping

To prepare the library for shipping:

1. From inside the library, remove all magazines. You can manually rotate the drum assembly to reach the back magazines.
2. Make sure the robot and the tape drives do not contain cartridges.
3. Power off the library.
4. Remove the power cord, the SCSI cables, the Ethernet cable, and any terminators. Do not ship these items if you are returning the library to the factory.
5. If you have not already done so, contact your service provider for shipping instructions.

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Notes

Contacting Exabyte

To obtain technical support:	
Exabyte Technical Support	1-800-445-7736
	1-303-417-7792
	1-303-417-7160 (fax)
e-mail	support@exabyte.com
World Wide Web	www.exabyte.com www.mammothtape.com www.m2wins.com
To order supplies and accessories:	
Exabyte Inside Sales	1-800-774-7172 or 1-800-392-8273
To return equipment for service:	
Exabyte Service	1-800-445-7736
	Scotland: + 44-1-324-564564
e-mail	service@exabyte.com

Note: If it is more convenient to your location, contact Exabyte Technical Support in Europe at the following numbers:

Phone: + 31-30-254-8890

Fax: + 31-30-258-1582

